Access, Arrival & Departure

Benvenuto

Access and Parking

Adress: Via, al Castello 3, 28838 Stresa
Train station: 12-minutes walk
Bus stop: 4-minutes walk
Ferry terminal: 4-minutes walk
Parking 1:

Vincenzo de Vit

Scan QR code to visit

Parking 2:

Piazza Capucci

Scan QR code to visit

Parking 3:

SS33 del Sempione

Scan QR code to visit

Exiting the building: At the bottom of the stairs, to the left of the door, there is a button that unlocks the door for exit. Don't worry, everything is under control.

Scan QR code to visit





Check-in

Check-In Time

Welcome there

Check-in is from **16:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Check-Out

Departure Instructions

?? Please vacate the property before **11:00**.

Before you leave, two things are required:

?? **Turn off** the heating / air conditioner

? **Close** all windows and lower the blinds or curtains

Everything below is optional — a kind gesture that helps our cleaning team, but never an obligation:

?? **Sheets & towels**: gather them into a pile

?? **Dishes**: rinse and leave on the drying rack

?? **Bins**: empty kitchen and bathroom bins, tie the bags, and leave them inside by the front door (see Trash & Recycling for sorting). Please never leave bags outside or in the hallway.

Living at La Dolce Vita

Accessing the WiFi

WiFi Login Details



Please use the following details to connect to our complimentary WiFi

WiFi Name: Vodafone-ladolcevita

WiFi Password: 23p8lum4dkx5emp4

Smart Home & Climate

Smart Comfort (IMPORTANT)

Welcome to your smart apartment! This property is equipped with non-intrusive presence sensors designed to optimize heating and cooling while preventing energy waste. To ensure the system works perfectly, please do not tamper with the sensors or cover their detection range.

? Complete Privacy Guaranteed (GDPR Compliant)

This system ensures your comfort and energy efficiency with total respect for your privacy. There are no cameras or microphones installed. The sensors strictly detect general presence or absence without identification, and absolutely no personal data is collected, stored, or transmitted.

?? How the System Works

- **Smart Climate:** Adjusts temperature automatically based on room occupancy.
- **Eco-Heating:** Pauses the heat pump when outdoor temperatures are mild.
- **Night Mode (10 PM–8 AM)**: Optimizes the apartment for sleep.
- **Dehumidification**: Runs daytime cycles if room humidity exceeds 65%.
- **Energy Saving**: Turns off lights and appliances automatically when the property is empty.
- **Safety Alerts**: Sends instant remote notifications for fire or water leaks.

Family & Entertainment

Baby on board?

Baby on board? (continued)

? **Baby Equipment:** A travel cot (with sheets) and a high chair are available upon request.

? **Advance Notice:** Please let us know ahead of time so we can prepare them, as they are stored in a locked room.

Games and music

? **Entertainment:** Under the TV unit, you'll find a selection of puzzles and games for children.

? **Bluetooth Soundbar:** Ready for your playlists! Please keep the volume moderate to respect the neighbors' peace and quiet. ?

Android TV

? TV & Google Chromecast Guide

Welcome & First Arrival

- The TV will **turn on automatically** when you first enter the apartment.
- You will find the **digital welcome guide** displayed directly on the screen.

Turning on the TV

- Press the **Power** button on the TV remote.
- The smart TV takes a few seconds to boot up.
- The soundbar will turn on automatically a few seconds later.

Streaming Apps (Netflix, Prime Video, etc.)

- You are welcome to log in to the apps using your personal accounts.
- Please remember to **log out of your accounts** before check-out.

Comfort & Amenities

Pillow too soft? Stomach sleeper?

If the cozy feather? pillow isn’t quite your style, no worries! Feel free to swap it for a memory foam one. You’ll find it tucked right behind the curtain next to the bed. Just pop the pillowcase onto the new one and enjoy a wonderful night's sleep! ?

Cozy Light

Cozy Light (continued)

A gorgeous, cozy LED light is hidden under the beams! Just press this button to turn it on, and twist it to set the perfect dimming level.

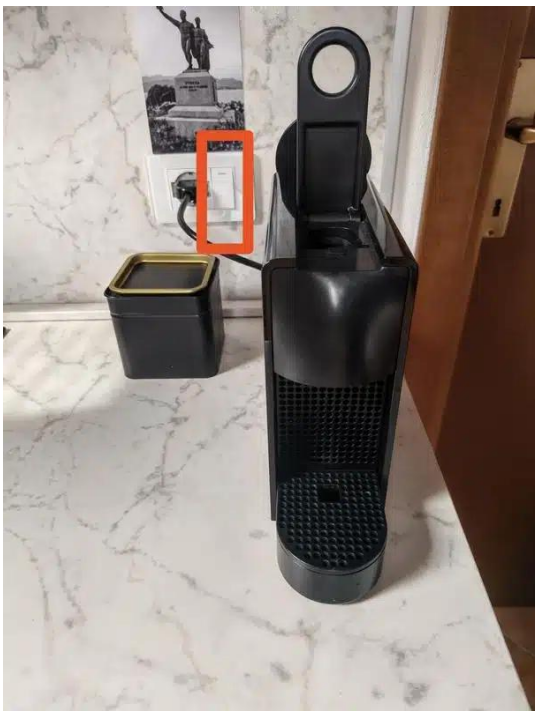
Note: This is our only non-smart light, so please remember to turn it off before you head out!



Kitchen

Enjoy a fully equipped kitchen featuring a refrigerator, induction cooktop, oven, microwave, cookware, and essential seasonings. Everything you need for a perfect homemade meal is right here.

For the perfect cooking ambiance, **be sure to use the hidden button to activate the beautiful LED countertop lighting.**



Washing machine

{{upsell_products_609}}

A clothes drying rack is available in the bathroom next to the washing machine.

?? **Important:** Please do **not** hang clothes or towels on the bathroom radiator, as this poses a serious fire hazard.

Household chores

Stove

If the stove isn’t working, try holding down the LOCK button for 3–5 seconds to disable the safety lock.

If it still doesn’t turn on, ensure you’ve placed a pot or pan on the element—our stove uses induction technology, which requires a compatible metal cookware item to activate.

Be careful not to put anything on the stove to avoid any sound alerts.

Curtains and windows

Curtains and windows (continued)

? **Bedroom Curtains:** Please handle them carefully using the pull tab attached to the bedroom wardrobe.

? **Blackout Blind (Bedroom):** Please avoid raising it all the way up—it is a bit temperamental and can slide off the rails.

?? **Velux:** Equipped with a duo blind (blackout + pleated) so you can easily adjust the light.

?? **Windows:** Please remember to close them before leaving to keep unwanted pigeon visitors outside!

Trash & Recycling

Waste sorting in Italy is quite strict (and a bit of an art form!), so we kindly ask you to help us keep things tidy and minimize waste where possible .

? Under the sink : General non-recyclable & organic/food waste

?On the landing right outside : Separate bins for **Cardboard** and **Plastic** / **Metal** / **Glass**

Thank you so much for your help keeping the planet green!

Rules & Guidelines

House Rules

General Rules

We want you to have a wonderful stay! Here are a few key things to keep in mind:

? No parties or events — please be mindful of neighbours at all times.
? Quiet hours: 10 PM – 8 AM.
? Close windows and Velux when leaving.
? Keep the apartment secure — always lock the door when you go out.

Pet Policy & Guidelines ?

We are pleased to welcome **one well-behaved dog** to our property. To keep the apartment clean, safe, and comfortable for everyone, please adhere to the following rules during your stay:

- **One dog only:** Only a single dog is permitted on the property per booking.
- **Furniture & Bedrooms off-limits:** Dogs are strictly not allowed on the sofa, couches, or inside the bedrooms/on the beds.
- **Never leave your dog unattended:** Your pet must not be left alone inside the house at any time. When heading out, please take your dog with you.
- **Extra cleaning fees:** Failure to respect these rules will result in an official report to the booking platform to claim additional cleaning and sanitation fees.

Thank you for your understanding and for helping us keep the place spotless for future guests!

Smoking Policy

? Smoking is strictly not permitted anywhere inside the apartment, including the bathroom.

If you'd like to smoke, please do so outside and away from the building entrance. Thank you for keeping the space fresh for everyone!

Bath linens

Bath linens (continued)

Security

Safety equipment

The property is equipped with a fire extinguisher located in the entrance hallway under the furniture.

The property is also equipped with a carbon monoxide detector near the gas boiler and smoke detectors in the bedroom and living area.

First Aid Kit

For minor injuries, you will find first aid supplies (bandages, antiseptic disinfectant, adhesive strips) in the cabinet right next to the bathroom sink.

Capacity & layout

Property Capacity & Beds

?? Bedrooms: 1
? Bathrooms: 1
? Beds: 1 King Size + 1 sofa bed
? Maximum guests: 4 (Maximum 2 adults)

Weather

Weather Report

Weather Forecast

Weather

Scan QR code to visit

Guest Assistance

Support and emergency

Message and phone

General Inquiries

For information requests or non-emergency matters, please message us through your booking platform. Our entire hosting team has access to these messages and will assist you promptly.

Technical Emergencies

For urgent technical issues requiring immediate attention, please call: +41 79 293 04 90.

Accident / Emergency

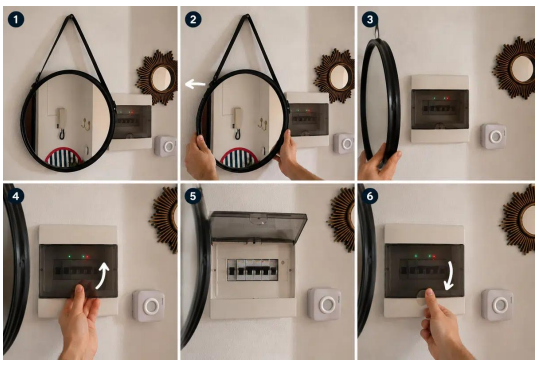
Note: Dial **112** for any immediate crisis. Multilingual operators will dispatch the appropriate emergency service.

Something not working

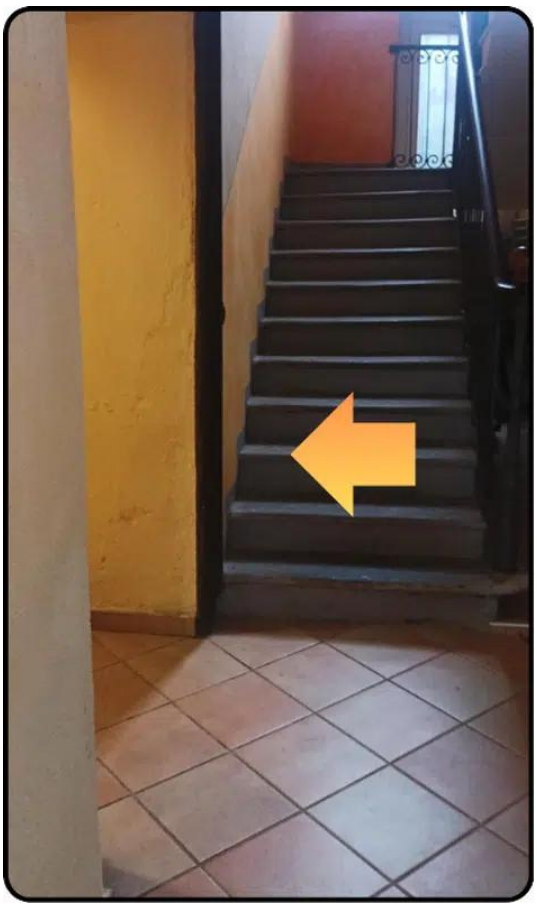
Out of power?

La Dolce Vita is a haven of comfort, but be careful not to run all the appliances at once: heating, blending, washing, and air conditioning, or you risk plunging the apartment into darkness.

If that happens, don't panic: **the electrical panel is located behind the round mirror in the entryway.**



In case of a more serious need, the main panel with the fuses is located on the ground floor.





Troubleshooting Wifi

Please check you are connected to the correct WiFi network **Vodafone-ladolcevita** . Try different locations in the property, and if it's still not working, please try turn on Airplane mode and turn off your wifi, then turn it on and try again

Troubleshooting TV

- No Signal? Double-check that the TV is set to the correct HDMI input.
- Chromecast not showing? Ensure your device is connected to the WiFi network.
- App not working? Try restarting the TV and your device.

For any issues, feel free to reach out! Enjoy your stay! ?

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