

## Welcome

### [Welcome to Surfside!](#)

#### Welcome

#### **You've Arrived! Your Stay Starts Here.**

Welcome to your home away from home. We want you to spend your time making memories, not searching for manuals—so we've put everything you need right at your fingertips.

#### **Tap through this guide to find:**

- ? **WiFi & House Rules:** Fast internet and easy appliance tips.
- ? **Our Local Gems:** Our hand-picked favorites for coffee, dining, and hidden spots.
- ? **Checkout Info:** Simple steps for a stress-free departure.

Kick off your shoes, grab a drink, and enjoy! We are virtually by your side if you need anything at all.

#### The Neighborhood

Welcome to the **Family Beach** of the Grand Strand! Surfside is famous for being quieter and more laid-back than the hustle of Myrtle Beach, making it the perfect place to truly relax.

#### **What to expect:**

- ? **Walkability:** You are in a prime spot. You can walk or take a quick golf cart ride to the beach, local parks, and the newly rebuilt Surfside Pier.
- ? **Quiet Hours:** This is a residential-friendly community. We love our neighbors, so please help us keep the 'quiet' in 'quiet getaway' after 10:00 PM.
- ? **Golf Cart Life:** You'll see more golf carts than cars here! It's the official mode of transportation for hitting the beach or grabbing ice cream at Drippy's.
- ? **Safety:** Surfside has its own dedicated police and fire departments just blocks away, making it one of the safest beach towns in South Carolina."

## Guest VIP Services - Have Some Fun!!

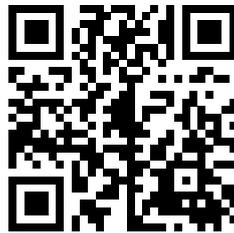
### [Vista Arc VIP Services](#)

#### **Vista Arc VIP Services**

Make your stay at Bayou Loop even better! We've partnered with local Surfside favorites to offer exclusive services delivered right to your door. Tap the link below to browse our Guest Store for Golf Carts, Slingshots, Grocery Delivery, and more!

#### **Browse Vista Arc VIP Services**

Scan QR code to visit



## Only the Good Stuff!

### [Best of the Grand Strand!](#)

#### Find Your Next Adventure Here

HAVE SOME FUN!!!

#### Activities

Scan QR code to visit



HAVE SOME FUN!!!

## Live Surfside Pier Cam

[Live Cam of Surfside Beach Pier](#)

[Live Beach Cam](#)

**Watch the Pier Live**

Scan QR code to visit



## WiFi Details - Get Connected

### [Accessing the WiFi](#)

#### WiFi Login Details



Please use the following details to connect to our complimentary WiFi

**WiFi Name:**

**WiFi Password:**

### [Wifi Troubleshooting](#)

#### Troubleshooting

Please check you are connected to the correct WiFi network . Try different locations in the property, and if it's still not working, please try turn on Airplane mode and turn off your wifi, then turn it on and try again.

If it still doesn't work, please read out and we will attempt to troubleshoot further.

## Check-In

### [Check-In Time](#)

#### **Check-In Time**

Welcome there

Check-in is from **16**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

#### **Need to store your bags due to Early Arrival.**

Scan QR code to visit



**Click Here**

Scan QR code to visit



### [Door Code](#)

#### **Door Code**

**Door Code (continued)**

The doorlock code will be communicated to you 24 hours prior to checkin.

## Property Rules

### [Property Rules](#)

#### Paying Guests Only

To ensure a 5-star experience for you and our future guests, we ask for your help with the following:

1. **OCCUPANCY:** Only the number of guests included in your booking are permitted on the property. Extra guests are not allowed. If additional guests are found to have stayed without prior approval, you will be charged for their stay along with a \$200 recovery fee.
2. **LOCAL GUESTS:** Local guests (within 50 miles) of the address must contact us proper to booking.

#### Parties & Noise

##### **Strict No Party Policy**

- To respect our neighbors, we have a zero-tolerance policy for parties or events. Any gathering over the maximum occupancy (6) people results in imediate eviciton without refund and a \$500 party-cleanup fee. Quiet hours are strictly enforced from 10:00 PM to 7:00 AM.

#### Smoking & Vaping

This is a 100% smoke-free home (including e-cigarettes) which includes the back and front porch. A \$300 restoration fee will be automatically assessed if smoke odor or evidence is found inside.

#### Pets

If evidence of an unauthorized pet is found a \$300 cleaning and sanitizing fee will be assessed.

## How to use...

### Entertainment

#### TV

? TV & Google Chromecast Guide

#### **Turning on the TV**

1. Press the Power button on the TV remote.
2. The smart TV may take a few seconds to boot up.

#### **Selecting the Input Source**

1. Press the Input or Source button on the remote.
2. Use the arrow keys to scroll and select the correct input:
  - HDMI 1 – For standard TV or satellite
  - HDMI 2 (or Chromecast) – For Google Chromecast
  - Apps – If using a built-in Smart TV

#### **Watching Netflix & Other Streaming Apps**

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

#### Chromecast

#### **Using Google Chromecast**

1. Make sure the TV is set to the HDMI input where the Chromecast is connected.
2. Open the streaming app (Netflix, YouTube, etc.) on your phone, tablet, or laptop.
3. Tap the Cast icon (?) in the app and select the TV's name from the list.
4. Your content should start playing on the TV!

#### Watching Netflix & Other Streaming Apps

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#### Troubleshooting

## **Troubleshooting (continued)**

### **Troubleshooting**

- No Signal? Double-check that the TV is set to the correct HDMI input.
- Chromecast not showing? Ensure your device is connected to the WiFi network.
- App not working? Try restarting the TV and your device.

For any issues, feel free to reach out! Enjoy your stay! ?

## **Kitchen Appliances**

### **Stove**

If the stove isn't working, try holding down the LOCK button for 3–5 seconds to disable the safety lock.

If it still doesn't turn on, ensure you've placed a pot or pan on the element—our stove uses induction technology, which requires a compatible metal cookware item to activate.

If neither of these steps resolves the issue, turn the oven off at the main switch located behind it, wait for 10 seconds, and then turn it back on.

## Check-Out: We have to Leave Already?

### [Check-Out Time](#)

#### Check-Out Time

Please check out by 11 .

### [Check-Out Procedures](#)

#### Check-Out Procedures

We hope you had a 5-star stay at Surfside Beach! To help our local cleaning team get the home ready for the next guests, please complete these simple steps by 11.

- **Dishes:** Please start the dishwasher with any final dirty dishes (we've provided pods under the sink!). No need to wait for it to finish.
- **Fridge:** Please remove any perishables you brought. Feel free to leave unopened waters or sodas for the next guest!
- **Trash:** Bag all trash and place it in the compactor at the entrance to the community.
- **Lock Up:** Double-check that all windows are closed and the back door is locked.

## Weather

### [Weather Report](#)

### Weather Forecast

#### Weather

Scan QR code to visit



## Contacts

### [Phone Numbers](#)

#### Our Phone Number

You may call, text or reach out to us via the booking app you booked through

#### Accident / Emergency



**Fire:** 911



#### **Health**

In an emergency, call nine one one (911) and ask for an ambulance.

## Book Direct & Save

[Save 10%](#)

### **Direct Booking**

Save 15% or more by booking direct!