

Before You Leave Home

[Driving Directions](#)

Maps

The easiest way to navigate is to tap "MAP" on the bar right at the bottom of your screen. Once on the map you will see the blue house icon. This is where you are staying. Simply click it and then click "get directions". It will open Google Maps and the end point (where you're staying!) will be filled in. You simply need to type in your starting point.

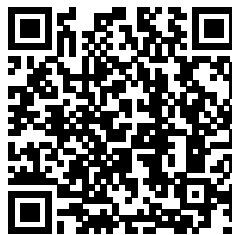
[Local Weather](#)

Check the Weather

For the most up-to-date weather forecast check this link:

10 Day Forecast

Scan QR code to visit



Remember: the weather person is the one who can be wrong and still keep their job. We like to say "there's no such thing as bad weather, just inappropriate clothing". We also say that Tennessee is the only state where you can have all 4 (really 15 season for TN) seasons in a 24-48 hour period.

Weather

Scan QR code to visit



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[Book Extras](#)

Book Extras

Do you need a late check-out?

We would love to help. Late checkout can be accepted with free of charge, IF communicated 24 hours before departure. If there is no communication, then service fees are applied and must be paid by Venmo.

Property Access

[Check-in](#)

Check-In Time

Check-in is from 16:00

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

If you arrive before the cleaners are done, then they will leave abruptly, and that will delay the time of check-in.

Keys & Passcodes

We do not have keys for the property your passcode for the lock will be the **last 4 digets of your telephone number** listed on the platform you booked with.

For example my number is 865-505-0570 if I booked my property I would use 0570 and then I would wait for the lock to unlock there is no need to hit any other buttons.

If another person booked for you (ex. child or parent or friend), then you would use their number that they booked with.

[Check-Out](#)

Check-Out Time

Please vacate the property **before** 11:00 .

If you are not out of the property by 10:16 you will be charged \$100 then for every 30 minutes after that you will be charged \$25.

Rubbish & Recycle

Rubbish & Recycle (continued)

Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests. Please place all trash in the metal locked trash bin outside.

Property Rules

Paying Guests Only

No other persons on the property if not already on the reservation booking.

!!! ABSOLUTLY NO smoking in the cabin there is an ash tray outside on the patio for you!!! DO NOT FLICK BUTTS ON THE GROUND!!!

There's also a \$35-\$75/per dog fee ADDED to your stay.

If a TV remote is lost, stolen, or missing there will be a \$75 for a replacement.

Check-out is at 10am with a 15 minute grace period, if you are still on the property 30mins after checkout there will be \$100 late fee and every 30 mins after that will result in a \$50 late fee. Our cleaners are on a tight schedule and have to get the cabin cleaned for the next guest.

Registered Guests Only

- Only the number of guests included in your booking are permitted on the property. Extra guests are not allowed. This is for safety purposes in case of a fire or evacuation, we can properly tell the emergency services how many people are of the property.

No Parties

- This property has a strict **no parties** policy. Please be mindful and keep gatherings small and respectful. If there is any type of party viewed by the cameras the police will be called immediately and you will be escorted off the property.

Additional Notes

****PET POLICY & PRICES****

****NOTE: PETS MUST BE APPROVED BEFORE BOOKING.**

IF YOU ARE USING DIRECT BOOKING OR BOOKING.COM PLEASE NOTE THAT THERE IS A QR CODE FOR PAYING YOUR DOG FEE. If the fee is not paid you will be charged the \$100 fee on top of the \$75.

Please always confirm the size/breed/age, number of dogs you will be bringing and the pet fees costs before booking your reservation.

You will be held responsible for any damages your dog/dogs may cause. Dogs are required to be crated when your not in the cabin with them, and not allowed on the furniture or blankets. Guests responsible for any damages.

Please pick up after your pets. There is a trash can outside for you to dispose of their feces. That way the natural wildlife will not be deterred.

Pet fees are an additional charge that are not included in the booking price. Pet fee payment requests will be sent to be paid the day of check-in. You will have 72 hours to accept and pay the pet fee.

If the pet fees are not paid within 72 hours Airbnb will become involved there will be an extra \$25.00 late fee.

I require a one time non refundable pet fee per dog.

\$75.00

If a guests tries to sneak in a dog without paying the pet fee, they will be fined \$100.00 and will still be required to pay the \$75 dog fee.

Noise

Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music after 11 PM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.

Accessing the WiFi

[WiFi Details](#)

WiFi Login Details

Please use the following details to connect to our complimentary WiFi

WiFi Name: MOTO64FE

WiFi Password: mightymountain014

Troubleshooting

Please check you are connected to the correct WiFi network MOTO64FE . Try different locations in the property, and if it's still not working, please try turn on Airplane mode and turn off your wifi, then turn it on and try again.

If it still doesn't work, please reach out and we will attempt to troubleshoot further. Please remember you are in the mountains and service is not the best at times.

How to use...

Entertainment

TV

? TV & Google Chromecast Guide

Turning on the TV

1. Press the Power button on the TV remote.
2. The smart TV may take a few seconds to boot up.

Selecting the Input Source

1. Press the Input or Source button on the remote.
2. Use the arrow keys to scroll and select the correct input:
 - HDMI 1 – For standard TV or satellite
 - HDMI 2 (or Chromecast) – For Google Chromecast
 - Apps – If using a built-in Smart TV

Watching Streaming Apps

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- We offer Disney+, Peacock, Prime Video, & Paramount+ we do ask that you **DO NOT BUY** any movie off of xfinity or prime.

Troubleshooting

Troubleshooting

- No Signal? Double-check that the TV is set to the correct HDMI input.
- Chromecast not showing? Ensure your device is connected to the WiFi network.
- App not working? Try restarting the TV and your device.

For any issues, feel free to reach out! Enjoy your stay! ?

Contacts

Phone Numbers

Our Phone Number

Call or text us always reach out to the property phone number first if *no response* on your booking app.

Property phone number 865-505-0570

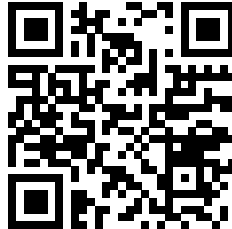
Jordan 615-305-7884

Kate 615-573-3023

Email

therobinsnest3715@gmail.com

Scan QR code to visit



Accident / Emergency

[Redacted]

[Redacted]

[Redacted]

Fire: 865-429-8258

[Redacted]

Health

In an emergency, call 911 and ask for an ambulance. If you're not sure whether to go to an emergency department call 865-453-4668

Local Sevierville Events

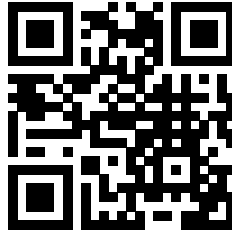
[Smoky Mountain Vacation Planning](#)

Planning

Visit here

Visit My Smoikies

Scan QR code to visit

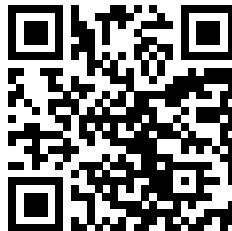


to see all the fun things that Sevierville and surrounding areas have going on.

You can also visit

Pigeon Forge

Scan QR code to visit

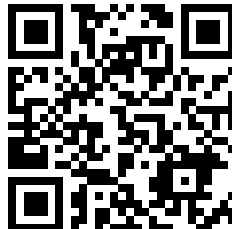


to see what all Pigeon Forge has to offer.

If you visit our other site,

here

Scan QR code to visit



you can find some tours and coupons.

[Our Favorites](#)

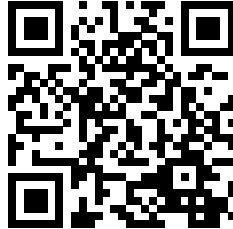
Our Favorites

Our Favorites (continued)

If you would like to see a list of some of our favorite things to do and see click

here

Scan QR code to visit



to see a full list that our family has put together.

So Long Farwell

[Thank you!](#)

Thank you For Staying With Us

Thank you for staying with us, and we hope you enjoyed your stay. If there were any issues with your stay, please don't gesitate to tell us, as we want to ensure we can resolve them for the next guest.

We love online reviews!

VRBO and Airbnb automatically send you a review request. Simply click the "leave a review" button, give us a star rating and write a sentence or two about what you liked the best during your stay. Was it the comfy bed? The covered hot tub with the outdoor pixi lights? The information and recommendations? Or maybe the location?

We also have a Facebook page and Google location that you can also help with reviews there as well, this helps with the algeritham when searching for places to stay in our area.

If you are unable to leave us 5 stars, please don't hesitate to contact us first to let us know why- your feedback is important to us and aids in helping our next guests to have a wonderful time.

Thank you!

[Departure Information](#)

Check-Out Time

Check-out time is **10am**.

Our Housekeepers have a tight turnaround window between guests and are scheduled to enter the unit promptly after check out time.

11am check out can be added for free **IF YOU GIVE 24hrs notice**.

Check-Out Instructions

Thank you for staying with us!

Before you depart, please:

- Make sure that you have all of your personal possessions packed. Don't forget to check outlets where you plugged things in, drawers, closet, hooks, back of the doors, washer and dryer, dishwasher, and outdoor spaces taht you used.
- Load the dishwasher and start it. Pods are under the sink.
- Leave all towels in one pile on the floor.
- If you feel led to take out the trash please put it in the outdoor bins and make sure the lock is locked back. We do not want any bears.
- Please leave all the bedding on the beds, housekeeping will take care of it.
- If you used the pull out couch please remove that bedding before putting the couch back up. That way housekeeping can take care of that.
- Turn off the lights and lock the door behind you.
- If you are departing early, please let us know so that our housekeepers can get started early. They have many many cabins they take care of across Sevier County and we want to make sure they are back home in time for their families.

Safe travels to your next location!

[Late Check-Out](#)

Late Check-Out

We offer late check out for free **IF NOTIFIED 12hrs before.**

If you do not communicate of a late checkout the day before then there will be fees that are applied. \$100 for checking out 15 minutes late, then an additional \$25 for every 30 minutes until you are off the property. These fees will have to be made through VENMO or you can call and we can process your charges over the phone.

10:15 or later \$100

10:45 add an extra \$25

11:15 add an extra \$25

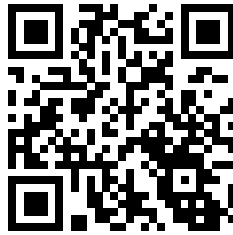
[Please, Keep In Touch!](#)

Follow Us On Social Media!

We'd love to see you over on our social pages. Just clock on the links below and start following us!

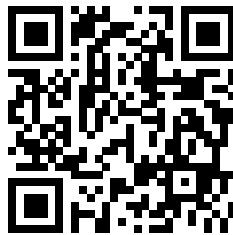
Facebook

Scan QR code to visit



Instagram

Scan QR code to visit



We'll keep you updated with any news about our place and Sevierville!

Join Our Mailing List?

We appreciate your inbox is a pretty crowded place these daysm but we're confident our emails will be worth waiting for :) If you'd like to join the list and keep in touch, please let us know. We promise, no spam, just informative and interesting content!

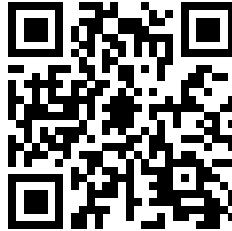
Book Direct & Save

[Save 10%](#)

Book direct

Click here to book direct and save

Scan QR code to visit

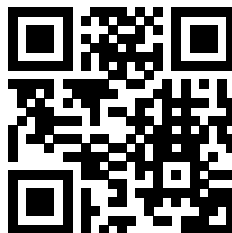


Direct Booking

Save 10% or more by booking direct! If the below link does not work, feel free to select our direct site link in the other tab.

Robins Nest 2357

Scan QR code to visit



Book Activities

[Viator Activities](#)

[View Available Activities](#)

Activities

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