

## Property Access

### [Check-in](#)

#### **Check-In Time**

Welcome there

Check-in is from

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

#### **Keys**

The lockbox code will be communicated to you prior to checkin.

#### **The Neighbourhood**

### [Check-Out](#)

#### **Check-Out Time**

Please vacate the property **before** .

Please see below further checkout instructions.

### [Property Rules](#)

#### **Paying Guests Only**

## **Paying Guests Only (continued)**

### **Registered Guests Only**

- Only the number of guests included in your booking are permitted on the property. Extra guests, tents, or campervans are not allowed. If additional guests are found to have stayed without prior approval, you will be charged for their stay along with a \$200 recovery fee.

### **No Parties**

- This property has a strict **no parties** policy. Please be mindful and keep gatherings small and respectful.

## **Noise**

### **Noise & Quiet Hours**

- To ensure a peaceful environment for everyone, **no loud music after 11 PM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.

## **Additional Notes**

### **Rubbish & Recycle**

Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

## **[Guest Access](#)**

### **Guest Access**

## **[Room Layout](#)**

### **Bedroom Layout**

Bedrooms are configured in the following

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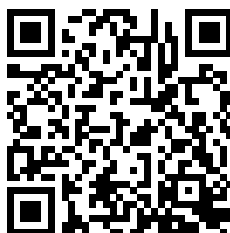
#### **Need to store your bags due to Early Arrival.**

Scan QR code to visit



#### **Click Here**

Scan QR code to visit



#### **Keys**

## **Keys (continued)**

**YOUR CODE:** Last four digits of your phone number (the one you used for the reservation)

**TO ENTER** - press the black round "Yale" button at the top of the keypad, followed by your four digit code (above)

**MANUAL LOCK** - press and hold the black button at the top

**AUTOLOCK FEATURE** - if not locked manually, the door will auto-lock after 2-minutes

**!!! PLEASE NOTE !!!**

The door must be fully closed upon every entrance and exit. If left ajar outside the grace-period, the system will trigger an alert.

Thank you for remembering to shut the door tightly at all times. This helps to keep the dog safe, the indoor temperature regulated and to prevent an increase in energy costs and wear and tear on the HVAC system. Your attention to this helps to keep rates affordable for all!

## **The Neighbourhood**

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#### **Noise**

#### **Additional Notes**

#### **Rubbish & Recycle**

## **Gather used towels**

Place dirty towels (& linens if you choose to remove them/not required) in the laundry basket in your closet.

## **Throw trash away**

Place trash in the large dark green trash can outside next to the porch.

## **Turn things off**

Turn off lights, TV & fan in your room

## **Return keys**

Leave the key to your room in the lock, with the door open.

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## WiFi Details

### [Accessing the WiFi](#)

#### **WiFi Login Details**



Please use the following details to connect to our complimentary WiFi

**WiFi Name:**

**WiFi Password:**

### [Wifi Troubleshooting](#)

#### **Troubleshooting**

Please check you are connected to the correct WiFi network . Try different locations in the property, and if it's still not working, please try turn on Airplane mode and turn off your wifi, then turn it on and try again.

If it still doesn't work, please read out and we will attempt to troubleshoot further.



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## How to use...

### Entertainment

#### TV

? TV & Google Chromecast Guide

##### **Turning on the TV**

1. Press the Power button on the TV remote.
2. The smart TV may take a few seconds to boot up.

##### **Selecting the Input Source**

1. Press the Input or Source button on the remote.
2. Use the arrow keys to scroll and select the correct input:
  - HDMI 1 – For standard TV or satellite
  - HDMI 2 (or Chromecast) – For Google Chromecast
  - Apps – If using a built-in Smart TV

##### **Watching Netflix & Other Streaming Apps**

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

#### Chromecast

##### **Using Google Chromecast**

1. Make sure the TV is set to the HDMI input where the Chromecast is connected.
2. Open the streaming app (Netflix, YouTube, etc.) on your phone, tablet, or laptop.
3. Tap the Cast icon (?) in the app and select the TV's name from the list.
4. Your content should start playing on the TV!

##### **Watching Netflix & Other Streaming Apps**

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

#### Troubleshooting

## **Troubleshooting (continued)**

### **Troubleshooting**

- No Signal? Double-check that the TV is set to the correct HDMI input.
- Chromecast not showing? Ensure your device is connected to the WiFi network.
- App not working? Try restarting the TV and your device.

For any issues, feel free to reach out! Enjoy your stay! ?

## **Kitchen Appliances**

### **Stove**

If the stove isn't working, try holding down the LOCK button for 3–5 seconds to disable the safety lock.

If it still doesn't turn on, ensure you've placed a pot or pan on the element—our stove uses induction technology, which requires a compatible metal cookware item to activate.

If neither of these steps resolves the issue, turn the oven off at the main switch located behind it, wait for 10 seconds, and then turn it back on.

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## Contacts

### [Phone Numbers](#)

#### **Our Phone Number**

804-475-9093

#### **Accident / Emergency**

In a safety emergency, call nine one one (911).

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## Book Direct & Save

[Save 10%](#)

### **Direct Booking**

Save 15% or more by booking direct!

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{{upsell\_products\_all}}

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## Contacts

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#### **Our Phone Number**

You may call, text or reach out to us via the booking app you booked through

#### **Accident / Emergency**

[Redacted]

**Fire:** 911

[Redacted]

[Redacted]

#### **Health**

In an emergency, call nine one one (911) and ask for an ambulance.

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**Our Phone Number**

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