

Property Access

[Check-in](#)

Check-In Time

Welcome there

Check-in is from

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

Keys

The lockbox code will be communicated to you prior to checkin.

The Neighbourhood

[Check-Out](#)

Check-Out Time

Please vacate the property **before** .

Please see below further checkout instructions.

[Property Rules](#)

Paying Guests Only

Paying Guests Only (continued)

Registered Guests Only

- Only the number of guests included in your booking are permitted on the property. Extra guests, tents, or campervans are not allowed. If additional guests are found to have stayed without prior approval, you will be charged for their stay along with a \$200 recovery fee.

No Parties

- This property has a strict **no parties** policy. Please be mindful and keep gatherings small and respectful.

Noise

Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music after 11 PM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.

Additional Notes

Rubbish & Recycle

Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

Guest Access

Guest Access

Room Layout

Bedoom Layout

Bedrooms are configured in the following

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Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

Need to store your bags due to Early Arrival.

Scan QR code to visit



Click Here

Scan QR code to visit



Keys

Keys (continued)

YOUR CODE: Last four digits of your phone number (the one you used for the reservation)

TO ENTER - press the black round "Yale" button at the top of the keypad, followed by your four digit code (above)

MANUAL LOCK - press and hold the black button at the top

AUTOLOCK FEATURE - if not locked manually, the door will auto-lock after 2-minutes

!!! PLEASE NOTE !!!

The door must be fully closed upon every entrance and exit. If left ajar outside the grace-period, the system will trigger an alert.

Thank you for remembering to shut the door tightly at all times. This helps to keep the dog safe, the indoor temperature regulated and to prevent an increase in energy costs and wear and tear on the HVAC system. Your attention to this helps to keep rates affordable for all!

The Neighbourhood

Check-Out

Check-Out Time

Property Rules

Paying Guests Only

Noise

Additional Notes

Rubbish & Recycle

Gather used towels

Place dirty towels (& linens if you choose to remove them/not required) in the laundry basket in your closet.

Throw trash away

Place trash in the large dark green trash can outside next to the porch.

Turn things off

Turn off lights, TV & fan in your room

Return keys

Leave the key to your room in the lock, with the door open.

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WiFi Details

[Accessing the WiFi](#)

WiFi Login Details



Please use the following details to connect to our complimentary WiFi

WiFi Name:

WiFi Password:

[Wifi Troubleshooting](#)

Troubleshooting

Please check you are connected to the correct WiFi network . Try different locations in the property, and if it's still not working, please try turn on Airplane mode and turn off your wifi, then turn it on and try again.

If it still doesn't work, please read out and we will attempt to troubleshoot further.

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How to use...

Entertainment

TV

? TV & Google Chromecast Guide

Turning on the TV

1. Press the Power button on the TV remote.
2. The smart TV may take a few seconds to boot up.

Selecting the Input Source

1. Press the Input or Source button on the remote.
2. Use the arrow keys to scroll and select the correct input:
 - HDMI 1 – For standard TV or satellite
 - HDMI 2 (or Chromecast) – For Google Chromecast
 - Apps – If using a built-in Smart TV

Watching Netflix & Other Streaming Apps

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

Chromecast

Using Google Chromecast

1. Make sure the TV is set to the HDMI input where the Chromecast is connected.
2. Open the streaming app (Netflix, YouTube, etc.) on your phone, tablet, or laptop.
3. Tap the Cast icon (?) in the app and select the TV's name from the list.
4. Your content should start playing on the TV!

Watching Netflix & Other Streaming Apps

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

Troubleshooting

Troubleshooting (continued)

Troubleshooting

- No Signal? Double-check that the TV is set to the correct HDMI input.
- Chromecast not showing? Ensure your device is connected to the WiFi network.
- App not working? Try restarting the TV and your device.

For any issues, feel free to reach out! Enjoy your stay! ?

Kitchen Appliances

Stove

If the stove isn't working, try holding down the LOCK button for 3–5 seconds to disable the safety lock.

If it still doesn't turn on, ensure you've placed a pot or pan on the element—our stove uses induction technology, which requires a compatible metal cookware item to activate.

If neither of these steps resolves the issue, turn the oven off at the main switch located behind it, wait for 10 seconds, and then turn it back on.

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Contacts

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Our Phone Number

804-475-9093

Accident / Emergency

In a safety emergency, call nine one one (911).

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Book Direct & Save

Save 10%

Direct Booking

Save 15% or more by booking direct!

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Purchase

Products

Products

`{{upsell_products_all}}`

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Contacts

Phone Numbers

Our Phone Number

You may call, text or reach out to us via the booking app you booked through

Accident / Emergency

Fire: 911

[REDACTED]

[REDACTED]

Health

In an emergency, call nine one one (911) and ask for an ambulance.

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Contacts

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Book Direct & Save

Save 10%

Direct Booking

Purchase

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Products

Purchase

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