

Property Access

[Check-in](#)

Check-In Time

Check-in is from **16:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

Keys

We use a Schlage lock at the front door. The code will be the last 4 digits of your phone number used in the reservation.

[Check-Out](#)

Check-Out Time

Please vacate the property **before 10:00** .

Please see below further checkout instructions.

[Property Rules](#)

Paying Guests Only

Fun-Filled Cabin w/ Epic Views

Property Guidebook

No animals of any kind due to family allergy, this is a strictly animal free home.

No parties, no events

Have the app installed on your phone to receive messages

No more than 4 cars, large trucks/suvs limited to 2-3. No trailers permitted.

No more than 8 adults allowed. Total size is 12 but to accommodate children in bunk beds and pull out sofas.

Registered Guests Only

- Only the number of guests included in your booking are permitted on the property. Extra guests, tents, or campervans are not allowed. If additional guests are found to have stayed without prior approval, you will be charged for their stay along with a \$200 recovery fee.

No Parties

- This property has a strict **no parties** policy. Please be mindful and keep gatherings small and respectful.

Noise

Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music after 11 PM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.

Additional Notes

Fun-Filled Cabin w/ Epic Views

Property Guidebook

Most major cell phone companies get good service.

For hiking search the web for "Hiking in the Smokys", recommend looking at our guidebook for personalized advice.

All persons Must be 25 or older to stay here without a guardian!

We do not offer late check out or early check in. If by chance we can accommodate, there will be a \$50 charge per.

The cabin is in the woods you will see and hear critters.

Tried and true weber charcoal grill outside.

The hot tub is for guests 25 and over only. Alcohol is not allowed near the hot tub. You are not allowed to use the hot tub if you have consumed alcohol or you are pregnant. Use the hot tub AT YOUR OWN RISK!

Pets are NOT allowed. If you sneak in a pet of any kind you will be charged an additional \$175 and be asked to leave. No exceptions - family member has severe animal allergies! Thank you.

Absolutely no fires! Unauthorized fires (including candles) will be charged \$50 plus damages

Rubbish & Recycle

When you are ready to leave, please remember to lock the front door. Quick housekeeping: run the dishwasher if you can, take out the trash (black container near the mailbox, the bear-proof latch to open), and put TV remotes on side tables.

WiFi Details

[Accessing the WiFi](#)

WiFi Login Details

Please use the following details to connect to our complimentary WiFi

WiFi Name: browncabin

WiFi Password: brownbear

[Wifi Troubleshooting](#)

Troubleshooting

Please check you are connected to the correct WiFi network **Brown Cabin** . Try different locations in the property, and if it's still not working, please try turn on Airplane mode and turn off your wifi, then turn it on and try again.

If it still doesn't work, please read out and we will attempt to troubleshoot further.

How to use...

[Ecobee Thermostat](#)

Ecobee Thermostat

?? How to Use the Ecobee Thermostat

We use Ecobee smart thermostats to keep the home comfortable year-round.

To adjust temperature:

1. Tap the thermostat screen to wake it up
2. Use the **plus (+)** or **minus (-)** icons to raise or lower the temperature
3. It will hold your settings permanently. When you leave, please click the "X" on the screen to allow the thermostat to resume the schedule.

Tips:

- Heating and cooling may take a few minutes to kick in
- Please **keep settings between 68–74°F** for optimal performance
- Fan settings can be adjusted under “Menu > Fan”

Please don't reset or reprogram the schedule.

If something seems off, message us — we can adjust it remotely.

[Entertainment](#)

TV

? TV & Google Chromecast Guide

Turning on the TV

1. Press the Power button on the TV remote.
2. The smart TV may take a few seconds to boot up.

Selecting the Input Source

1. Press the Input or Source button on the remote.
2. Use the arrow keys to scroll and select the correct input:
 - HDMI 1 – For standard TV or satellite
 - HDMI 2 (or Chromecast) – For Google Chromecast
 - Apps – If using a built-in Smart TV

Watching Netflix & Other Streaming Apps

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

Chromecast

Using Google Chromecast

1. Make sure the TV is set to the HDMI input where the Chromecast is connected.
2. Open the streaming app (Netflix, YouTube, etc.) on your phone, tablet, or laptop.
3. Tap the Cast icon (?) in the app and select the TV's name from the list.
4. Your content should start playing on the TV!

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Troubleshooting

Troubleshooting

- No Signal? Double-check that the TV is set to the correct HDMI input.
- Chromecast not showing? Ensure your device is connected to the WiFi network.
- App not working? Try restarting the TV and your device.

For any issues, feel free to reach out! Enjoy your stay! ?

Kitchen Appliances

Stove

If the stove isn't working, try holding down the LOCK button for 3–5 seconds to disable the safety lock.

If it still doesn't turn on, ensure you've placed a pot or pan on the element—our stove uses induction technology, which requires a compatible metal cookware item to activate.

If neither of these steps resolves the issue, turn the oven off at the main switch located behind it, wait for 10 seconds, and then turn it back on.

Weather

[Weather Reeport](#)

Weather Forecast

Weather

Scan QR code to visit



Contacts

[Phone Numbers](#)

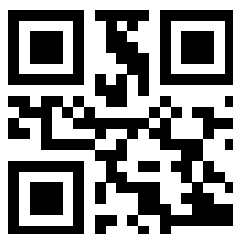
Our Phone Number

You may call, text or reach out to us via the booking app you booked through.

Roy & Greg

865-280-0695

Scan QR code to visit



Accident / Emergency

Fire: 911

Health

In an emergency, call nine one one (911) and ask for an ambulance.

Book Direct & Save

[Save 10%](#)

Direct Booking

Save 15% or more by booking direct!

Book Activities

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Activities

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