

## **Before you Leave Home**

### **[Provided Amenities](#)**

#### **Provided Amenities**

Before you leave for your trip, we'd like to make your life easier! Here is a quick reminder of common amenities that we provide for you:

##### **Bathroom:**

- Towels (at least 2 per person), wash cloths, hand towels - including makeup wash cloths
- Shampoo, conditioner and body wash are provided in the shower
- Hair dryer and iron & ironing board

##### **Kitchen:**

- Pots, pans and dinnerware
- Regular and decaf K-Cups, creamer pods, sugar and some sample tea

##### **Bedroom:**

- All sheets, extra pillows and extra blankets
- Hangers in closet/wardrobe area

## Property Access

### [Parking](#)

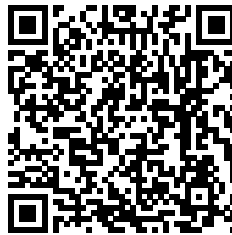
#### **Parking**

There are 3 options for parking when you arrive at the property:

1. **Preferred\*\*** Parking on the street is permitted and most guests find this to be the most convenient option. Except for high traffic events in the area, street parking is usually fairly easy to find. **There are signs that say "Resident Permit Required" but no one is enforcing this.**
2. Parking in the driveway to the left of the property is allowed. **Please understand this driveway is shared with the other tenants in the triplex** - you may get blocked in or be asked to move your vehicle that might be blocking another resident.
3. There are several parking lots in the area, the closest can be located by turning left at the end of E 120th, and about 1.5 blocks you will see a sign that says "Parking" on the left. This is near the RTA station and is not free.

**This map is also helpful to identify parking around Little Italy**

Scan QR code to visit



### [Check-in](#)

#### **Check-In Time**

Welcome there

Check-in is from **16:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

## **Keys**

Check-in is completely self check-in using a smart lock.

**Your door code is: {{door\_code}}.** Please note this code will only be active during your reservation and will automatically expire after your checkout time.

To light up the Schlage keypad, you can hit the Schlage logo at the top of the lock's screen. To unlock the door type your code {{door\_code}} and the door will automatically unlock. To lock the door from the outside, click the padlock button with the X on it.

## **Check-Out**

### **Check-Out Time**

Our checkout time is **11:00** - If you need a later time please reach out as soon as possible as last minute requests may not be accommodated due to cleaning schedules. If we have a guest arriving on your checkout day we also may not be able to accommodate a late checkout request.

In order to help with a smooth checkout we would be grateful if you could do the following:

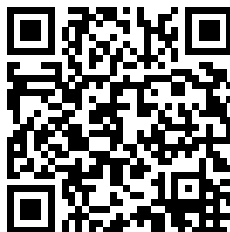
- 1) Please place any dirty dishes you may have used during your stay in the dishwasher, insert a tablet and start it. Feel free to leave behind any spices, condiments, etc you may have purchased for a future guest if you'd like.
- 2) Please put any towels you used in the bathroom.
- 3) Please do NOT make any beds that were used.
- 4) Please empty all trash and perishable food items into the trash can in the kitchen.

We hope you have enjoyed your stay with us! If there is an area we could improve, please let us know by sending us a message. We are constantly upgrading and improving our properties based on guest feedback.

**We would love if you can leave a review on the channel you booked on** - we hope that you feel we've delivered a 5 star stay while you were with us.

### **Save on Your Next Stay**

Scan QR code to visit



## **Property Rules**

### **House Rules**

## **House Rules (continued)**

### **House Rules**

- **Noise & Quiet Hours**
  - To ensure a peaceful environment for everyone, **no loud music after 11 PM**. Please be respectful of the neighboring tenants in the same building.
- **No Pets**
- **Maximum overnight guests permitted is 4**
- **No smoking inside the house**
  - If smoking outside please cleanup any cigarette butts

## **Trash**

Trash can be taken to the trash cans that can be found on the left side of the driveway.

## WiFi Details

### [Accessing the WiFi](#)

#### **WiFi Login Details**



Please use the following details to connect to our complimentary WiFi

**WiFi Name:**

**WiFi Password:**

## House Information

### [Thermostat](#)

#### **Thermostat**

The house is equipped with a thermostat that is located on the wall in the hallway between the bedrooms that controls the central heat in the property. The property is not equipped with central air and is cooled by window units in each bedroom.

We would appreciate if you would help us conserve energy by refraining from setting the temperature too extreme and by altering the set temperature up or down if you're going to be gone from the house for an extended period.

### [Entertainment](#)

#### **TV**

All TVs are **Roku TVs in Guest Mode**. Guest mode is a special Roku mode that allows you to select your checkout date when you arrive and you will automatically be signed out of all your streaming applications on that date at checkout time - **no more needing to remember to sign out**.

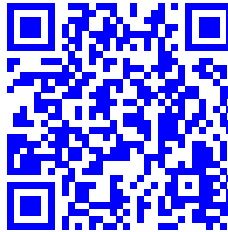
## Weather

### [Weather Report](#)

### **Weather Forecast**

#### **Weather**

Scan QR code to visit



## Contacts

### [Phone Numbers](#)

#### **Contacting Your Hosts**

You can send us a message through the channel that you booked your stay with us or you can text us at: (419) 871-3568

#### **Accident / Emergency**

In the event of an emergency, please call 911. The address of the home 1947 E 120th St, Unit 2, Cleveland, OH.

For non-emergency situations:

Cleveland Police: 216-621-1234

Cleveland Fire: 216-664-6800

Closest Hospital:

UH Cleveland Medical Center ER, 11100 Euclid Ave, Cleveland, OH 44106

or

Cleveland Clinic ER, 9105 Cedar Ave E Bldg, Cleveland, OH 44195



## **Book Direct & Save**

[\*\*Save on Your Next Stay\*\*](#)

### **Direct Booking**

Save 15% or more by booking through our website for your next stay. Return guests get 10% off when booking at [brightnbreezystays.com](https://brightnbreezystays.com) and using the code **RETURN10**.