

## Start Here

### [Welcome!](#)

#### **Welcome to NWA!**

Welcome to your Northwest Arkansas getaway!

We're thrilled to have you as our guest. Whether you're here for outdoor adventure, quiet relaxation, or a little of both—this area has something special for everyone.

Inside this book, you'll find everything you need to enjoy your stay—from how things work around the house to our favorite local hikes, bites, and hidden gems.

Adventure awaits just outside the door. We hope you make unforgettable memories during your time here.

Looking forward to hosting you,

Staci & Team



### [House Rules-Please share with all guests.](#)

#### **Max Occupancy**

**Registered Guests Only**-No events, parties, gatherings, weddings, or unregistered guests or pets are allowed. Max occupancy is strictly enforced due to rental permits, septic constraints, and insurance requirements. Over occupancy will result in immediate cancellation with no refund.

Please double-check that your reservation includes the correct number of guests and dogs. This home has a max occupancy of guests. All adults and children under 18 count in max occupancy. If you need to make a change, please click the Ask AI Icon within this guidebook for instructions.

## **Trash & Pet Waste**

### **Trash: Place only bagged trash in the outdoor bins.**

Use kitchen-size trashbags only. **NO LOOSE TRASH**, boxes, small bags, dog bags, broken gear, etc is allowed. Trash service will not pick up.

- There is a \$75 & up fee for loose/excessive trash left behind.
- If you have extra trash to dispose of, it may be taken to The Cove on Highway 12 during normal business hours. Prices are \$4-7 per bag.
- **Remove pet waste** from yard /clean up after Fido. Place poo bags in large, kitchen size bags only.
- Trash Day is Thursday at 6 am. You are welcome to move the bins to the street the night before if needed.

## **Pets**

### **No Smoking**

- Please do not smoke inside and clean up any butts left behind.
- A smoking remediation treatment fee of \$250+ will be assessed for cigarette or marijuana odors found upon checkout.

## **Quiet Hours**

### **Noise & Quiet Hours**

- To ensure a peaceful environment for our dear neighbors, Quiet hours are 10 pm to 8 am.
- If socializing outdoors after 10 pm, please keep voices low.

## Before You Leave Home

### [How To Get Here](#)

#### **Address**

The address is 18678 Shaddox Hollow Rd  
Rogers, AR 72756

### [Things You Don't Need To Bring](#)

#### **We Supply:**

A starter supply of the following items are provided:

- Laundry detergent
- Toilet paper
- Basic Cleaning supplies
- Trash bags
- Paper towels

We also supply:

- All bedding (linens, blankets, pillows)
- Towels
- Shampoo
- Conditioner
- Body soap
- Hand soap

Our kitchen comes with the basics to cook and enjoy simple meals.

This includes:

- Salt and pepper

- Basic spices
- Pots and pans
- Bakeware
- Glasses
- Mugs
- Silverware
- Dishes
- Blender
- Toaster
- Coffee & tea
- Microwave
- Stove/oven
- Fridge

## Check-In Information

### [Check-in](#)

#### **Check-In & Door Code**

**You'll receive your door code on your check-in day between 2-3 pm via email and/or the booking site inbox, as long as:**

1. The rental agreement is signed.
2. The security deposit is completed.
3. Any pet fees are paid (if applicable).

Once these items are completed, your code will be activated at 16:00. Not completing these steps at least 24-48 hours prior to check-in may cause delays in receiving your door code.

The links to complete the Rental Agreement & Security Deposit were sent to you immediately upon booking by email or within the booking site inbox.

**Please double-check that your reservation includes the correct number of guests and dogs.**


You are currently registered for N/A

This home has a max occupancy of guests. All adults and children under 18 years old count in max occupancy. If you need to make a change to your guest count or dog count, please click the Ask AI Icon within this guidebook for instructions.

#### **How to use the Electronic Lock**


## Keypad Instructions

### To Unlock:

- » Press home icon  on bottom left to light up keypad
- » Type in your code
  - ↳ If you type in the code and a blue check mark flashes, but the door is still locked, simply type in the code again.

Note: If you enter the code incorrectly 3 times, the lock will disable for one minute.

### To Lock:

- » Tap the lock icon  on the bottom right
  - ↳ If the door was unable to lock, a red X will flash and alarm will sound. Try pulling the door shut a little more and trying again.



- » To lock from inside, turn the knob to the right

Note: The lock will auto lock after 1-2 minutes if the door is shut properly.

## WiFi Details

### [Accessing the WiFi](#)

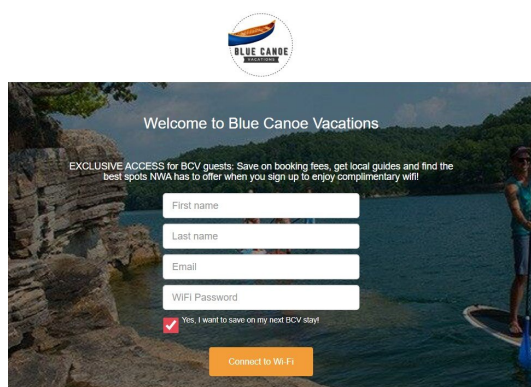
#### **WiFi Login Details**

Please use the following details to connect to our complimentary WiFi

**WiFi Name:**

**WiFi Password:**

You must complete the login popup page to access Wifi.



BLUE CANOE VACATIONS

Welcome to Blue Canoe Vacations

EXCLUSIVE ACCESS for BCV guests. Save on booking fees, get local guides and find the best spots NWA has to offer when you sign up to enjoy complimentary wifi!

First name

Last name

Email

WiFi Password

☒ Yes, I want to save on my next BCV stay!

Connect to WiFi

### [Wifi Troubleshooting](#)

#### **Troubleshooting**

- Please check you are connected to the correct WiFi network .
- You will be required to complete a pop up to access the WiFi. You may need to open a web browser or Safari window to do so.
- The modem and white disc must be powered on and connected to work.
- The white disc should display a faint blue light. If it doesn't, try disconnecting the power to the modem and disc. It will take a few minutes to reboot.
- If it still doesn't work, please reach out and we will attempt to troubleshoot further.

## Things To Do in NWA

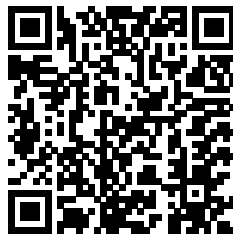
[Map Link](#)

### **Map**

Here's our Google map of fun things to do in NWA. You will also find links to boat rentals, Beaver Lake access points, great places to eat, and more.

[https://www.google.com/maps/d/viewer?mid=1XHJgMTTo7vM-6qdBdOnGrTGqjk0JCPXUf&hl=en\\_US&usp=sharing](https://www.google.com/maps/d/viewer?mid=1XHJgMTTo7vM-6qdBdOnGrTGqjk0JCPXUf&hl=en_US&usp=sharing)

Scan QR code to visit





## How to use...

### TV

#### TV

? The TVs are Roku Smart TVs.

#### Turning on the TV


1. Press the Power button on the TV remote.
2. The smart TV may take a few seconds to boot up.
3. You may log into any of your personal streaming services.
4. If no signal, check the Network Settings and make sure the TV is on the BCV Admin or Blue Canoe network.

#### Selecting the Input Source

1. Press the Input or Source button on the remote.
2. Use the arrow keys to scroll and select the correct input.

#### Watching Netflix & Other Streaming Apps

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.



If in Guest Mode

- 1 Use remote to turn on the TV
- 2 Select your checkout date
- 3 Start streaming!

All of your logins will be erased on the checkout date you choose.


Troubleshooting:

- Go to SETTINGS>NETWORK to verify the correct wifi network.
- You may need to change the source input.


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#### What to Watch

**Free TV**  
Enjoy free movies, TV shows, live news, sports, and more.



**Your own Apps or Cable Account**  
Easily sign in and enjoy your favorite subscription services.




To access over 10K+ apps, select "Streaming channels" or "Search" in the Home Screen Menu. Select "Add channel" to save to Home Screen. Click on your app/channel of choice to watch or log in.

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**Leaving early?**

- 1 If the TV is in Guest Mode and you are logged in, Select "Guest Options" in the Home Screen Menu
- 2 Choose "Sign out and clear info"

**Need help?**





### **Roku Remote Button Guide**

## Check Out Info

### [Check-Out](#)

#### Check-Out Time

## Check Out is at 10:00

You may see our dear cleaners in the drive/street on your way out. Our check out list is quick and simple.

Please:

- Leave home as you found it.
- **Trash:** Place only bagged trash in the outdoor bins-**Use kitchen-size trashbags only. NO LOOSE TRASH, boxes, small bags, dog bags, broken gear, etc is allowed. Trash service will not pick up. There is a \$75 & up fee for loose/excessive trash left behind.** If you have extra trash to dispose of, it may be taken to The Cove on Highway 12 during normal business hours. Prices are \$4-7 per bag.
- **Remove pet waste** from yard /clean up after Fido. Place poo bags in large, kitchen size bags only.
- **Report** any damage or maintenance issues, if needed.
- **Wash dishes**/leave in strainer if wet.
- **Linens:** Leave used beds unmade and used towels in bathroom or laundry room.
- **Turn off** lights, fans, & leave AC/Heat on a moderate temp for the season.
- **Lock all doors** (but not the bottom knob!) and electronic lock on the way out.

## **Emergency & Safety Info**

### **[What To Do In An Emergency](#)**

#### **Nearest Hospital & Medical Services**

**Call 911 for all emergency services.**

Closest hospital: 12 miles

Mercy Hospital

2710 Rife Medical Ln.

Rogers, AR

Closest police station: 9.2 miles

Rogers Police Station

1905 S. Dixieland Rogers, AR

479-21-1172

#### **What To Do In An Emergency**

Call 911 for all emergency services.

State your location as: 16558 Cypress Ln, Rogers, AR

#### **In case of a fire**

- Exit the property as quickly as possible
- Ensure that all persons are accounted for
- Dial 911
- Do not attempt to re-enter the building until a Fire Officer states that it is safe to do so.

#### **Fire Extinguisher Location**

Fire extinguishers are located at

#### **First Aid Kit Location**

A First Aid Kit is located in

### **Smoke and Carbon Monoxide Detectors**

Smoke and Carbon Monoxide Detectors are located within the home. If any of the detectors are making any sounds at all please check the house, evacuate if necessary and contact us immediately, or call 911 if it is an emergency situation.

## **[Our Phone Numbers](#)**

### **Our Phone Number**

## **Need us urgently?**

Text or call 870-562-1870 or 706-833-2139

## Book Activities

### [Viator Activities](#)

**[View Available Activities](#)**

### Activities

Scan QR code to visit

