

Property Access

[Check-In](#)

Check-In Time

Check-in is from 16:00

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in for a small fee may be an option depending on availability. Check out our guest portal for more info on early check-in options. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Door Lock

How to Use the Schlage Encode Door Lock

Welcome! Here's how to use the front door lock during your stay:

- **To Unlock:**
Simply enter the 4-digit code we provided on the touchscreen keypad. The door will unlock automatically.
- **To Lock:**
When you leave, just press the **Lock button** (the logo at the bottom right of the keypad). The door will lock itself.

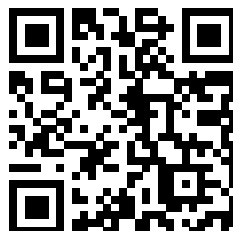
DO NOT LOCK THE DOOR KNOB LOCK UNLESS YOU ARE INSIDE--YOU MAY GET LOCKED OUT

That's it—no key needed! If you have any trouble, feel free to reach out.

Enjoy your stay!

Click here for a video on how to operate the lock.

Scan QR code to visit



The code to enter the lockbox will be in your reservation email.

[Check-Out](#)

Check-Out Time

Please vacate the property **before** 11:00 .

Please see below further checkout instructions.

- Gather used towels and place in a pile.
- Throw trash away and place in outside bin.
- Turn things off and place remotes back.
- Lock up

Trash & Recycle

There are trash cans in the kitchen, bedroom and bathrooms. The kitchen trash can is located next to cabinet to the right of the sink. The house trash can be placed in the large blue can outside next to the garage.

Trash Pick-up:

The city collects trash on Friday's. If you wish, you may place out the blue trash can on Thursday's just before the loop in the road. If Friday is a holiday then pickup will be on Saturday.

Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

[House Rules](#)

Paying Guests Only

We kindly ask that you avoid using our towels for hair dye to prevent stains, as a replacement fee may apply—thank you for helping us keep things fresh for everyone.

Please follow the house manual guidance.

Pet & Animal Policy

To help maintain a safe and welcoming environment for all, we require every guest to submit pet or assistance animal information through BetterPet Passport (powered by PetScreening). Guests will simply submit household pet information, request an accommodation for an assistance animal (if applicable), or confirm they are not bringing a pet/animal.

Its free, and only requires creating an account if youre bringing a pet or animal. After booking, youll receive a link to complete the process.

Registered Guests Only

- Only the number of guests included in your booking are permitted on the property. Extra guests are not allowed.

No Parties

- This property has a strict **no parties** policy. Please be mindful and keep gatherings small and respectful.

Shared Spaces

Shared Spaces

Gate: The farmhouse is at the end of a friendly private road. Occasionally a Rest Haven Rd neighbor will need to park in front of the house to visit her elderly parents that reside next door through the fence gate.

Chicken Coop: The coop is shared with the cottage next door. There is separate gates from each side for guests to visit the hens.

Noise

Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music after 11 PM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.

Book Activities

[Viator Activities](#)

[View Available Activities](#)

Activities

Scan QR code to visit



Accessing the WiFi

[WiFi Details](#)

WiFi Login Details

Please use the following details to connect to our WiFi

WiFi Name: Rest Haven Farmhouse

WiFi Password: yourresthaven

How to use...

[Appliances](#)

Water

The house is on well water and uses a septic tank for wastewater. Initial supply of filtered water is provided from the 5-gal bottle on the stand. There is no garbage disposal. Please do not put food waste down the kitchen sink. Instead put it in the trash. Also do not flush anything extra down the toilet other than toilet paper.

Kitchen

The kitchen is fully stocked with utensils, dishes, silverware, glasses, pots and pans. We've also included initial stock of consumable items like basic spices, condiments, paper towels and K-cup pods.

Washer/Dryer

The washer and dryer are located in a separate room off the master bedroom. There is laundry detergent available and also an iron and ironing board located in the basket on the counter top.

[Heating & Cooling](#)

How to info

Air Conditioning/Heat

The thermostat is located next to the master bedroom door. Simply touch the screen to turn on, select your desired temperature to hold.

**Click here to watch an instructional video. **

Scan QR code to visit



Electric Fireplace

The electric fireplace in the unit under the TV has two switches, one for light and one for heat. Please enjoy the wonderful ambiance it creates. We just ask to turn it off when not in use and do not leave it unattended.

Entertainment

Games

There is a selection of board games and kids games in the left cabinet of the TV fireplace stand.

Record Player & Bluetooth Speaker

Record Player: the Livingroom vinyl record player has a broad selection of records to experience a snapshot of the past. To play place the record on the turntable, turn on the player, lift the tonearm, gently set the needle on the edge of the record, and enjoy the music as it spins.

Bluetooth Speaker: The small speaker under the TV can be linked to your device. It is currently named 'bedroom'. Turn on search on your device and select to play.

TV

? TV & Google Chromecast Guide

There are 3 smart TV's: Livingroom, Master bedroom, and front bedroom. TV's have free viewing apps like Freevee or YouTube and guests are also encouraged to BYOL (Bring your own login) to for their preference of streaming services and shows. Casting is also an option on all TVs.

Chromecast

Using Google Chromecast

1. Make sure the TV is set to the HDMI input where the Chromecast is connected.
2. Open the streaming app (Netflix, YouTube, etc.) on your phone, tablet, or laptop.
3. Tap the Cast icon (?) in the app and select the TV's name from the list.
4. Your content should start playing on the TV!

Watching Netflix & Other Streaming Apps

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

Troubleshooting

Troubleshooting (continued)

Troubleshooting

- No Signal? Double-check that the TV is set to the correct HDMI input.
- Chromecast not showing? Ensure your device is connected to the WiFi network.
- App not working? Try restarting the TV and your device.

For any issues, feel free to reach out! Enjoy your stay! ?

Contacts

[Phone Numbers](#)

Our Phone Number

For emergencies you can reach us through the number below.

Accident / Emergency



Fire: 000



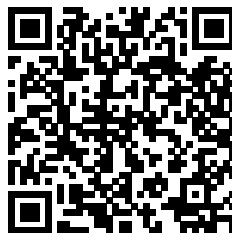
Health

In an emergency, call triple zero (000) and ask for an ambulance. If you're not sure whether to go to an emergency department call 13 HEALTH (13 43 25 84) or see your doctor

For more information, see

Gold Coast Health

Scan QR code to visit



Book Direct & Save

[Save 10%](#)

Direct Booking

Save 10% or more by booking direct!

<https://stayresthaven.com>

Scan QR code to visit

