

Property Access

[Check-in](#)

Check-In Time

Welcome there

Check-in is from **15:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

Keys

The lockbox code will be communicated to you prior to check-in by text in the booking app.

[Check-Out](#)

Check-Out Time

Please vacate the property **before 11:00** .

Please complete the following prior to leaving:

1. Empty all food from refrigerator and freezer.
2. Remove all trash and place in the green bin located in the ground to the front of the property,
3. Turn off all lights, AC's, TV's and fans.,
4. Place any dirty towels in a pile on the bathroom floor.
5. Place all dirty dishes in the dishwasher and turn it on.
6. Leave guest access cards on the kitchen counter.

Most of all, have a safe trip home. We hope to see you back again soon!

[Property Rules](#)

Parking

Parking (continued)

Feel free to park anywhere you find a spot.

House rules

No Pets

- This property has a strict **No Pets** policy.

Guests are welcome. We ask that you keep noise to a minimum after 9 pm to respect those around the neighborhood.

Noise

Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music / noise between 9 PM and 8 AM.** If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.
- The development is very strict on their noise policy. A 60 DB max is permitted during the day and 50 DB during quiet hours of 10 pm-8 am. If security is called due to a noise violation they will issue a fine of \$100.

Enhance Your Stay

[Maid Services](#)

Maid Services During your Stay

?Maid services - We offer maid services at an additional charge. Please provide at least a 1-2 day notice for scheduling. All efforts will be taken to try to schedule the maid to clean on your chosen day.

[Massage Services](#)

In House Massage Service

?Massage in your Villa - Unplug, relax and rejuvenate with a massage. Our massage therapists are highly trained and vetted so all you have to do is relax and enjoy!

Send us a message for more information or to scheduled a home massage.

[Getting Around](#)

Getting Around

We recommend either renting a car or hiring a driver. Please let us know if you would like referral for either option.

[Private Chef](#)

Private Chef Experience

*??? Indulge in authentic Dominican or international cuisine prepared right in the comfort of your villa. Perfect for special occasions or just relaxing evenings in!

Our chef charges a one time fee plus the cost of food. You can have one meal prepared or the entire day of meals and snacks for the same fee. We recommend you utilize this service on your day of arrival so you have food ready for you when you arrive allowing you to more time to relax and hit the pool.

Send us a message and we can have our chef contact you with menu choices.

You will pay the chef directly.

WiFi Details

[Accessing the WiFi](#)

WiFi Login Details



We offer complimentary WiFi throughout the villa and guest house. The log in details will be sent to you one day before check in

Important Info....

[AC's](#)

AC's

We kindly ask that you turn off AC's in the bedrooms during the day (when not in use) and turn off all AC's when you are not at home to help conserve energy. Thank you so much for helping us sustain the environment.

[Drinking Water](#)

Drinking Water

A water dispenser is provided for your comfort and safety for drinking and cooking. If you need additional bottles of water during your stay please let us know.

[Hot Water](#)

Hot water

This condo utilizes an Insta-heat hot water system. It is activated when you turn on the hot water. It then takes time for the hot water to get to the faucet. It is not uncommon to have to wait for several minutes for the hot water to reach the showers and sinks.

[Garbage Collection](#)

Garbage Collection

Garbage should be placed in bags and deposited into the bins near the entrance to the condo development. It is recommended that you remove the garbage frequently to avoid attracting bugs.

[Toilets](#)

Toilets

The plumbing in the Dominican Republic is not equipped to handle paper products. Please do not flush anything down the toilet. We ask that you place all items in the waste bin. If we are called out to unclog a toilet the technician fee will be charged back to you.

[Power Outages](#)

Power

It is not uncommon for the power to go out in the DR. It is also common to experience several short outages in a row. We ask for your patience with this as it is an Island Wide problem and out of our control. If you experience an outage that lasts longer than 15 minutes please let us know.

Weather

[Weather Report](#)

Weather Forecast

Weather

Scan QR code to visit



Contacts

[Phone Numbers](#)

Our Phone Number

You may call, text or reach out to us via the booking app you booked through or via WhatsApp 849-473-7929

Accident / Emergency



Fire: 911



Health

In an emergency, call nine one one (911) and ask for an ambulance. CMC Hospital is within 2 miles of the community.

For non emergent needs you can contact Dr. Wally 829-702-4569 and he will come to the villa to see you.

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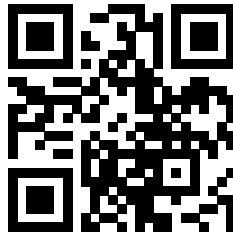
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