

## Property Access

### Free Resort Amenities

#### Free Resort Access

Use the key card found inside of your villa to access the resort area of Sosua Ocean Village. This area is located to the left of the main gate as you exit and includes several pools, a small kids water park with slides, the beach, and a boat bar. Take your towels with you, seating is provided. One key card per person. There is an additional fee for those without a key card. We have provided you with the maximum allowed key cards per resort policy.

The gym is also in this area but there is an additional fee to access the gym. You can pay for the access in the lobby area of the entrance to the resort area.

### Check-in

#### Check-In Time

Welcome there

Check-in is from **15:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

#### Keys

The lockbox code will be communicated to you prior to checkin.

#### The Neighbourhood

Sosua Ocean Village is a gated oceanfront community on the north coast of the Dominican Republic, offering a wide array of resort-style amenities and diverse real estate options. It's known for its security, well-maintained grounds, and family-friendly atmosphere.

Amenities include:

- **Beaches and Pools:**

It boasts a private beach and multiple swimming pools, including a large beach club pool, and water parks for both adults and children.

- **Sports and Recreation:**

The community offers sports grounds, tennis courts, a gym, volleyball and basketball courts, a fishing lagoon, and a kids' entertainment center.

- **Dining and Entertainment:**

There are two restaurants and a beach club boat bar.

- **Other Facilities:**

A spa, beauty salon, and access to nearby cities like Sosua and Cabarete are also available.

- **Family-Friendly:**

Sosua Ocean Village is designed with families in mind, featuring extensive children's playgrounds and entertainment areas.

Other Notable Features:

- **Security:**

The community is gated with 24/7 security, ensuring a safe environment.

- **Eco-Friendly:**

Sosua Ocean Village utilizes solar energy and focuses on preserving the natural environment.

- **Convenience:**

It's located close to the airport (20 minutes) and offers a peaceful atmosphere with fewer cars and motorcycles.

## [Check-Out](#)

### **Check-Out Time**

Please vacate the property **before 11:00** .

Please complete the following prior to leaving:

1. Empty all food from refrigerator and freezer.
2. Remove all trash and place in the green bin located in the ground to the front of the property,
3. Turn off all lights, AC's, TV's and fans.,
4. Place any dirty towels in a pile on the bathroom floor.

5. Place all dirty dishes in the dishwasher and turn it on.
6. Leave guest access cards on the kitchen counter.

Most of all, have a safe trip home. We hope to see you back again soon!

## Property Rules

### **Paying Guests Only**

### **Registered Guests Only**

- Only the number of guests included in your booking are permitted to stay overnight. Extra guests, tents, or campervans are not allowed and can result in an additional fee.

### **No Parties, No Events, No Pets**

- This property has a strict **no parties, No Events, No Pets** policy. Please be mindful and keep gatherings small and respectful.

### **Noise**

#### **Noise & Quiet Hours**

- To ensure a peaceful environment for everyone, **no loud music / noise between 10 PM and 8 AM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.
- Sosua Ocean Village is very strict on their noise policy. A 60 DB max is permitted during the day and 50 DB during quiet hours of 10 pm-8 am. If security is called due to a noise violation they will issue a fine of \$100.

### **Additional Notes**

Above all, we want you to have a great time during your stay.

? To help make your vacation even more stress-free and memorable, we're happy to offer a few exclusive services available only to our guests:

\*? Private Driver Service – Reliable and comfortable airport transfers or day trips around the island. No need to worry about directions or driving!

\*? Rental Car Recommendations – Prefer to explore at your own pace? We work with trusted local companies to get you the best rates and service.

\*??? Private Chef Experience – Indulge in authentic Dominican or international cuisine prepared right in the comfort of your villa. Perfect for special occasions or just relaxing evenings in!

\*?Massage - Unplug, relax and rejuvenate with a massage. Our massage therapists are highly trained and vetted so all you have to do is relax and enjoy!

\*?Maid services - We offer maid services at an additional charge. Please provide at least a 2 day notice for scheduling. All efforts will be taken to try to schedule the maid to clean on your chosen day.

\*? Fill the Fridge - Arrive to a stocked fridge and pantry. We offer personal grocery shopping to ensure when you arrive there are basic items already stocked so you can jump straight in the pool and worry about the fridge later.

If you're interested in any of these options, just let us know and we'll be happy to assist with scheduling, quotes, or further details.

We're here to make your stay as smooth and enjoyable as possible!

### **Rubbish & Recycle**

There is a garbage "hole" near the driveway with a green lid. Please place all garbage in a bag and place the bag in the hole and cover with the lid. Garbage is picked up 7 days a week.

Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

## Pool Safety Rules

### Pool Safety Rules

#### **Pool Safety Rules**

For the safety of all guests, **glass containers are strictly prohibited in and around the pool area**. Please use plastic or non-breakable drinkware at all times.

Management is **not responsible or liable for injuries** resulting from broken glass or failure to follow pool safety rules. Thank you for helping us keep the pool safe and enjoyable for everyone.

## Enhance your Stay

### Getting Around

#### Getting Around

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\*? Rental Car Recommendations – Prefer to explore at your own pace? We work with trusted local companies to get you the best rates and service.

### Maid Services

#### Maid Services

?Maid services - We offer maid services at an additional charge. Please provide at least a 1-2 day notice for scheduling. All efforts will be taken to try to schedule the maid to clean on your chosen day.

### Massage Services

#### In House Massage Services

?Massage in your Villa - Unplug, relax and rejuvenate with a massage. Our massage therapists are highly trained and vetted so all you have to do is relax and enjoy!

Send us a message for more information or to scheduled a home massage.

### Private Chef

#### Private Chef Experience

\*??? Indulge in authentic Dominican or international cuisine prepared right in the comfort of your villa. Perfect for special occasions or just relaxing evenings in!

Our chef charges a one time fee plus the cost of food. You can have one meal prepared or the entire day of meals and snacks for the same fee. We recommend you utilize this service on your day of arrival so you have food ready for you when you arrive allowing you to more time to relax and hit the pool.

Send us a message and we can have our chef contact you with menu choices.

You will pay the chef directly.

## WiFi Details

### [Accessing the WiFi](#)

#### **WiFi Login Details**



We offer complimentary WiFi throughout the villa and guest house. The log in details will be communicated to you one day prior to your arrival.

## Important Info....

### Drinking Water

#### Drinking Water

We provide drinking water for your convenience throughout your stay. Please let us know if you are running low and we will arrange a water drop off.

We do ask that you give us the empty bottles when we drop off so we can get them refilled. You can place the empty bottles outside of the front door and we will exchange them for full bottles.

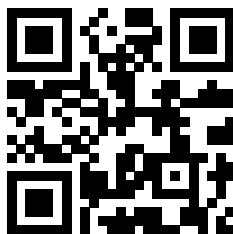
### Prior to Arrival

#### ID Required

Sosua Ocean Village requires an ID for all adults over the age of 21 to be registered with security prior to your arrival. Please send us a photo of your passport or ID as soon as possible to

[sunseekerpm@gmail.com](mailto:sunseekerpm@gmail.com)

Scan QR code to visit



or via message in the booking app.

Please note: If you do not send this information to us prior to your arrival you will not be permitted to enter the community. To ensure a seamless arrival we ask that you provide this information to us at least 48 hours prior to your check in day.

### AC's

#### AC's

We kindly ask that you turn off AC's in the bedrooms during the day (when not in use) and turn off all AC's when you are not at home to help conserve energy. Thank you so much for helping us sustain the environment.

### Oven

#### Oven operation

## **Oven operation (continued)**

The oven is manually lit. To light the oven open the oven door, turn on the oven using the knob and then light the pilot light at the bottom with a match or lighter. You will find matches and a lighter in the Kitchen Island drawer or the box on top of the island. Please be sure the oven door is OPEN prior to turning on the gas to avoid injury.

## **Toilets**

### **Toilets**

The plumbing in the Dominican Republic is not equipped to handle paper products. Please do not flush anything down the toilet. We ask that you place all items in the waste bin. If we are called out to unclog a toilet the technician fee will be charged back to you.

## **Power Outages**

### **Power**

It is not uncommon for the power to go out in the DR. It is also common to experience several short outages in a row. We ask for your patience with this as it is an Island Wide problem and out of our control. If you experience an outage that lasts longer than 15 minutes please let us know.

## **Hot Water reset**

### **Hot Water Reset**

Occasionally after a power outage the Instant Heat hot water heater will need reset. It is located in the laundry area on the wall to the right. To reset, press the middle button and then the button on the Right.

## Weather

### [Weather Report](#)

### [Weather Forecast](#)

## Weather

Scan QR code to visit



## Contacts

### Phone Numbers

#### Our Phone Number

You may call, text or reach out to us via the booking app you booked through or via WhatsApp 849-473-7929

#### Accident / Emergency

**Fire:** 911

[REDACTED]

[REDACTED]

#### **Health**

In an emergency, call nine one one (911) and ask for an ambulance. CMC Hospital is within 2 miles of the community.

## Book Direct & Save

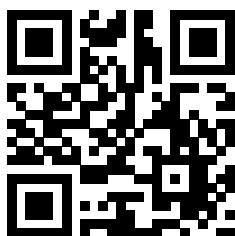
**Save 10%**

### **Direct Booking**

Save 10% by booking direct on our

**website!&nbsp;**

Scan QR code to visit



## Book Activities

### [Viator Activities](#)

[View Available Activities](#)

### Activities

Scan QR code to visit

