Property Access

PARKING

PARKING

The Riverscape at Gruene provides parking for a **maximum of (3) vehicles for each unit.** We require the make/model/color/license plate # for all vehicles. **Please do not park in garages.**

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Check-in

Check In Instructions

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Once you have arrived, **the registered guest may call or text (737)315-6781** for the door code.

Please note: VRBO, Booking.com, and Direct Booking - If you have not set up a damage deposit, please call the office with your credit card information for authorization.

Check-In Time

Welcome there

Check-in is from **15:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival, allowing you to check in with ease.

Early check-in may be an option depending on availability. If you plan to arrive before the standard check-in time, please contact us, and we'll see if we can make arrangements—although we can't guarantee it.

Should you arrive ahead of schedule, be sure to check out our **MAP** below, where we've compiled a list of nearby places to visit and things to do while you wait.

The Neighbourhood

Check-Out

Check-Out Time

Please vacate the property **before 11:00**.

Property Rules

House Manual and Rules

15:00

11:00

Paying Guests Only

No Parties

- This property has a strict **no parties** policy. Please be mindful and keep gatherings small and respectful.

Noise

Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music after 11 PM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.

Additional Notes

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Rubbish & Recycle

Rubbish & Recycle (continued)

Before you check out, we kindly ask that you empty all indoor bins into the receptacles located in the garage. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

Guest Access

Guest Access

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{guest_access}}

Room Layout

Bedoom Layout

Bedrooms are configured in the following

WiFi Details

Accessing the WiFi

WiFi Login Details

Please use the following details to connect to our complimentary WiFi

WiFi Name:

WiFi Password:

Wifi Troubleshooting

Troubleshooting

Please check you are connected to the correct WiFi network . Try different locations in the property, and if it's still not working, please try turn on Airplane mode and turn off your wifi, then turn it on and try again.

If it still doesn't work, please read out and we will attempt to troubleshoot further.

How to use...

Entertainment

TV

? TV & Google Chromecast Guide

Turning on the TV

1. Press the Power button on the TV remote.
2. The smart TV may take a few seconds to boot up.

Selecting the Input Source

1. Press the Input or Source button on the remote.
2. Use the arrow keys to scroll and select the correct input:

- HDMI 1 – For standard TV or satellite
- HDMI 2 (or Chromecast) – For Google Chromecast
- Apps – If using a built-in Smart TV

Watching Netflix & Other Streaming Apps

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

Chromecast

Using Google Chromecast

1. Make sure the TV is set to the HDMI input where the Chromecast is connected.
2. Open the streaming app (Netflix, YouTube, etc.) on your phone, tablet, or laptop.
3. Tap the Cast icon (?) in the app and select the TV's name from the list.
4. Your content should start playing on the TV!

Watching Netflix & Other Streaming Apps

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

Troubleshooting

Troubleshooting (continued)

Troubleshooting

- No Signal? Double-check that the TV is set to the correct HDMI input.
- Chromecast not showing? Ensure your device is connected to the WiFi network.
- App not working? Try restarting the TV and your device.

For any issues, feel free to reach out! Enjoy your stay! ?

Kitchen Appliances

Stove

If the stove isn't working, try holding down the LOCK button for 3–5 seconds to disable the safety lock.

If it still doesn't turn on, ensure you've placed a pot or pan on the element—our stove uses induction technology, which requires a compatible metal cookware item to activate.

If neither of these steps resolves the issue, turn the oven off at the main switch located behind it, wait for 10 seconds, and then turn it back on.

Weather

Weather Reeport

Weather Forecast

Weather

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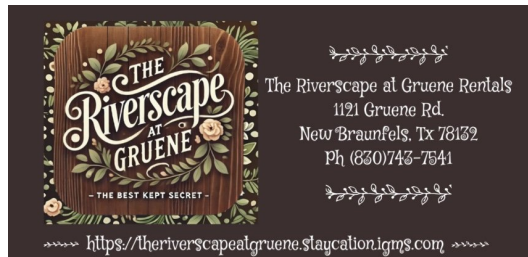**Book with Us and Save!**

Save 15%

Direct Booking

Save 15% or more by booking direct!

Contacts

Manager

Manager

The Riverscape at Gruene LLC

1121 Gruene Rd.,

New Braunfels, TX 78132

(737)315-6781

Phone Numbers

Our Phone Number

You may call (737) 315-6781 or contact us via the booking app messenger. Please note that we cannot respond to text messages; however, we can respond to requests for door code access.

Accident / Emergency

Fire: 911

Health

In an emergency, call 911

Owners 830-743-7541

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Purchase

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Extras

Book Activities

Guide Book

Guidebook

San Antonio International Airport

San Antonio International Airport

https://flysanantonio.com/

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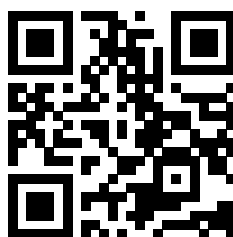
Sea World

Sea World

Schlitterbahn

Schlitterbahn

Visitor Activities

Area Activities

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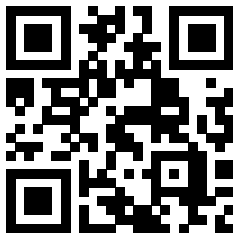
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