

Arriving, Departing & Rules

Welcome

Welcome

Hi there and welcome! Your check-in time is 16:00. This Guidebook has Arrival/Departure information, fun local activities, interactive map of Sunriver/Bend, extending your stay, and so much more. Refresh often as we are making improvements daily!

Please share this link with your group (



icon lower right). For any questions, try our "Ask AI" or reach out to us directly.

We hope you enjoy your stay in our home and community! Lisa and Dave

Navigating this Guide

QUICK LINKS (bottom of most pages):

HOME - Welcome page with **Get Started**

INFO - Main menu on the left, with menu content on right

MAP - displays map of the area, showing points of interest. Filters let you narrow by category e.g. Food & Dining

ASK AI - ask questions such as "where are the hot tub towels?" or "Where is SHARC?". Click "?" to navigate back to homepage

NAVIGATION: Navigate this Guidebook by clicking up-arrow "▲", down-arrow "▼", forward-arrow "?", back-arrow "?" or the quick links **HOME**, **INFO**, **MAP** and **ASK AI** at the bottom of the page.

After a few clicks, navigation should become intuitive. Hopefully you find this guide to contain lots of useful information. We welcome your feedback on ways to improve this Guidebook!

Checking-in: Please scroll through before arriving

Important Arrival Information

Important Arrival Information (continued)

You've made it! To ensure a smooth arrival, please....

- **Check the house** - make sure everything is satisfactory. If you find a problem, it is your responsibility to report the concern within 24 hours of arrival. We will do everything we can to take care of the problem.
- **Check the hot tub** -make sure everything is working properly. Detailed instructions are under the How to Use....section.
- **No smoking/vaping**-We would like to remind you that our home is completely non-smoking/vaping (inside or outside). ALL fireworks are strictly prohibited. Fines & eviction will result for any/all violations, no exceptions.
- **No pets allowed**-For the safety and comfort of all guests please leave your fur babies at home.
- **Read ALL of our House Rules** so that there are no surprises. You will find these under the Property/HOA Rules Handbook section. Thank you!

Reminder: Your check-in time is 16:00

Words of Wisdom: If you open it, close it. If you borrow it, return it. If you turn it on, turn it off. If you move it, put it back. Simple, yes?

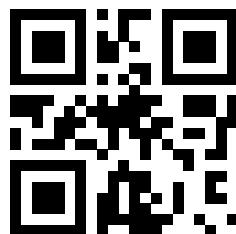
Parking

Park in the driveway or garage only. Sunriver HOA has strict parking rules. Fines could be imposed. Parking is not allowed along roadways, in yards or in common areas. For overflow parking, use the parking lot at the north Marketplace grocery store off Cottonwood Rd (back lot). Open the garage door from the control button inside the garage (end of hallway, left from front door). For security, always close the garage when not in use.

No trailers allowed (recreational or utility). If you need short term trailer storage while you are visiting, please contact Sunriver Administration and Resources directly at

(541) 593-2483

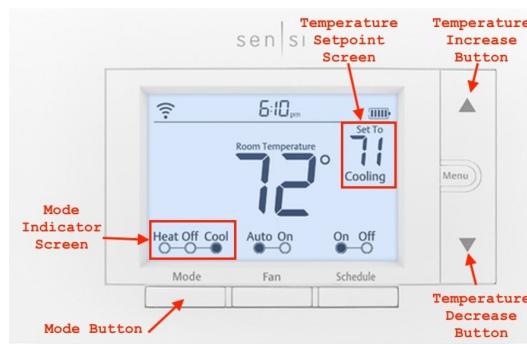
Scan QR code to visit



Thermostat

Thermostat (continued)

The Thermostat is located on the wall to the left of the kitchen. Our home is equipped with central heating and an A/C unit. During extreme hot weather (over 85F) the A/C must not be set lower than 68F or it will not cool the house properly. Please keep doors and windows closed at all times. Any service calls as a result of overworking the A/C, and therefore failure, will require a fee as determined by the service provider.



For your convenience during wildfire or pollen season, there is a free-standing, electric air purifier in the hall closet across from the kitchen. Instructions are included. (Please place it on a hard surface, not carpet).

Garbage/Recycle

Garbage/Recycling Pick up is Tuesday and Friday mornings. Make sure to have your waste out in the cans by 7am on these days. Do not take bins to the road (they pick up from the enclosure only). Overflowing garbage or recycle will be charged \$65/can. Garbage attracts pests. Help keep Sunriver safe and clean by keeping the lids on the bins. Thank you.

Getting Here

Directions to High Desert Escape (20 Whistler Lane):

From the Redmond Airport – Drive time 45 minutes

From the Portland Airport – Drive time 3.5 hours

From Salem – Drive time 3 hours

From Eugene – Drive time 2.5 hours

From Seattle – Drive time 6.5 hours

From Hwy 97, turn onto Cottonwood Rd/Exit 151. Continue 2 miles into 25mph zone

Take the first left after the bridge over the railroad tracks at South Imnaha Rd.

At stop sign, turn left onto Whistler Lane.

At the cul de sac, 20 Whistler will be the second house on the right.

The Neighborhood

Sunriver is Central Oregon's premier residential and resort community. Sunriver has been the playground of the Pacific Northwest since 1968. Blessed with an average 300 days of sunshine each year, many residents of the wetter side of the Cascades (and others living worldwide), have vacation homes here or choose to live here year round as permanent residents. We all come for the healthy, outdoor lifestyle.

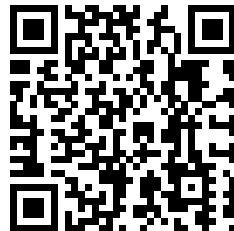
?Located southwest of Bend near the base of the Cascade range, Sunriver's 3,300 acres are bordered on the west by more than five miles of Deschutes River frontage and on the north by the Deschutes National Forest. The unique forest environment of ponderosa and lodgepole pine sits on the edge of the high desert to the east.

Our community serves residents and guests with many amenities and options including: 34 miles of paved pathway for biking/walking, a world class aquatic/recreation center, river access for floating the Deschutes River, the nations largest public observatory, a nature center focused on preserving local wildlife, flora and fauna, two grocery stores, two gas stations, multiple restaurants and fun shops, and even a Public Library. Check out the following links for all the details. Have fun exploring!

Come Relax, Play, Repeat!

Sunriver Community

Scan QR code to visit



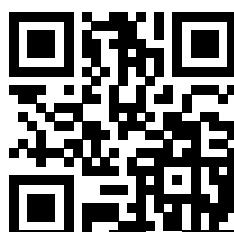
Sunriver Visitor Information

Scan QR code to visit



Sunriver Style

Scan QR code to visit



Property/HOA Rules Handbook

House Rules

House Rules

We kindly ask you to read ALL of our House Rules carefully-keep them top of mind during your stay. Sunriver is a Homeowner's Association. The community has many rules to protect the safety and enjoyment of all residents and visitors. We have our own Police and Fire service districts. Failure to abide by the rules can result in penalty, eviction or both. We appreciate your cooperation and participation in keeping Sunriver a great place to live and visit!

No Parties

- This property has a strict **no parties, events or loud music** policy. Please respect the noise curfew (10 pm-7 am). Please be mindful and keep gatherings small and respectful. Please note: Our home resides in a noise-sensitive area and we participate in our Good Neighbor protection program. Our smart home technology will alert us if excessive decibel or occupancy levels are detected. This technology is privacy compliant, and only monitors the presence of decibels and devices -not any personal conversation or information. We have exterior and garage security cameras. Thank you for supporting our efforts to be good neighbors!

No Smoking/outdoor fires

- No smoking/vaping (in/outdoors), or outdoor fires allowed on the property. (No fire pits or open flame fires allowed). Violate & forfeit \$500 Security Deposit plus possible fines/eviction. No exceptions!

No Fireworks

- ALL fireworks, including safe & sane, are PROHIBITED in Sunriver. HOA violation fines for any of the above are \$2500 per incident!!! If fireworks of any kind are indicated or reported on our property, you will also forfeit your \$500.00 Security Deposit & be evicted. No Exceptions!

No Pets

- Sorry, we cannot allow pets. No exceptions. Violation of this rule will forfeit \$300.00 from the \$500.00 Security Deposit for deep cleaning.

Registered Guests Only

- Primary Renter MUST be present for the duration of the reservation and be age 25 or older. Only the number of guests included in your booking are permitted on the property (this includes babysitters). Extra guests, tents, or campervans are not allowed. If additional guests are found to have stayed without prior approval, you will be charged for their stay along with a \$200 recovery fee. Primary renter must have at least 3 Reviews on

rental platforms with an average of 4.8 or higher. Maximum number of adults (over age 12) is **6**. Occupants age 18 yrs or younger MUST be supervised at all times. This property requires a Rental Agreement within 48 HRS of booking, and a \$500.00 security deposit. The Security Deposit will be placed as a hold separately by the property 2 days prior to Check-in.

Parking

- Park in the driveway or garage only. Sunriver HOA has strict parking rules. Fines could be imposed. Parking is not allowed along roadways, in yards or in common areas. For overflow parking, use the parking lot at the north Marketplace grocery store off Cottonwood Rd (back lot). Open the garage door from the control button inside the garage (end of hallway, left from front door). For security, always close the garage when not in use.

No trailers allowed (recreational or utility)

- Our HOA does not allow trailers of any kind on individual property. If you need short term trailer storage while you are visiting, please contact Sunriver Administration and Resources directly at (541) 593-2483.

Take care of our home as if it were your own

- Please take care of the furnishings. You will be charged for damages/replacement. Do not rearrange the furniture. We pass on the \$65/room charge to put furniture back to original location. Please do not eat or drink in the bedrooms. **No glass** allowed at the hot tub (plastic is provided).

Our Indoor Fireplace

- Complimentary firewood-please limit your use to 6 pieces/day. Excess will be billed at current replacement rate. Extra can be purchased at Sunriver Marketplace on Cottonwood Rd. **Please do not have a fire on the morning of your departure. It is dangerous to leave a burning fire in an unoccupied home.**

No hammocks

- Please do not hang hammocks from our trees. It is against HOA design rules, is damaging to the trees, AND is a \$250 fine. Thanks!

Garbage/Recycling

- Pick up is Tuesday and Friday mornings. Make sure to have your waste out in the cans by 7am on these days. Do not take bins to the road (they pick up from the enclosure only). Overflowing garbage or recycle will be charged \$65/can. Garbage attracts pests. Help keep Sunriver safe and clean by keeping the lids on the bins. Thank you.

No Illegal Activity or Substances Allowed

- No illegal substances/activity allowed on the premises. You will be cited/fined and evicted without refund for any unlawful activity.

Respect authorized Check-in/Check-out times and instructions

- Please leave the property in the condition the way you found it. Clean up all spills, wipe down all surfaces, pick up litter. You will be billed for excessive messiness at the rate billed by our cleaning team. Double check for personal items that may be left behind and notify us within 24 hours of your departure. We will happily return them to you and bill you from your Security Deposit for shipping/handling of items to be returned. Any/all unclaimed items will be donated to local thrift stores.

Unauthorized late Check-outs

- Late Check-out's, without advanced authorization, will be billed at the full daily rate of the Check-out date, plus the fee imposed by our cleaning service starting at minimum \$75.00+. Please plan your time accordingly.

Noise & Quiet Hours

Noise & Quiet Hours 10pm-7am

- Please be mindful and keep gatherings small and respectful. To ensure a peaceful environment for everyone. If socializing outdoors, please keep voices low as they do carry and to avoid disturbing the neighbors. Per our HOA rules, you could be cited and fined/evicted for excessive noise at ANY time of day by the Sunriver Police Department.
- Please note: Our home resides in a noise-sensitive area and we participate in our Good Neighbor protection program. Our smart home technology will alert us if excessive decibel or occupancy levels are detected. This technology is privacy compliant, and only monitors the presence of decibels and devices -not any personal conversation or information. Our property has exterior and garage security cameras. Thank you for supporting our efforts to be good neighbors!

Sunriver HOA Rules & links to the Rules and Regulations***Welcome to Sunriver!!***

Our special community hopes that you will enjoy your stay. While you are here, please observe the following rules from the Sunriver Owners Association (SROA) for everyone's safety. For complete details, please refer to the posted Safekeeping Sunriver-Top 10 Tips to Enjoy Sunriver, &, Recreate Responsibly on Sunriver Pathways. More info is available at:

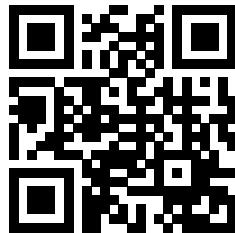
Sunriver Pathway Rules & Safety

Scan QR code to visit



Sunriver Owners Association main page

Scan QR code to visit



Published Sunriver Rules & Regulations Document

Scan QR code to visit



- **Driving Speed:** Our maximum driving speed is 25 mph, or as posted.
- **Parking:** Allowed only in a home driveway or a designated parking area.
- **Bicycles:** Bikes may be ridden only on established pathways, not on roadways or off-road.
- **Hot tubs:** Respect your neighbors' and the tranquility of Sunriver at all times and while using the hot tub. Quiet time begins at 10 pm-7 am and rules are enforced as necessary.
- **RV's and Trailers:** Because recreation vehicles/boats are not allowed to be parked in driveways or on roads, rental space in the Sunriver RV parking lot must be obtained from the Sunriver Owner's Association. Please call (541) 593-2411 during regular business hours for prior arrangements.
- **No littering:** Please help us keep Sunriver litter-free. Cleanliness counts!
- **Sunriver Recycling:** We now have home recycling. Please use the bins outside the garage and follow all guidelines.
- **Sunriver Critters:** Please take lots of photos, BUT, refrain from feeding or trying to handle the wildlife. Our non-human residents enjoy Sunriver as much as we do. Please be patient with the occasional deer, field mouse, squirrel, chipmunk or insect that might find their way onto the property. Sunriver is abundant with wildlife...enjoy viewing the extensive variety of birds and animals.
- **Barbecues:** Fire is our greatest danger! Only our gas BBQ is permitted and should be placed on the deck or paved driveway away from trees or ground cover. No wood fires or charcoal are permitted. Only electric/pellet/gas smokers are allowed.
- **No Fireworks!**: All fireworks, including safe & sane, are prohibited.

Checking-Out

Check-Out Instructions

Check-Out Instructions (continued)

We hope you had a great stay! A few reminders before you go...

Please vacate the property before 11:00 without prior arrangement.

Basic Courtesy: *If you open it, close it. If you borrow it, return it. If you turn it on, turn it off. If you move it, put it back. Simple, yes?*

- **Start Dishwasher**-Clean the kitchen and all dishes. Load and start the dishwasher. Take ALL of your food/items with you.
- **Start washer load of bath towels**-Start one washer load of bath towels on the hot setting. Leave all other towels on the bathroom floors.
- **Don't strip the beds**-Our housekeepers will take care of this.
- **Trash and Recycling**-Take out all trash to the enclosure located out the man door in the garage. (Please do not leave in the garage). Make sure the **lids are snug** and the enclosure door is firmly closed. **Do not take bins to the road.** Follow all guidelines-when in doubt, place items in the trash. We pass on the charge of \$65.00/can for excess garbage and not following recycling guidelines.
- **Move furniture back**-If you have rearranged any furniture or items, please move them back to the original location. We pass on the fee of \$65.00 charge for moved furniture.
- **Leave the property the way you found it.** Clean up any spills, pick up litter. We charge for extra messiness.
- **Turn off lights**-turn off all lights & appliances.
- **Set thermostat**-Colder months, set thermostat to 62F on the Heat setting; Summer months, please set thermostat to 72F on Cool setting.
- **Hot tub off & secure**-Make sure the hot tub jets and air are turned off, the hot tub is covered, locked and the gate is closed (and latched). Place the key back on the kitchen counter.
- **Take last look for left behind items**-When you have finished loading your vehicle, go back through the property to double check that you have all your personal belongings. Check under beds, in closets and drawers, behind furniture (including dressers). The property owners, and/or cleaners, are **NOT RESPONSIBLE FOR LOST OR MISSING ITEMS**. Shipping & handling of any items will be deducted from your security deposit. Please notify us within 24 hours of departure or items will be donated or disposed of.
- **Lock up**-Lock all doors & windows; pull down all shades on final departure.
- **TRAVEL SAFELY!**

Amenities-How to...

Hot Tub

Hot Tub Instructions

The hot tub padlock key is located on the kitchen counter, next to the door to the back deck. (Please make sure to return the key to this exact location). Instructions and safety info are provided. Hot tub towels are located on the shelves above the washer/dryer. (Please do not use bath towels for the hot tub-thank you!).

- Respect your neighbors and the tranquility of Sunriver at all times while using the hot tub. Noise and voices carry across to other properties. Quiet time is 10 pm-7 am. HOA rules/fines are enforced as necessary.
- Please observe all notices posted near the hot tub. The hot tub is professionally maintained by a hot tub servicing company. If you have any questions, please call the hot tub servicing company directly. You will find the contact information for the company who maintains the hot tub on the instruction sheet.
- If upon your arrival, you find that the hot tub is luke warm, please be patient and let it heat to the proper temperature. The hot tub is serviced and re-filled prior to your arrival. It may take 4-6 hours for the tub water to reach the desired temperature.

TV & Entertainment systems

Roku TV (Guest Mode)

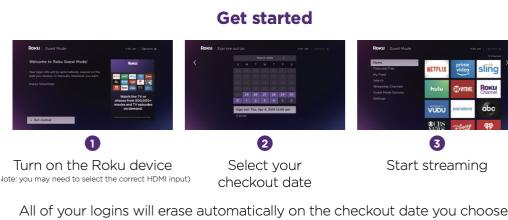
Start streaming your favorite TV!

This home has a Roku device with Guest Mode for you to enjoy.
Just follow the quick steps and you'll be streaming in no time.



High Desert Escape Sunriver

Property Guidebook



All of your logins will erase automatically on the checkout date you choose.

What to watch

Your favorite subscriptions

Easily sign in and enjoy your favorite subscription services.



Free TV

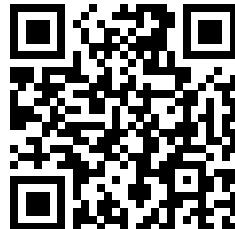
Enjoy hundreds of free movies and TV shows, plus live news, sports, and more.



Visit

<https://support.roku.com/article/208756428>

Scan QR code to visit



for more info on watching free movies and TV shows.

To find and add more of your favorite streaming apps on the Roku:

On your Roku device

1. Press **Home**



on your Roku remote

Scroll and select **Streaming Store**

Scroll down to **Top Free & TV** to view the most popular free apps

Choose an app and press **OK** to view more options

To install the app, select **Add app**

Leaving early?

No problem. Scroll to **Guest Mode Options** on the Roku home screen and select **Sign out now** to erase your logins.

Blu-Ray

Blu-Ray (continued)

Using the Blu-ray players

In the Living room:

1. In the cabinet under the TV, use the Blu-ray remote to turn on the Blu-ray player
2. Turn on the Roku TV, then press the home button.
3. From *Apps & Inputs* select *Blu-ray player*



In the bedrooms:

1. Use the Blu-ray remote to turn on the Blu-ray player
2. Use the TV remote to turn on the TV
3. On TV remote, tap the Input button and select Blue-ray input (HDMI2)
4. When done, change TV Input back to Roku (HDMI 1).

Using a game console you brought from home

Using a game console you brought from home

In the Living room:

1. Connect your game console to the HDMI cable labeled Game Console
2. Turn on the Roku TV, then press the home button.
3. From *Apps & Inputs* select Game Console



In the bedrooms:

1. Unplug the HDMI from the Blu-ray player
2. Connect your game console to that HDMI cable
3. Use the TV remote to turn on the TV
4. On TV remote, tap the Input button and select Blu-ray input (HDMI2)
5. When done, plug that HDMI cable back into the Blu-ray player

Troubleshooting

What do I do if the Roku TV remote isn't working properly?:

1. **Check the label on the bottom of the remote to verify it is in the correct room.**
2. **Check batteries in remote**

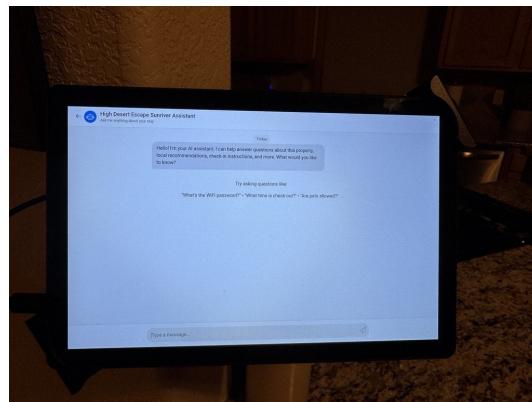
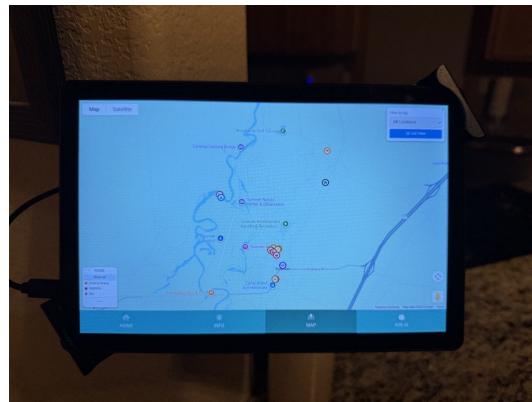
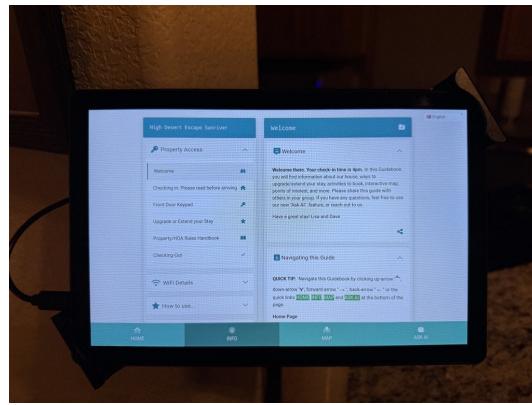
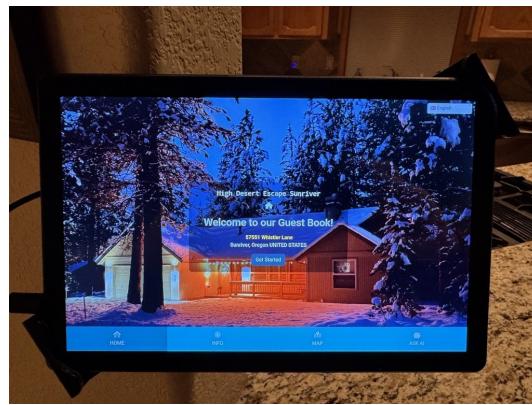
Swap batteries with a Roku remote in another room. If you find that the batteries are dead, please message with details us so we can arrange to have the dead batteries replaced after checkout.

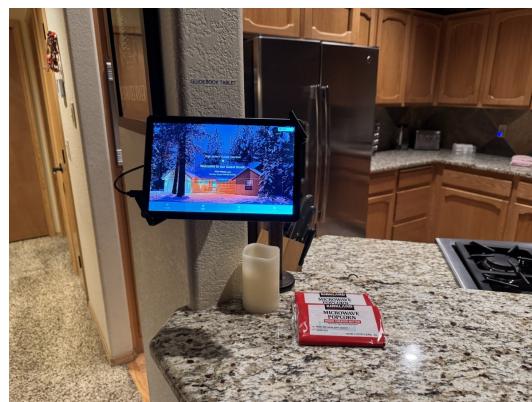
Digital Guidebook Tablet

Digital Guest Guide Tablet

It's here! Our new Guest Guide Tablet has arrived and is ready for you to explore.

High Desert Escape Sunriver Property Guidebook





The tablet works in a similar way to this Guidebook. Explore through event calendars, book activities, late check-out, weather and more, all from the comfort of our Cozy Escape. When navigating into an external link, just press the HOME icon in the lower left corner to return to the tablet homepage. When using the "Ask AI" feature, tap the back arrow in the top left of the screen to return to the tablet homepage. Internet access is restricted to the links we have provided. All other content is blocked (ie-you cannot browse the internet on this device).

We look forward to hearing your reviews and any improvements we can make to our latest edition. Have fun!

IMPORTANT NOTE:

The tablet is locked to the holder. It will rotate in the holder for ease of viewing. Please do NOT try to remove it or unplug it. You are responsible for the replacement value if damaged or missing.

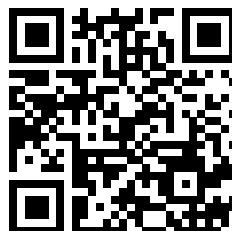
SHARC (Aquatic) passes

Using SHARC Pass cards

At Sunriver High Desert Escape we provide 10 passes to the

Sunriver Aquatics and Recreation Center

Scan QR code to visit



as an amenity for you to use as our guests. Check the schedule on their website to confirm hours and availability before heading over.

There are 10 plastic cards on lanyards hanging from hooks in the entryway for you to use. Please bring towels (hot tub towels, not bath towels) as they do not provide them.

These cards give you access to the SHARC facility, tennis & pickleball courts and the Sunriver Owners' exclusive marina parking lot for launching on the Deschutes River. They do not cover rentals of any equipment or river shuttles. Please make individual arrangements for these other items or services. Guests do not have access to the Owners Fitness Room.

Be Aware: We charge \$300.00/each !!! to replace lost, stolen or misplaced card(s). It is your responsibility to

High Desert Escape Sunriver

Property Guidebook

take great care of each card and to put them back on their respective hooks so that the next folks can enjoy them too. Thank you!



What is this card?

RECREATION PLUS CARD
The owner of your vacation rental has provided Recreation Plus cards for select access to Sunriver Owners Association (SOA) owned recreation amenities.

NOTE: These cards do NOT provide access to SHARC's fitness center or the Member Pool.

Recreation Plus cards provide access to:

- SHARC Indoor Aquatics
- The Grotto
- Shuttle & Pickleball Courts
- Shuttle Bus

How many access cards should there be?
There should be 2 cards for each bedroom, plus 2 extra cards. For example: 4 bedrooms x 2 = 8 + 2 = 10 cards. If you have fewer cards than you were expecting, contact the owner or property manager.

SHARC RECREATION PLUS CARD

1 Your Rental
Card 1 of 18
12345
SHARC - Tennis/Pickleball • Boat Launch

NO ACCESS
SHARC Fitness Member Pool

Don't Forget!
Please return all cards to the vacation rental unit or to the property manager at check out to avoid a lost card replacement fee.

PLEASE NOTE: Recreational operations subject to change due to weather, occupancy limitations or unhealthy AQI levels due to wildfire smoke.

What is the card good for?

Visit www.sunriversharc.com for information & hours of operation

SHARC AQUATICS
One card per person required for all entries at SHARC check-in (including spectators and non-swimmers). Ages 3 or younger are free.

Indoor pool open year-round; outdoor pools Memorial Day-Labor Day

- One card can be used per day.
- Lap swim. Visit website for details.
- Must be 42" to ride body slide and 48" to ride tube slide.
- Children age 6 or younger must be accompanied in the pool by an adult.
- Children age 11 or younger must be accompanied and supervised by a guardian (age 16+) at all times.
- No glass containers or reusable swim part over their diaper while in the pools (available for purchase).
- **BRING A TOWEL.** No towel service.
- Locker rooms available.
- No food or drink required.
- No outside food or beverage when cafe is in operation. You are welcome to have lunch at Paulina Park near the SHARC amphitheater.
- No outside food or beverage when cafe is not in operation.
- Reserving holding tubes, lounge chairs and shade umbrellas prohibited. See website about bringing your own shade.

SHARC hours of operation & info
www.sunriversharc.com
541.585.5000
3720 Overlook Road

DISC GOLF*
Check in at SHARC front desk prior to play. Golf discs available on loan.

TENNIS & PICKLEBALL*
Reservations are required. 541.593.5707
One card allows up to 4 players on one court for up to 2 hours of play. Equipment available to rent & purchase.

- Card required to open gates.
- No glass containers or reusable swim part over their diaper while in the pools (available for purchase).
- No animals, bikes, skateboards, etc. on courts.

SROA BOAT LAUNCH*
Card required to open gate off Discgolfer Road next to Sunriver Resort's marina.

*SHARC Outdoor Aquatics, SROA Tennis & Pickleball courts and SHARC Boat Launch available seasonally (May-September).

Tennis/Pickleball reservations & info
www.sunriversharc.com
541.593.5707
5725 East Cascade Road & 17000 West Core Road

SUNRIVER OWNERS ASSOCIATION
www.sunriverowners.org
3720 Overlook Road

Fireplace with gas assist

How to use the gas assist fireplace

CAUTION-(NOT FOR CHILDREN!!!!)

Our real wood fireplace is easy to use. It has a gas assist/starting feature and does not require the use of paper/kindling (optional). The gas key and lighter are found in the basket on the mantle. The key inserts into the valve on the wall in the hall to the Left of the fireplace. Insert the key, have the lighter mechanism ready (with the glass doors completely open). Turn the key to start the gas and light the fire from the pipe under the wood grate.



IMPORTANT for SAFETY:

Once the wood is burning sufficiently, turn the gas off with the key and put it back in the basket on the mantle. It is VERY important that the gas is not left running once the fire is lit, AND the key is not left in the valve socket. This will prevent excess gas from accidentally being turned on and filling the house with natural gas! Always leave the glass doors open with fire going.

PLEASE do NOT start a fire on the morning of your departure. Leaving burning material in an unoccupied home is extremely dangerous. Thank you!

Restaurants

Recommended Restaurants, Food Trucks and Cocktails

They tried to eat it all!!!!

Here are some of our favorites in Sunriver, Bend & La Pine. Let us know if you find some we should add to the list. There are so many. Enjoy!

Pizza: Campfire Cucina (pizza and pasta) and Blondie's (in Sunriver Village); Pinky G's; Jackson's Corner (in Bend)

Food Carts: Century Commons food carts, tap room & fire pit (Sunriver Business Park); Midtown Yacht Club (fun space in Bend with lots of great food + 20 taps and fire pits)

Breweries: Sunriver Brewing (in Sunriver Village); Crux, Monkless , 10 Barrel, Immersion, Worthy (all in Bend)

Mexican: Rio Sol (Sunriver Marina) for "next level" Mexican & Peruvian cuisine

Vew restaurant: The Lodge Kitchen (at Sunriver Resort Lodge)

Italian: Marcello's (in Sunriver Village)-fresh, seasonal meats, seafood and produce; great cocktails; BOSA (Bend)

Thai: Wild Rose (Bend); Beeliscious (La Pine)

Fine Dining/Cocktails: South Bend Bistro (Sunriver Village); The Drake, BOSA, Zydeco, Bos Taurus, Bar RBC, Dear Irene, The Brickhouse, Anthony's Homeport (all in Bend)

Food Delivery

Local Restaurant Delivery Service

3eDelivery Inc. An amazing service that delivers to your front door!

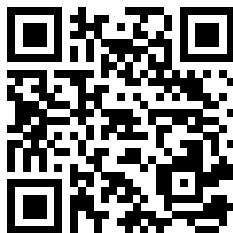
Reliable & convenient, serving the High Desert and surrounding areas. Here to help Sunriver & Three Rivers with food delivery.

"We are here for you to EASILY, ENJOY, EATING!!!"

Contact them directly here:

3eDelivery Inc

Scan QR code to visit

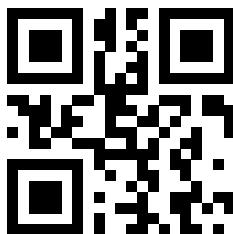


Groceries delivered to your front door

Order groceries ahead of time and have them delivered to your front door. Spend your time having fun, not shopping!

Instacart.com

Scan QR code to visit



AmazonFresh

Scan QR code to visit



Upgrade or Extend your Stay

[Early Check-in from 1:00pm](#)

Early Check-in from 1:00pm

Early Check-in may be an option depending on availability. If you would like to arrive before the standard check-in time, please reach out to us in advance.

`{{upsell_products_527}}`

[Late Check-out until 1:00pm](#)

Late Check-out until 1:00pm

Late Check-out may be an option depending on availability. If you would like to have a little more time to relax on day of departure, please reach out to us in advance.

`{{upsell_products_528}}`

[Add Off-Peak/Non-holiday nights at a discount](#)

Add Off-Peak/Non-holiday nights at a discount

Having too much fun and don't want to leave? Go ahead and add a night or two (based on availability).

Off-Peak/Non-holiday rate only.

`{{upsell_products_529}}`

[Add Peak Season/Non-holiday nights at a discount](#)

Add Peak Season/Non-holiday night at a discount

Having too much fun and don't want to leave? Go ahead and add a night or two (based on availability).

Peak Season/Non-holiday rate only.

`{{upsell_products_532}}`

[**EV Charging**](#)

EV Charging

Coming Soon!

Local Activities & Events

Fun, local tours & activities with Viator

Snowshoe tours, Brewery tours, Scavenger hunts and more....

Activities

Scan QR code to visit



Local Events & Calendars

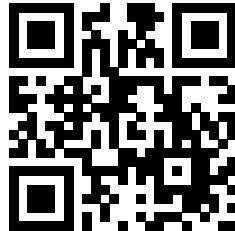
Current Seasonal Events

Choose your Stargazing Party

Nighttime Observatory Private Experiences

Sunriver Observatory

Scan QR code to visit

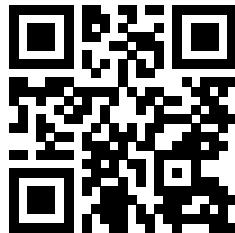


High Desert Museum Exhibitions & Wildlife

Forest at Night, Soil Alive, Joe Feddersen: Earth and many more!

High Desert Museum

Scan QR code to visit



Dog Sled Rides at Mt Bachelor

Dog Sledding with Oregon Trail of Dreams

Dog Sledding at Mt Bachelor

Scan QR code to visit

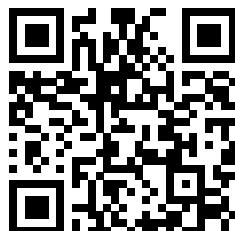


Events at SHARC

SHARC is Sunriver's owner operated recreation facility. It is more than a fantastic yearround aquatic facility, it also hosts seasonal events, holiday markets, summer music on the lawn and hosts events such as weddings. Make sure to check out the daily schedules here on this calendar links.

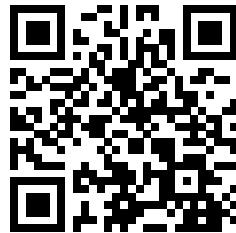
<https://www.sunriversharc.com/plan-your-visit>

Scan QR code to visit



<https://www.sunriversharc.com/things-to-do>

Scan QR code to visit

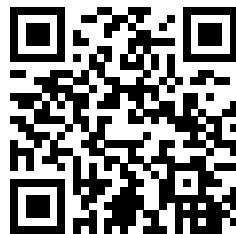


Village at Sunriver

The Village at Sunriver is an outdoor lifestyle shopping center where you will find authentic experience-based shopping, family friendly entertainment and recreational activities, **winter ice skating rink**, local and sustainable restaurants, a cozy and trendy coffee shop, an artisanal bakery, and a hub of seasonal entertainment. Check out all the current activites on this link:

The Village at Sunriver

Scan QR code to visit



Sunriver Resort

Located within the boundaries of our Sunriver HOA boundaries lies the iconic Sunriver Resort. They host many activites that are open to the public. They are not the HOA and operate as a separate business within our community. Check out their "things to do" page for seasonal offerings.

Sunriver Resort

Scan QR code to visit

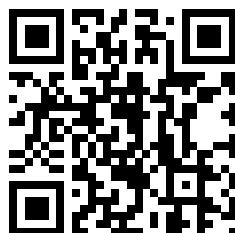


Visit Bend events and Calendar

Bend, Oregon, is not just a destination; it's an experience. Whether you're a local or a visitor, our event calendar is your gateway to a world of unforgettable moments. Every day brings something new, from thrilling outdoor adventures that embrace Bend's natural beauty to the bustling cultural scene that pulses through the city.

Visit Bend

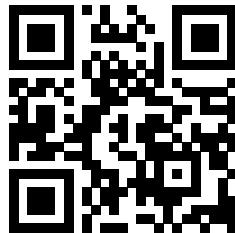
Scan QR code to visit

**Visit Central Oregon**

A great resource for local events, activities and places to see throughout our region.

Visit Central Oregon

Scan QR code to visit

**Star Gazing parties/events at Sunriver Observatory and Nature Center****Sunriver Observatory and Nature Center**

Welcome to the nation's largest public Observatory....right here in Sunriver!

For over 50 years, **Sunriver Nature Center & Observatory (SNC)** has been a cornerstone of education and scientific exploration in Sunriver. Nestled on an eight-acre campus that is home to both the Sunriver Nature Center and the Sunriver Observatory, we offer immersive learning experiences that connect visitors to the wonders of the natural world. Our campus features a unique confluence of pine forests, wetlands, and meadows that form a rich ecological tapestry for exploration, discovery, research, and reflection.

Sunriver's perfect for stargazing.

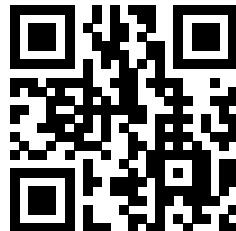
Our elevation, Dark Sky Association approved surroundings, and crystal clear air are ideal for the Oregon

Observatory. We have many of our telescopes set up for your enjoyment, from Tele Vue refractors to our 30-inch Newtonian. Book a night of stargazing right here in Sunriver.

Learn more and view the calendar at:

Sunriver Observatory and Nature Center

Scan QR code to visit



High Desert Museum

High Desert Museum-Wildlife, History and Art

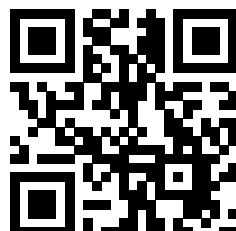
Wildlife, History & Art

Otters, porcupines, owls, oh my! Encounter wildlife up close, explore the history and culture of the wild West and take in beautiful art. The High Desert Museum is a cultural gem set on 135 acres of awe. It's no wonder visitors voted us one of the best things to do in Bend Oregon!

Visit to learn more:

High Desert Museum

Scan QR code to visit



Weather

[Sunriver Weather Report](#)

[Local Weather Forecast](#)

Weather

Scan QR code to visit

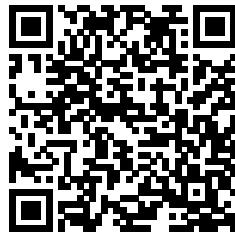


[Mt Bachelor Weather Report link \(NOAA\)](#)

[Mt Bachelor Weather Report link \(NOAA\)](#)

Mt Bachelor weather

Scan QR code to visit



[Conditions at Mt Bachelor](#)

[Mountain Report](#)

Mountain Report

Scan QR code to visit



[Webcams around Sunriver](#)

[Webcams around Sunriver and highways nearby](#)

[Webcams around Sunriver and highways nearby](#)

Scan QR code to visit



Stores & Rentals

Local Grocery/Hardware Stores

Sunriver Grocery and Hardware Stores

Sunriver is lucky to have 2 local grocery stores for all of your shopping needs and a hardware store with fun gifts. Shop where you stay!

Sunriver Marketplace + Shell Gas/Diesel Station

Scan QR code to visit



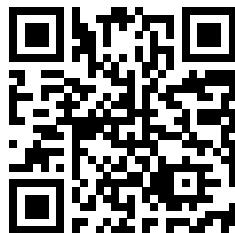
Sunriver Country Store

Scan QR code to visit



Camp Abbot Trading Company-An Ace Hardware & Hallmark store

Scan QR code to visit

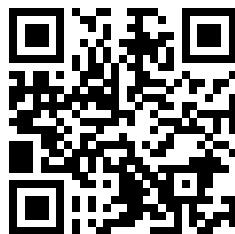


Ski & Snowboard Rentals

Ski & Snowboard Rentals nearby

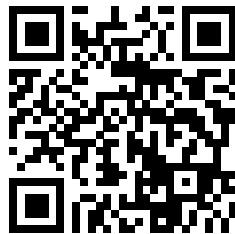
Village Bike & Ski

Scan QR code to visit



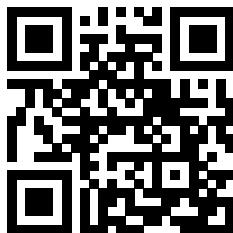
Sunriver Toyhouse

Scan QR code to visit



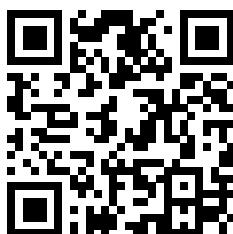
Sunriver Sports

Scan QR code to visit



Lucky Chucky's

Scan QR code to visit



Mt Bachelor gear rentals

Scan QR code to visit

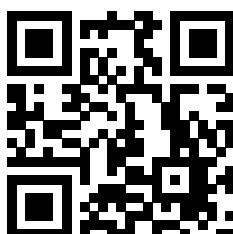


Bike Rentals

Local bike rentals, kid trailers, helmets

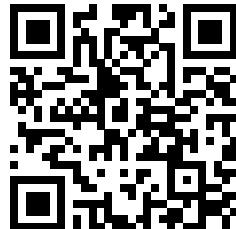
4 Seasons Bike rental and repair

Scan QR code to visit



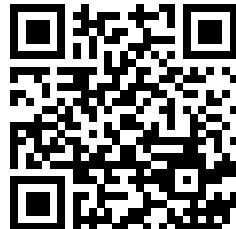
Sunriver Toyhouse Gear Rentals

Scan QR code to visit



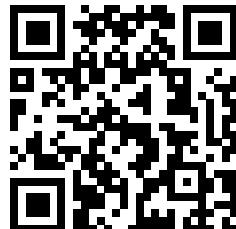
Sunriver Bike Barn

Scan QR code to visit



Village Bike and Ski

Scan QR code to visit



In-House Massage

Massage providers who offer In-Home massage by appointment

Please contact these providers directly for details:

Halcyon Bodyworks: Provides mobile massage services in Central Oregon. They require a minimum of 90 minutes for individuals or two 60-minute sessions for couples or small groups and serve private homes and business locations.

Halcyon Body Works

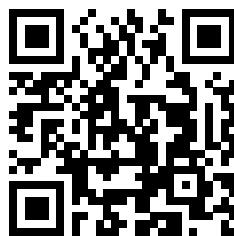
Scan QR code to visit



Massage Sunriver: Offers mobile services for individuals, couples, and small groups.

Massage Sunriver

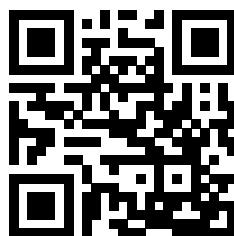
Scan QR code to visit



Earthtouch Therapeutic Massage: While their main studio is in the Sunriver Business Park, they offer a wide variety of massage techniques that could be available in-home. It is recommended to contact them directly to confirm.

Earthtouch Therapeutic Massage

Scan QR code to visit



Baby Gear

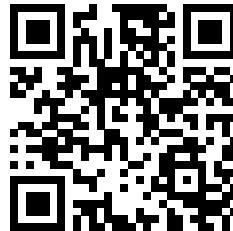
[Rent baby gear](#)

Rent baby gear (continued)

Flying in or just ran out of room in the car? We have several businesses in Bend, Oregon who have the answer to your problem. Here are some links:

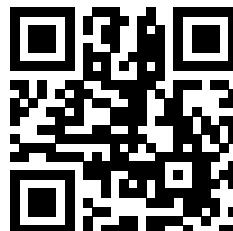
Baby's Away

Scan QR code to visit



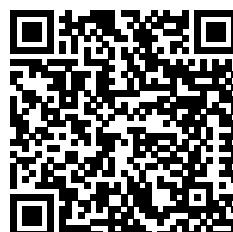
Baby Quip

Scan QR code to visit



Babies Getaway

Scan QR code to visit



Book our home Direct & Save

No booking fees when you book direct

Direct Booking

Have a great stay and want to return? We would love to have you.

You save by booking direct through our home website.

When you choose to book directly with us there are no platform booking fees, no surprises.

Book Direct

Scan QR code to visit



Have a great stay and want to return? We would love to have you.

You save by booking direct through our home website.

When you choose to book directly with us there are no platform booking fees, no surprises.

Contacts

Phone Numbers/email

Accident / Emergency

Emergency Procedures:

- **Sunriver Emergency Alerts:** To be notified during an emergency, sign up for emergency text alerts by texting **SRALERTS** to **888777** *Please follow instructions in the event of any emergency. The situation can grow in intensity very quickly. Your life and safety are highest priority to the Sunriver Emergency Services.
- **ALL other Emergencies (Fire, Police, Ambulance): dial 911**
- **Fire extinguishers are located: 1 under kitchen sink; 1 under sink in Sunset Master Suite**
- **First Aid Kit: shelf above washer/dryer**

Tubs Alive-Professional Hot Tub Maintenance

For any needs regarding the Hot Tub, please call Tubs Alive directly at:

541-410-2234

Host Phone Number/email

You may call, text or reach out to us via the booking platform app you booked through.

We can be reached at (503) 816-1096.

Feel free to email any time at:

20whistlersunriver@gmail.com

Scan QR code to visit



Thank you,

Lisa and Dave

Emergency Procedures

[Police, Fire, Alerts](#)

Sunriver Emergency Services

Emergency Procedures:

- **Sunriver Emergency Alerts:** To be notified during an emergency, sign up for emergency text alerts by texting **SRALERTS** to **888777** *Please follow instructions in the event of any emergency. The situation can grow in intensity very quickly. Your life and safety are highest priority to the Sunriver Emergency Services.
- **ALL other Emergencies: dial 911**
- **Fire extinguishers are located: 1 under kitchen sink; 1 under sink in Sunset Master Suite**
- **First Aid Kit: shelf above washer/dryer**

House Layout

Room layout

Bedroom/Bath layout

Bedrooms/Bathrooms are configured as follows:

Sunset King Suite: 1 king bed with walk-in closet, private ensuite (double sinks, toilet, walk-in shower) and smart TV.

Desert Oasis King Suite: 1 king bed with large closet, private ensuite (double sinks, toilet, tub/shower) and smart TV.

The Lodge Bunk Room: 1 XL twin over Queen bunk style bed with large closet and smart TV. Share hall bath with sink and tub/shower.

The Kids Crew Bunk Room: 2 bunk beds (=4 beds for kiddos under the age of 12), with large closet and smart TV. Share hall bath with sink and tub/shower.

Floorplan

Floorplan

