

Property Access

[Check-in](#)

Check-In Time

Welcome there

Check-in is from **14:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

The Neighbourhood

[Check-Out](#)

Check-Out Time

Please vacate the property **before 10:00** .

Please see below further checkout instructions.

[Property Rules](#)

Paying Guests Only

Only registered guests are permitted on the property.

The base rate covers up to 5 guests. Additional guests are welcome at \$50 per person, per night (minimum 2-night stay).

Please ensure your booking accurately reflects the number of guests.

If extra guests are found to be staying without prior arrangement, we reserve the right to cancel your booking without refund and or charge you \$100 per guest per night for the full reservation period.

Registered Guests Only

- Only the number of guests included in your booking are permitted on the property. Extra guests, tents, or campervans are not allowed. If additional guests are found to have stayed without prior approval, you will be charged for their stay along with a \$200 recovery fee.

No Parties

- This property has a strict **no parties** policy. Please be mindful and keep gatherings small and respectful.

Noise

Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music after 11 PM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.

Additional Notes

Linen is supplied along with a single towel per person.

The property is self catered, you will need to bring your own supplies, though we do provide a few toilet rolls and salt and pepper; plus any other condiments that may have been left behind by previous guests.

Rubbish & Recycle

Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

[Guest Access](#)

Guest Access

Full house, except garage and locked linen and cleaning cupboard

[Room Layout](#)

Bedroom Layout

Bedrooms are configured in the following

WiFi Details

[Accessing the WiFi](#)

WiFi Login Details



Please use the following details to connect to our complimentary WiFi

WiFi Name: 53 Snowmass

WiFi Password: Almega2020

[Wifi Troubleshooting](#)

Troubleshooting

Please check you are connected to the correct WiFi network **53 Snowmass** . Try different locations in the property, and if it's still not working, please try turn on Airplane mode and turn off your wifi, then turn it on and try again.

If it still doesn't work, please read out and we will attempt to troubleshoot further.

How to...

Rubbish & Recycle

Rubbish

Rubbish



Rubbish and recycling is collected every Monday at 8 AM. Please place your bins by the curb the night before or no later than 7 AM on collection day. Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

All rubbish must be in a Ruapehu District Council **PINK Rubbish Bag** before being put on the curb. We provide 1 bag per stay, additional bags can be purchased from the local New World store.

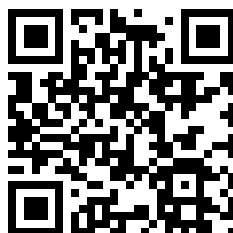
Please ensure rubbish is placed in the Pink Rubbish Bag and not in the Wheely bin, you may place the pink bag into the wheely bin, but not loose rubbish.

Additional Rubbish

If you have additional rubbish, you can take it to the transfer station:

<https://goo.gl/maps/coxiRQwRmXYC5Ce86>

Scan QR code to visit

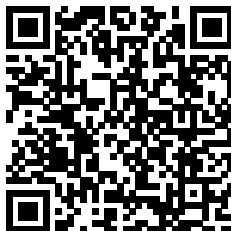


If rubbish is left onsite, additional charges will apply.

Website:

<https://www.ruapehudc.govt.nz/our-facilities/transfer-stations/ruapehu-transfer-stations>

Scan QR code to visit



Recycle

Recycling



Recycling (Plastic, Glass, Tin & Cardboard) may go into the small Blue Recycle bin. Please ensure any items are clean and the lids are removed from any bottles or jars.

You can read more about what plastics can be recycled on the

RDC Website

Scan QR code to visit

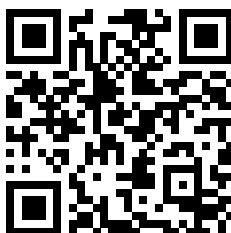


Additional Recycling

If you have additional recycling, you can take it to the transfer station for free:

<https://goo.gl/maps/coxiRQwRmXYC5Ce86>

Scan QR code to visit



Website:

<https://www.ruapehudc.govt.nz/our-facilities/transfer-stations/ruapehu-transfer-stations>

Scan QR code to visit



[Hot Water](#)

Gas Bottles

Our property uses an Infinity gas system to heat the water, power the stovetop, and run the gas fireplace. If the gas runs out, you'll find the gas bottles at the rear of the property. Simply close the valve on the empty bottle and open the valve on the full bottle as per below photo.

Please let us know once you've switched bottles so we can arrange a replacement delivery.



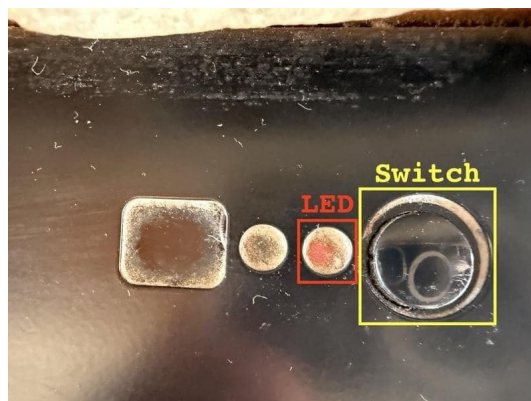
Heating

Fireplace

A remote control for the fireplace is on-top of the mantle, however you first need to turn the fireplace on by pushing the button on the top of the fireplace and confirming a red LED appears.

Please ensure the fireplace is turned off before leaving the property.





Bedroom Heating

Each bedroom is fitted with a wall panel heater and spare blankets.

Entertainment

TV

? TV & Google Chromecast Guide

Turning on the TV

1. Press the Power button on the TV remote.
2. The smart TV may take a few seconds to boot up.

Selecting the Input Source

1. Press the Input or Source button on the remote.
2. Use the arrow keys to scroll and select the correct input:
 - HDMI 1 – For standard TV or satellite
 - HDMI 2 (or Chromecast) – For Google Chromecast
 - Apps – If using a built-in Smart TV

Watching Netflix & Other Streaming Apps

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

Chromecast

Chromecast (continued)

Using Google Chromecast

1. Make sure the TV is set to the HDMI input where the Chromecast is connected.
2. Open the streaming app (Netflix, YouTube, etc.) on your phone, tablet, or laptop.
3. Tap the Cast icon (?) in the app and select the TV's name from the list.
4. Your content should start playing on the TV!

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Troubleshooting

Troubleshooting

- No Signal? Double-check that the TV is set to the correct HDMI input.
- Chromecast not showing? Ensure your device is connected to the WiFi network.
- App not working? Try restarting the TV and your device.

For any issues, feel free to reach out! Enjoy your stay! ?

Weather

[Weather Report](#)

Weather Forecast

Weather

Scan QR code to visit



Contacts

[Phone Numbers](#)

Our Phone Number

You may call, text or reach out to us via the booking app you booked through

Accident / Emergency

[Redacted]

Fire: 111

[Redacted]

[Redacted]

Health

In an emergency, call one one one (111) and ask for an ambulance.

Book Direct & Save

[Save 10%](#)

Direct Booking

Save 15% or more by booking direct!

Booking Options

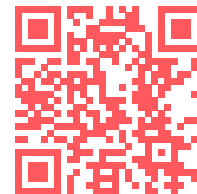
Book Direct

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Book with Airbnb

Scan QR code to visit



Book with Booking.com

Scan QR code to visit



Book with VRBO

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Save 15% or more by booking direct!

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{{upsell_products_15}}

{{upsell_products_169}}

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Activities

Scan QR code to visit

