

Property Access

Check-in

Check-In Time

Welcome there

Check-in is from **15:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

Keys

The lockbox code will be communicated to you prior to checkin.

Check-Out

Check-Out Time

Please vacate the property **before 11:00**.

Please complete the following prior to leaving:

1. Empty all food from refrigerator and freezer.
2. Remove all trash and place in the green bin located in the ground to the front of the property,
3. Turn off all lights, AC's, TV's and fans.,
4. Place any dirty towels in a pile on the bathroom floor.
5. Place all dirty dishes in the dishwasher and turn it on.
6. Leave guest access cards on the kitchen counter.

Most of all, have a safe trip home. We hope to see you back again soon!

Property Rules

No Glass around the Pool

No Glass around the Pool (continued)

Absolutely no glass or glass bottles around the pool. We will be liable for any injuries as a result of broken glass in or around the pool. Its ok to have a beer - just get one in a can or put it in a plastic cup. Your safety is our upmost concern.

Paying Guests Only**Registered Guests Only**

- Only the number of guests included in your booking are permitted to stay overnight. Extra guests, tents, or campervans are not allowed and can result in an additional fee.

No Parties, No Events, No Pets

- This property has a strict **no parties, No Events, No Pets** policy. Please be mindful and keep gatherings small and respectful.

Noise**Noise & Quiet Hours**

- To ensure a peaceful environment for everyone, **no loud music / noise between 10 PM and 8 AM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.
- Sosua Ocean Village is very strict on their noise policy. A 60 DB max is permitted during the day and 50 DB during quiet hours of 10 pm-8 am. If security is called due to a noise violation they will issue a fine of \$100.

Rubbish & Recycle

There is a garbage area at the front of the complex behind the two metal doors. Please place all garbage in bags prior to placing them in the garbage area.

Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

Important Info....

Drinking Water

Drinking Water

We provide drinking water for your convenience throughout your stay. Please let us know if you are running low and we will arrange a water drop off.

We do ask that you give us the empty bottles when we drop off so we can get them refilled. You can place the empty bottles outside of the front door and we will exchange them for full bottles.

AC's

AC's

We kindly ask that you turn off AC's in the bedrooms during the day (when not in use) and turn off all AC's when you are not at home to help conserve energy. Thank you so much for helping us sustain the environment.

Toilets

Toilets

The plumbing in the Dominican Republic is not equipped to handle paper products. Please do not flush anything down the toilet. We ask that you place all items in the waste bin. If we are called out to unclog a toilet the technician fee will be charged back to you.

Power Outages

Power

It is not uncommon for the power to go out in the DR. It is also common to experience several short outages in a row. We ask for your patience with this as it is an Island Wide problem and out of our control. If you experience an outage that lasts longer than 15 minutes please let us know.

WiFi Details

Accessing the WiFi

WiFi Login Details



We offer complimentary WiFi throughout the villa and guest house. The log in details will be sent to you on the day of your arrival.

Enhance your Stay

Getting Around

Getting Around

*? Private Driver Service – Reliable and comfortable airport transfers or day trips around the island. No need to worry about directions or driving!

*? Rental Car Recommendations – Prefer to explore at your own pace? We work with trusted local companies to get you the best rates and service.

Maid Services

Maid Services during your Stay

?Maid services - We offer maid services at an additional charge. Please provide at least a 1-2 day notice for scheduling. All efforts will be taken to try to schedule the maid to clean on your chosen day.

Massage Services

In House Massage Services

?Massage in your Villa - Unplug, relax and rejuvenate with a massage. Our massage therapists are highly trained and vetted so all you have to do is relax and enjoy!

Send us a message for more information or to scheduled a home massage.

Private Chef

Private Chef Experience

*??? Indulge in authentic Dominican or international cuisine prepared right in the comfort of your villa. Perfect for special occasions or just relaxing evenings in!

Our chef charges a one time fee plus the cost of food. You can have one meal prepared or the entire day of meals and snacks for the same fee. We recommend you utilize this service on your day of arrival so you have food ready for you when you arrive allowing you to more time to relax and hit the pool.

Send us a message and we can have our chef contact you with menu choices.

You will pay the chef directly.

Contacts

Phone Numbers

Our Phone Number

You may call, text or reach out to us via the booking app you booked through or via WhatsApp 849-473-7929

Accident / Emergency

Fire: 911

[REDACTED]

[REDACTED]

Health

In an emergency, call nine one one (911) and ask for an ambulance. CMC Hospital is within 2 miles of the community.

Book Direct & Save

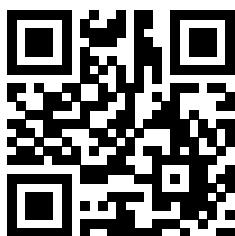
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