

## THE TURTLE HOUSE, MORJIM – GUEST GUIDEBOOKs

### [Check-in](#)

#### **Check-In Time**

Welcome there

Check-in is from **14:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

#### **Keys**

The lockbox code will be communicated to you prior to checkin.

#### **The Neighbourhood**

### [Check-Out](#)

#### **Check-Out Time**

Please vacate the property **before 11:00** .

Please see below further checkout instructions.

### [Property Rules](#)

#### **Paying Guests Only**

## **Paying Guests Only (continued)**

### No Shoes Indoors

To maintain the cleanliness of our villa, please remove shoes before entering the living areas, especially since the house features delicate flooring and soft carpets.

### Pool Safety

Children and non-swimmers should always be supervised when using the pool. The pool is unsupervised, and safety is a priority.

### Respectful Noise Levels

Please keep noise to a minimum, especially during late hours, to respect the tranquility of the surrounding area and our neighbors.

### Garbage Disposal

Kindly dispose of your waste in the designated bins provided. If you're staying for an extended period, feel free to ask the caretaker about the local waste collection schedule.

### Lock Windows and Doors

When leaving the villa, please ensure all windows and doors are securely closed and locked for safety purposes.

### Food in Bedrooms

For hygiene reasons, we ask that you refrain from eating food in the bedrooms. Feel free to enjoy meals in the dining or outdoor areas.

### Smoking Areas

Smoking is permitted only in designated outdoor areas. Please use the provided ashtrays to dispose of cigarette butts responsibly.

## **Registered Guests Only**

- Only the number of guests included in your booking are permitted on the property. Extra guests, tents, or campervans are not allowed. If additional guests are found to have stayed without prior approval, you will be charged for their stay along with a \$200 recovery fee.

## **No Parties**

- This property has a strict **no parties** policy. Please be mindful and keep gatherings small and respectful.

## **Noise**

### Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music after 11 PM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.

## **Additional Notes**

### Pet-Friendly

We welcome well-behaved pets at The Turtle House Morjim. Please let us know in advance if you plan to bring your furry friend so we can ensure a smooth stay.

### Smoking Policy

The villa is a non-smoking property indoors. However, smoking is permitted in designated outdoor areas.

### Noise Considerations

To maintain the peaceful atmosphere of the villa and surrounding area, we kindly ask guests to keep noise levels to a minimum, especially in the evening.

### Pool Safety

Please be aware that the pool is not monitored, so we ask guests to take full responsibility for the safety of children and non-swimmers while using the pool.

### Security Deposit

A security deposit may be required before check-in to cover any potential damages during your stay. This will be refunded upon check-out if no damage is found.

### House Rules

We ask guests to follow all house rules, including proper use of appliances, respectful behavior towards neighbors, and no parties or loud events unless agreed upon in advance.

### Caretaker Availability

The caretaker is available from morning till evening, but for any urgent requests outside of these hours, we encourage you to contact us directly.

### Beach Proximity

The villa is located a short walk from Morjim Beach, providing easy access to the sand and surf, but we recommend using sunscreen and staying hydrated when spending long hours outdoors.

### Local Attraction

The villa is close to local cafes, shops, and restaurants, providing plenty of dining and entertainment options for guests. However, we suggest checking with us for insider tips on the best local spots.

## **Rubbish & Recycle**

## **Rubbish & Recycle (continued)**

Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

## **Guest Access**

### **Guest Access**

As a guest at The Turtle House Morjim, you will have full access to the entire villa, ensuring complete privacy and comfort throughout your stay. Here's what you can enjoy: Private Villa: Enjoy exclusive access to all indoor and outdoor spaces, including the bedrooms, living areas, kitchen, and bathrooms. Private Pool You'll have access to the private pool, perfect for a refreshing dip or relaxing by the water. Garden The lush garden is yours to explore and relax in. It's an ideal space for outdoor activities, lounging, or evening gatherings. BBQ Setup A barbecue setup is available for your use, allowing you to enjoy cookouts in the garden. Speakers Use the villa's sound system to create the perfect atmosphere for relaxation or entertainment. Kitchen & Dining The fully equipped kitchen is ready for you to cook your meals, and the dining area is perfect for enjoying them with your group. Caretaker A friendly caretaker will be available on-site to assist with any needs, from maintaining the villa to offering local tips and recommendations. You will have everything you need to feel at home and enjoy your time at The Turtle House Morjim, with complete privacy and convenience.

## **Room Layout**

### **Bedroom Layout**

Bedrooms are configured in the following

## Virtual tour 360

### [360 VIRTUAL TOUR](#)

#### 360 VIRTUAL TOUR

[kuula.co/share/collection/71wGS?logo=-1&info=0&fs=1&vr=1&sd=1&initload=0&thu](https://kuula.co/share/collection/71wGS?logo=-1&info=0&fs=1&vr=1&sd=1&initload=0&thu)

Scan QR code to visit



## WiFi Details

### [Accessing the WiFi](#)

#### **WiFi Login Details**



Please use the following details to connect to our complimentary WiFi

**WiFi Name:** The turtle house M

**WiFi Password:** turtle@007

### [Wifi Troubleshooting](#)

#### **Troubleshooting**

Please check you are connected to the correct WiFi network **The turtle house M** . Try different locations in the property, and if it's still not working, please try turn on Airplane mode and turn off your wifi, then turn it on and try again.

If it still doesn't work, please read out and we will attempt to troubleshoot further.

## How to use...

### Entertainment

#### TV

? TV & Google Chromecast Guide

##### **Turning on the TV**

1. Press the Power button on the TV remote.
2. The smart TV may take a few seconds to boot up.

##### **Selecting the Input Source**

1. Press the Input or Source button on the remote.
2. Use the arrow keys to scroll and select the correct input:
  - HDMI 1 – For standard TV or satellite
  - HDMI 2 (or Chromecast) – For Google Chromecast
  - Apps – If using a built-in Smart TV

##### **Watching Netflix & Other Streaming Apps**

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

#### Chromecast

##### **Using Google Chromecast**

1. Make sure the TV is set to the HDMI input where the Chromecast is connected.
2. Open the streaming app (Netflix, YouTube, etc.) on your phone, tablet, or laptop.
3. Tap the Cast icon (?) in the app and select the TV's name from the list.
4. Your content should start playing on the TV!

##### **Watching Netflix & Other Streaming Apps**

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#### Troubleshooting

## **Troubleshooting (continued)**

### **Troubleshooting**

- No Signal? Double-check that the TV is set to the correct HDMI input.
- Chromecast not showing? Ensure your device is connected to the WiFi network.
- App not working? Try restarting the TV and your device.

For any issues, feel free to reach out! Enjoy your stay! ?

## **Kitchen Appliances**

### **Stove**

If the stove isn't working, try holding down the LOCK button for 3–5 seconds to disable the safety lock.

If it still doesn't turn on, ensure you've placed a pot or pan on the element—our stove uses induction technology, which requires a compatible metal cookware item to activate.

If neither of these steps resolves the issue, turn the oven off at the main switch located behind it, wait for 10 seconds, and then turn it back on.



**Weather**

[Weather Reeport](#)

**Weather Forecast**

**Weather**

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## Contacts

### [Phone Numbers](#)

#### **Our Phone Number**

You may call, text or reach out to us via the booking app you booked through

#### **Accident / Emergency**



**Fire:** 911



#### **Health**

In an emergency, call nine one one (911) and ask for an ambulance.

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### **Direct Booking**

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## Booking Options

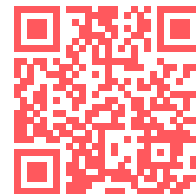
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### Activities

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