

Property Access

[Check-in](#)

Check-In Time

Welcome there

Check-in is from **15:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Keys

The lockbox code will be communicated to you prior to checkin.

The Neighbourhood

This stylish Japandi apartment is nestled in Bansko, a top mountain resort at the foot of the majestic Pirin Mountains, offering a perfect mix of outdoor adventure, rich history, and vibrant culture. Our prime location is just 10 minutes away from ski lifts, allowing you to enjoy world-class ski slopes, visit thermal spas, and partake in the lively après-ski scene. The Bansko Ski Zone is ideal for all levels, from beginners to advanced skiers looking for thrilling off-piste runs. The annual Bansko Ski World Cup attracts winter sports enthusiasts from around the globe, adding to the resort's dynamic energy. When the snow melts, Bansko transforms into a hub for hiking and adventure. The Pirin National Park (a UNESCO World Heritage Site) offers breathtaking trails, crystal-clear lakes, and stunning panoramic views. Enjoy mountain biking, horseback riding, and rock climbing, making Bansko a year-round destination for nature lovers. Beyond its outdoor activities, Bansko boasts a well-preserved Old Town, where cobblestone streets, historic stone houses, and charming taverns (mehanas) showcase Bulgaria's rich heritage. The Holy Trinity Church, dating back to the 19th century, and the Neofit Rilski Museum, dedicated to Bulgaria's first educator, offer cultural insights into the town's past. After a day of adventure, unwind in one of Bansko's luxurious spa hotels or nearby thermal mineral baths in Banya and Dobrinishte. The region's natural hot springs provide the perfect way to relax and recharge. Here are some other attractions you may want to visit during your stay. ? Bansko Ski Zone (3 min away) ? TSAKIRIS Ski & Snowboard Bansko (2 min away) ? Holy Trinity Church (4 min away) ? Neofit Rilski" House-Museum (3 min away) ? Chalin Valog and Shiligarnika Ski Areas (6 min away) ? House-Museum of Nikola Vaptsarov (6 min away) ? Bansko Old Town (7 min away) ? Dobrinishte Mineral Baths (10 min away) ? Banya Village Hot Springs (10 min away) ? Demyanitsa Hut (20 min away) ? Pirin National Park (28 min away) ? Koncheto Ridge (26 min away) ? Vihren Peak (26 min away) ? Bear Sanctuary Belitsa (46 min away) ? Rila Monastery (1h 30 min away) ***Distance times are calculated if traveling by car.

[Check-Out](#)

Check-Out Time

Please vacate the property **before 11:00** .

Please see below further checkout instructions.

[Property Rules](#)

Paying Guests Only

Registered Guests Only

- Only the number of guests included in your booking are permitted on the property. Extra guests, tents, or campervans are not allowed. If additional guests are found to have stayed without prior approval, you will be charged for their stay along with a \$200 recovery fee.

No Parties

- This property has a strict **no parties** policy. Please be mindful and keep gatherings small and respectful.

Noise

Noise (continued)

Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music after 11 PM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.

Additional Notes

Rubbish & Recycle

Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

Guest Access

Guest Access

Guest access The apartment is exclusively yours, without interruption during your stay, so relax, unwind, and make yourself at home. Other than the already mentioned amenities, our home also comes with the following: ? High-Speed Wi-Fi ? Self Check-In (Keypad) ? Underfloor Heating ? Washing Machine ? Iron/Board ? Free Parking Other things to note ? CLEANING & SANITIZATION ? Health, safety, and well-being of our guests are of utmost importance. For this reason, we use a thorough cleaning process after each check-out. ? NO PETS ALLOWED ? We love those little (and not-so-little) furry bundles of joy. Sadly, our home is not suitable for accommodating them. ? NO SMOKING INSIDE ? Please refrain from smoking inside the home! Any evidence of smoking will result in a fee for odor removal and furniture cleaning. ? NO PARTIES/EVENTS ? We kindly ask you to treat our home as your own to preserve its pristine condition for future guests and your return visits. Thank you very much for your understanding.

WiFi Details

[Accessing the WiFi](#)

WiFi Login Details



Please use the following details to connect to our complimentary WiFi

WiFi Name: ap 2

WiFi Password: 11223344

[Wifi Troubleshooting](#)

Troubleshooting

Please check you are connected to the correct WiFi network **ap 2** . Try different locations in the property, and if it's still not working, please try turn on Airplane mode and turn off your wifi, then turn it on and try again.

If it still doesn't work, please read out and we will attempt to troubleshoot further.

How to use...

Entertainment

TV

? TV & Google Chromecast Guide

Turning on the TV

1. Press the Power button on the TV remote.
2. The smart TV may take a few seconds to boot up.

Selecting the Input Source

1. Press the Input or Source button on the remote.
2. Use the arrow keys to scroll and select the correct input:
 - HDMI 1 – For standard TV or satellite
 - HDMI 2 (or Chromecast) – For Google Chromecast
 - Apps – If using a built-in Smart TV

Watching Netflix & Other Streaming Apps

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

Chromecast

Using Google Chromecast

1. Make sure the TV is set to the HDMI input where the Chromecast is connected.
2. Open the streaming app (Netflix, YouTube, etc.) on your phone, tablet, or laptop.
3. Tap the Cast icon (?) in the app and select the TV's name from the list.
4. Your content should start playing on the TV!

Watching Netflix & Other Streaming Apps

- The TV has built-in apps, press the Home or Smart Hub button and select Netflix, Disney+, or YouTube from the menu.
- If using Chromecast, open the app on your device and cast the content as described above.

Troubleshooting

Troubleshooting (continued)

Troubleshooting

- No Signal? Double-check that the TV is set to the correct HDMI input.
- Chromecast not showing? Ensure your device is connected to the WiFi network.
- App not working? Try restarting the TV and your device.

For any issues, feel free to reach out! Enjoy your stay! ?

Weather

[Weather Report](#)

[Weather Forecast](#)

Weather

Scan QR code to visit



Contacts

Phone Numbers

Our Phone Number

You may call, text or reach out to us via the booking app you booked through

Anina
+359 87 9948442 (just for calling)
+49 151 40070715 (just for Whatsapp)

Accident / Emergency

Fire: 911

[REDACTED]

[REDACTED]

Health

In an emergency, call nine one one (911) and ask for an ambulance.

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