

Welcome

Welcome

Welcome to Orlando Short Rental

We're so excited to have you here and can't wait for you to create amazing memories during your stay in Orlando.

Since 2015, we've been dedicated to making our guests feel right at home, providing cozy, well-equipped spaces with that extra touch of care in every detail.

Inside this Guest Book, you'll find everything you need — from house info to our favorite local tips, restaurants, and attractions. Explore Orlando like a true local!

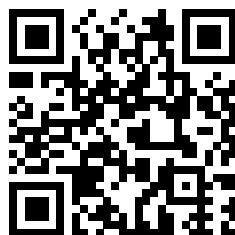
And remember, if you need anything, we're just a message away.

? Relax, have fun, and make unforgettable memories!

When you're ready for your next trip, we'd love to host you again. For the best rates and exclusive perks, book directly at:

www.OrlandoShortRental.com

Scan QR code to visit



Etienne & Gustavo

Before You Leave Home

[Drive Direction](#)

Location

ADDRESS

4126 Breakview Dr - Apt 205 (2nd floor) - Orlando

Florida - Zip Code 32819

DRIVING FROM MCO

Exit the airport: Follow the signs for FL-528 West (Bee Line Expressway).

Take FL-528 West: Merge onto FL-528 West toward International Drive.

Drive approximately 10 miles.

Exit for Universal Blvd/International Dr: Take Exit 2 for Universal Blvd. Merge onto Universal Blvd and continue for approximately 2 miles.

Turn Left onto Breakview Dr: After turning, the **Vista Cay Resort** entrance will be on your right.

Proceed to 4126 Breakview Dr, Apt 205: Follow the community's signage to locate the correct

The trip should take about 15 to 20 minutes, depending on traffic. ?

DRIVING IN THE USA

Seatbelts must be worn by the driver and all passengers. Children under 5 must use a child restraint seat, available from your car hire company.

Traffic Lights are usually suspended on wires above the road. In Florida it is legal to turn right on the red light but caution is required. Stop and give way to any cars or pedestrians and then, if the road is clear proceed to make the right turn. At some junctions this procedure is not allowed and there will be a sign which reads NO RIGHT TURN ON RED. When turning left at traffic lights without a left filter signal, be extremely cautious and watch for oncoming traffic.

Stop Signs require you to come to a complete stop. If clear, start again but remember that at 3- and 4-way crossings, cars are to proceed in the order that they arrived at the stop sign.

School Buses are yellow and if you see one loading or unloading school children (it will have red flashing lights and red extended side flags) on a highway that is not divided by barrier, the traffic in both directions MUST stop.

Headlamps must be switched on in rain, fog and at dusk.

Alcohol must never be carried inside the car, only in the trunk (boot).

Toll Booths are on some major routes. Do not use the left-hand lane as this is only for vehicles with prepaid electronic passes. Should you find yourself inadvertently going through an E-PASS lane, do not stop, continue driving through to avoid causing an accident.

Lane Discipline is less regimented than in Europe and you can be overtaken on either side.

IN CASE OF AN ACCIDENT call the police to the scene and do not move vehicles unless they are causing an obstruction. Report any accidents to your car hire company as soon as possible.

What We Provide

Supplies (Self-Concierge) & Bedding

Our property operates under a **self-concierge system**, meaning guests are responsible for purchasing any additional supplies needed during their stay.

You'll find excellent supermarkets nearby, such as **Publix**, **Whole Foods**, and **Walmart**, where you can stock up on groceries and essentials.

? COMPLIMENTARY STARTER KIT

To make your arrival more comfortable, we provide a **starter supply** that includes:

- **2 rolls of toilet paper** per bathroom
- **2 travel-size soaps** per bathroom
- **2 travel-size shampoos** per bathroom
- **2 washcloths** per bathroom
- **4 trash bags** (13-gallon size)
- **1 paper towel roll** (kitchen)
- **2 dishwasher pods**
- **2 Laundry pods**
- **2 bath washcloths**
- **1 kitchen towel**

?? TOWELS & LINENS

- Each guest receives a set of **white bath and hand towels** (based on the home's capacity).
- All beds come with **fresh linens**.
- Laundry facilities are available if you wish to refresh towels or linens during your stay. (check the price with us)

?? POOL TOWELS

We provide **4 pool towels** for guest use during your stay.

Please **remember to bring them back** from the pool area after each use.

? Do not use the white bath towels at the pool.

They are intended for indoor use only.

? Note: Any damaged or stained towels or bed linens will be subject to a replacement fee.

Thank you for helping us maintain the quality and comfort of our amenities!

? EXTRA SUPPLIES UPON REQUEST

If requested in advance, our cleaning service may be consulted regarding the possibility of providing additional supplies. A service fee will apply, which includes both the extra materials and the delivery service.

? Please note: Damaged or stained towels and bed linens will be charged for replacement.

Price (US\$)

White bath towel - \$ 12.00

White hand towel - \$ 6.00

Bath matt - \$ 8.00

Pool towel - \$ 20.00

King fitted or flat sheet - \$ 18.00

Queen/Full fitted or flat sheet - \$ 16.00

Twin fitted or flat sheet - \$ 13.00

Pillow sheet - \$ 8.00

Packages Delivery

Deliveries Of Packages – Rules Of The Resort

? PACKAGE & MAIL DELIVERY INFORMATION

USPS (United States Postal Service)

? USPS does not deliver packages or mail directly to individual apartments inside the condo.

Amazon, FedEx & UPS Deliveries

? Amazon, FedEx, and UPS deliver packages directly to each apartment. However, if you are not present at the time of delivery, the package will be left in front of your door.

?? Please note: This is a shared building with multiple units, and it is your responsibility to retrieve your package as soon as possible.

?? THIRD-PARTY PACKAGE HOLDING SERVICE AT THE CLUBHOUSE

? All packages and mails based on USPS mail service will be delivered at the front desk of the Club House. There is a third-party service available at the Clubhouse for receiving packages and mail delivered by USPS. This service is subject to a fee.

If you plan to purchase using USPS, you can use the correct address of the apartment but you will need to pick it up at the following address:

? 4874 Cayview Avenue, Orlando, FL 32819

? Before making a purchase, we highly recommend contacting them at (407) 313-4460 to confirm availability, pricing, and current procedures.

? ESTIMATED FEES (Subject to Change):

- **\$1.00 per pound/package** (charged based on gross weight)
- **Packages over 50 lbs are not accepted**

? Disclaimer: Fees and policies may change. We strongly recommend confirming the latest information with the Clubhouse front desk or by phone before ordering any items.

Property Information

Guest Registration

Guest Registration

? GUEST REGISTRATION

To ensure a smooth check-in, **the Group Leader (must be 21+ years old)** is required to provide a **complete list of all guests staying in the unit before arrival**.

This information is **mandatory by Florida State Law** and must be submitted in advance.

? If you haven't sent it yet, please email the guest list as soon as possible to:

?? reservation@orlandoshortrental.com

Check-in Information

Check-In Time

? Check-in Time: Anytime after 4 PM (no time restrictions).

As this is a **self-check-in**, we will not be there to greet you in person. Please ensure you have **all the necessary details** before your arrival:

? Property Address

? Gate Access Code

? Apartment Door Code

? Where to find this information?

All check-in details will be sent **5 days before your arrival** via email or the booking platform you used. Please check your inbox before leaving home.

Early Checkin - Policy

? Early check-in is subject to approval and may incur an additional fee.

? Requests will only be confirmed **2 days before arrival**, depending on availability.

? Early check-in **may be complimentary or subject to a fee**, so please ensure you receive confirmation beforehand.

? Important:

Early check-in is only possible **if there is no guest checking out on the same day**.

For any special requests, feel free to reach out! ?

Keys & Access

Key Code

? ACCESS TO VISTA CAY RESORT

The **main gate** of the complex requires an **access code** to open.

? Important: The HOA periodically updates this code. We will send you the most recent access code in a private message before your arrival.

? ACCESS TO APARTMENT

Each apartment is equipped with an **electronic lock**. To enter, you will receive a **private access code** for the keypad.

? This code is provided only to the primary guest responsible for the reservation. It is their responsibility to share it with other group members as needed.

Wi-Fi

Wi-Fi

We offer high-speed internet for guests provided by Spectrum

? Network: **OrlandoShortRental**

? Password: **Osr252825**

? Important Notice: Please be aware of U.S. regulations regarding internet access. Guests are responsible for their browsing activity. By using the "OrlandoShortRental" Wi-Fi, you agree to the terms of use set by the HOA (Homeowners Association).

We strongly recommend reviewing these terms before connecting.

TERMS OF USE

Welcome to OrlandoShortRental Wi-Fi Terms and Conditions. By using our guest Wi-Fi, you agree to the following terms and conditions:

1. Acceptable Use: The guest Wi-Fi is provided for your convenience and enjoyment. Please use it responsibly and refrain from any illegal, malicious, or disruptive activities.
2. Limited Bandwidth: Our Wi-Fi is shared among all guests, so please refrain from excessive data usage that could impact the experience of others.
3. Security: While we take measures to ensure the security of our network, it is your responsibility to protect your device from viruses, malware, and unauthorized access.
4. Privacy: We do not actively monitor your online activities, but we cannot guarantee the privacy of your online communications. Please avoid sharing sensitive or personal information over the network.
5. Content Restrictions: Accessing explicit, offensive, or inappropriate content is strictly prohibited. Violation of this rule may result in immediate termination of your Wi-Fi access.
6. No Warranty: We do not provide any warranties or guarantees for the Wi-Fi service, including its availability, speed, or reliability.
7. Disclaimer: Orlando Short Rental is not responsible for any damages, loss of data, or any other liabilities that may arise from the use of our guest Wi-Fi.
8. User Responsibility: You are responsible for any legal consequences that may arise from your use of the guest Wi-Fi. Please use it in accordance with all applicable laws and regulations.
9. Changes: Orlando Short Rental reserves the right to change or modify these terms and conditions at any time without prior notice.
10. Consent: By clicking "Accept" or using our guest Wi-Fi, you acknowledge that you have read and agree to abide by these terms and conditions. If you do not agree with these terms and conditions, please disconnect from the guest Wi-Fi.

Parking

Vehicles – Recreational Vehicles – Parking Rules

Vehicles – Recreational Vehicles – Parking Rules (continued)

- **Speed Limit:** The maximum speed allowed within the community is **12 MPH**. Please drive carefully at all times.
- **Abandoned or Disabled Vehicles:** Any abandoned, damaged, or non-operational vehicles will be **towed at the owner's expense**.
- **Recreational Vehicles (RVs, Boats, Trailers, etc.):**
 - Prior approval is **required** to bring any recreational vehicle into the property.
 - Approved vehicles may **only stay for a maximum of 7 days**.
 - They must be parked **only in designated RV parking areas**.
- **Prohibited:**
 - Long-term storage of any vehicle is not allowed.
 - Car covers are **not permitted**.
 - Washing or performing **maintenance on vehicles** is strictly prohibited.
 - **Do not block sidewalks or streets** with any vehicle at any time.

Thank you for helping us maintain a safe, clean, and organized environment for all residents and guests.

Check-Out Information

Check-Out Time

? **Check-Out Time: 10:00 AM (Sharp!)**

Timely check-out is **essential** to allow our cleaning team to prepare the home for the next guests.

? **HELP US**

If possible, please **inform us of your expected check-out time** to assist in scheduling our cleaning staff. Cleaning may take up to **six hours**, following **CDC guidelines**.

? **BEFORE YOU LEAVE, PLEASE:**

? **Take all personal belongings** (double-check outlets, chargers, drawers, and cabinets).

? **Dispose of all trash and put them in the outside trash can.**

? **Load all dirty dishes and silverware** into the dishwasher.

? **Leave bedspreads, blankets, and pillows on the bed** (no need to make the beds or wash anything).

? **Turn off all lights and fans**

? **Close all windows, balcony and front door securely.**

? **HELP US KEEP THIS HOME BEAUTIFUL**

We appreciate your **care and respect** for our home. To help us keep rental rates low:

?? Set the thermostat to a moderate temperature.

? **Avoid leaving the balcony or refrigerator doors open.**

?? ACCIDENTS HAPPEN – PLEASE INFORM US!

If you spill, soil, tear, or break something, please **let us know immediately**. We'll work quickly to resolve any issues.

? **Unreported damages or breakages may result in charges to your security deposit.**

? **Thank you for staying with us! We hope to welcome you again soon. Safe travels!**

Baggage Storage Option

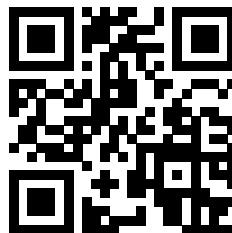
? **BAGGAGE STORAGE OPTIONS**

Unfortunately, we do not offer on-site baggage storage. However, here are some convenient options nearby:

? **Bounce Luggage Storage (**

<https://bounce.com/>

Scan QR code to visit



)

Bounce partners with local businesses to provide secure luggage storage at various locations around the city. Check their website for the nearest option and availability.

? The UPS Store – International Drive Storage Spot (A Bounce partner location)

Located near Sand Lake Road and International Drive, this UPS Store is an official **Bounce** partner, offering secure short-term and long-term baggage storage. You can book in advance through the **Bounce** website or app for a seamless experience.

These options allow you to explore the city freely before check-in or after check-out without worrying about your luggage.

Checkout Policy

? CHECK-OUT POLICY

It is very important that you check out on time. Properly cleaning and preparing this apartment for the next guest can take up to six hours, and the next check-in may occur any time after 4 PM.

We may accommodate late check-out requests, but they must be requested in advance and formally approved. Approval is subject to availability and potential scheduling conflicts. If granted, late check-out will incur a fee, and a payment request will be sent, which must be accepted and paid immediately.

? LATE CHECKOUT FEES

- **1st to 4th hour:** 10% of the daily rate per hour or fraction (+ taxes)
- **5th hour or more:** Full daily rate (+ taxes)

If a guest delays check-out without prior authorization from the owner, the above fees will be **doubled**, in addition to the owner's right to request immediate departure.

We appreciate your cooperation in respecting these policies, as they allow us to properly clean and prepare the home for the next guests.

? Thank you for your understanding and for treating our home with care!

Property Rules

House Rules

House Rules (continued)

? NO SMOKING – STRICT POLICY

Smoking of **any kind** is **strictly prohibited** in the apartment, on the balcony, and anywhere inside the building. This includes:

- ? Cigarettes
- ? Cigars
- ? Pipes
- ? Vapes / E-cigarettes
- ? Marijuana or any other substances

? Penalty for Smoking Violation: A **\$500 fine** will be charged **automatically** for any violation. Additionally, we **reserve the right to terminate the rental agreement immediately** if smoking is detected, requiring all guests to vacate the property.

? PET POLICY

This is a **pet-friendly apartment**, but we kindly ask all guests to follow the guidelines below to ensure a clean and respectful environment for everyone.

? General Rules

- All pets **must be house-trained** and well-behaved indoors.
- Guests must **notify us in advance** about bringing pets and **pay the pet fee prior to check-in**.
- A maximum of **2 pets (dogs or cats)** are allowed per stay.

? Pet Fee

- The pet fee is **\$140 per pet per stay**.

? Important Pet Guidelines

- Dogs must be **leashed and under control** at all times while in public areas, as required by **Florida Law**.
- **Pet waste** must be collected in plastic bags and disposed of in the designated bins near the park and sidewalks.
- The HOA allows dogs up to **45 pounds** and **does not permit certain breeds** (please confirm in advance if unsure).
- Pets **must not disturb** the community or neighbors at any time.
- Pets are **not allowed for commercial purposes** (no breeding, selling, etc.).

?? Furniture & Cleanliness

- **Do not allow pets on sofas or beds.** If necessary, please use your own protective covers.
- **Pet hair must be cleaned** before checkout using a broom or vacuum.
- Any **damage to furniture** caused by pets will be charged based on repair or replacement costs.

Thank you for respecting our pet policy and helping us maintain a clean and enjoyable space for all guests!

? Requirements for Service Animals:

- **A valid certification must be sent to the owners prior to check-in.**
- Documentation **may be requested** at the front desk during your checkin.

?? Unauthorized Pets:

Bringing a pet without proper authorization will result in a \$300 penalty per pet. Additionally, guests may be required to **remove the pet immediately** or, in case of refusal, **vacate the property without a refund**.

? NO PARTIES OR GATHERINGS

- Parties, loud music, and disruptive gatherings are strictly prohibited at all times. Any complaints regarding noise or violations of this rule will result in immediate eviction without refund. Please help us maintain a peaceful and enjoyable environment for all.

? AGE REQUIREMENT

- The **responsible renter** (Group Leader) **must be at least 21 years old** and is **fully accountable** for all members of the group.
- We may request **photo ID verification** before or during check-in.

? QUIET HOURS – RESPECT THE COMMUNITY

- Quiet hours are from **10:00 PM to 8:00 AM**. Please keep noise levels to a minimum during these hours to respect other residents.
- Repeated noise complaints may result in **early termination of your stay without a refund**.

? ADDITIONAL IMPORTANT RULES

? Maximum occupancy must be respected – no additional guests beyond the booking.

? Unauthorized commercial use (photo shoots, filming, etc.) is not allowed without prior written approval.

We appreciate your understanding and cooperation in keeping our home a safe, clean, and pleasant space for everyone! ?

Contacts

Phone Numbers

Our Phone Number

CONTACT INFORMATION

Should you experience any issues or need assistance with the accommodation you can contact us.

Gustavo: +1 (407) 965-9646

Etienne: +1 (407) 965-9798

** All non-emergency visits will incur a US\$ 75 call out fee payable upon arrival **

EMERGENCY

Dial **911** from any telephone.

Accident / Emergency

In case of emergency, contact:

- **Fire Department**
- **Police**
- **Ambulance**

Dial **911** immediately.

Please don't hesitate to call if you need immediate assistance. Your safety is our priority!

Orlando Health Dr. P. Phillips Hospital

9400 Turkey Lake Rd, Orlando, FL 32819

+1(407) 351-8500

<https://www.orlandohealth.com/facilities/dr-p-phillips-hospital>

Scan QR code to visit



East Sand Lake (Carespot)

7751 Kingspointe Parkway, Suite 114

Orlando, FL 32819

407-581-9672 Directions

Location Hours

Monday - Friday 7 am to 7 pm

Saturday - Sunday 8 am to 7 pm

IN CASE OF FIRE

There is one fire extinguisher in the Condo located inside the kitchen/cabinet. Use the fire extinguisher provided. Please always remember never to use water on a grease or electrical fire. Do have a pot lid around when cooking in case you have to smother a grease fire. If there is a major fire, get out of the house fast and **call 911**.

HEALTH AND SAFETY HINTS

Like people, insects just love the Floridian Climate! Ants and Palmetto bugs (which look like Cockroaches but not nearly as unsanitary) are the most common critters to be found trying to share your vacation home with you!!

As they are attracted to food, please avoid leaving open packages of items such as chocolate, jam, honey etc.

Outside, watch where you standing since ants can cause nasty bites. If you are walking in wooded areas or wetlands, make sure you cover your arms and legs and wear insect repellent. Near ponds, lakes and other watery areas, be aware that there could be a snake, gator or crocodile out there somewhere. Do not leave children unattended in grassy areas.

To be bitten by a snake in Florida is a rare occurrence, however, should it happen as with any emergency **DIAL 911 IMMEDIATELY**. It is imperative that the person bitten is taken to hospital at once.

Book Direct & Save

[Come to Visit Us Again](#)

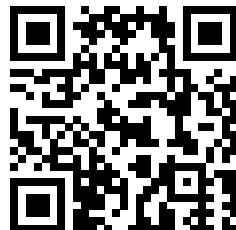
We'd love to welcome you back!

For your next visit to Orlando, book directly with us through our website and enjoy the best rates, personalized service, and exclusive returning guest perks.

? Keep our site handy and feel free to reach out with your future dates — we'll be happy to find the perfect home for your next stay!

Thank you for choosing us, and we can't wait to host you again soon!

Scan QR code to visit



Site Facilities

Garbage

Garbage

?? GARBAGE DISPOSAL

The **Homeowners Association (HOA)** is responsible for garbage collection.

? Pickup Time: Daily around **11:00 AM**

? Where to Place: Please leave your **tied garbage bags** in the **designated box** near the front door.

? To ensure pickup, place bags out **the night before or early in the morning**.

? Cardboard Boxes:

All empty boxes **must be broken down and flattened** for collection.

? IMPORTANT NOTICE — GARBAGE FEE

For the comfort of future guests and to maintain cleanliness:

? Do not leave a pile of garbage on your check-out day.

Overflowing bags and boxes can lead to inconvenience and extra cleaning effort.

If excess garbage is left behind, our cleaning crew will be required to dispose of it at the **central dumpster** near the Resort entrance — a service that comes with a **\$30 fee**, which will be charged to the guest responsible.

We appreciate your cooperation in keeping the space clean and pleasant for everyone! ?





Laundry

Laundry Machines

ATTENTION!

Don't wash white towels and

1 colored clothes on the same cycle.

Damaged or missing towels

will be charged

Price (US\$)

White bath towel - \$ 12.00

White hand towel - \$ 6.00

Bath matt - \$ 8.00

Pool towel - \$ 20.00

King fitted or flat sheet - \$ 18.00

Queen/Full fitted or flat sheet - \$ 16.00

Twin fitted or flat sheet - \$ 13.00

Pool

Pool Rules

Pool Rules (continued)

POOL RULES AND REGULATIONS (CLUB HOUSE) ?????

To ensure a safe and enjoyable environment for everyone, please follow these important rules:

? NO DIVING

? NO RUNNING on the pool deck

? Children & non-swimmers must be supervised at all times by a responsible adult swimmer.

? Stay alert around the water!

? Remove the pool cover completely before swimming.

Never swim with the cover partially in place — it can cause entrapment.

? No glass containers allowed in or around the pool area.

? Restroom Use: Please ensure anyone needing the bathroom **exits the pool to do so.**

? No soap, shampoo, or suntan oils in the pool. These damage water quality and may require a full system shutdown.

? Rinse off any products before entering the pool.

? Dry off completely before returning to the apartment.

? No nude sunbathing – this is a violation of the law.

? Pool Towels:

We provide **4 designated towels** for pool use. Please remember to **bring them back** after your swim.

?? Do not use white bath towels at the pool.

Thank you for respecting these rules and helping to keep the pool area safe and pleasant for all guests!

How to use...

How to use....

Stove

? STOVE, OVEN & BROILER

- To use the **stove**, **push in the knob and turn** it to the desired temperature.
- To use the **oven**, simply **turn the knob to the desired temperature**.
- To use the **broiler**, **turn the knob to "BROILER"** and **leave the oven door slightly open** during use.

?? Safety Tips:

- Always turn panhandles inward to avoid accidental spills.
- Once cooking is done, **remove all pots and pans** from the stovetop after they've cooled.
- **Never leave the stove unattended** while in use.

? Cleaning Reminder:

Wait until the stove and oven are **completely cool** before starting to clean.

Air Conditioning

The air conditioning system is automatic. The fan switch should be set AUTO, the temperature to COOL and the thermostat lever positioned with its center at the desired temperature, usually between 68° and 78° F.

Under **any circumstance**, please do not turn the thermostat below **65° F**. This can result in the A/C freezing which will cause it to malfunction.

If in the Winter the heating is at any time required, move the temperature switch to HEAT and choose the desired temperature, usually somewhere near 70° / 72° F.

For the Air Conditioning to function properly, it is imperative that all of the windows and doors are closed.

Please ...

**Except to access the balcony,
please keep door closed at all times.**

Never change the air conditioning configuration or reset the machine control.

General Appliances

General Appliances (continued)

? DISHWASHER

- Do not overload the dishwasher – every dish has its place. Forcing dishes in may **damage internal parts**.
- Ensure that **forks and knives do not block** the spinning arms or rollers.
- Use **only automatic dishwashing powder**. ?? **Never** use regular dish soap.
- Make sure no **cutlery is resting at the base**, as this may cause serious damage.

? COFFEE MACHINE

Simple and quick to use! Just follow these 5 steps:

1. Open the top.
2. Add water as needed.
3. Insert a paper filter.
4. Add ground coffee.
5. Press the **ON** button.

? Wait for the **beep** indicating the coffee is ready. The machine switches off automatically after 1 hour, or you can turn it off manually.
?? Be careful when handling or cleaning the **glass carafe**.

? MICROWAVE

- Use **microwave-safe** plates and containers only.
- **Never** place metal, aluminum foil, or any metallic object inside.

? REFRIGERATOR & FREEZER

- The temperature is set to **maximum efficiency** – please don't adjust it.
- The **freezer has an automatic ice maker**. You can select between “**crushed**” or “**cubed**” ice using the lever.

? WASTE DISPOSAL (GARBAGE DISPOSAL)

- To use it, **run cold water** and flip the **power switch under the sink**.
- Use for **short periods (max 20 seconds)**.
- **Do NOT dispose of:**
 - Banana or onion peels
 - Celery
 - Tea bags
 - Bones
 - Glass, metal, or cigarette ends

? **NEVER** put your fingers or utensils inside the disposal!
If it gets jammed:

- Turn it off.
- Press the **red reset button** under the disposal (under the sink) if needed.

? LIGHTING GUIDELINES

Please help us conserve energy by **turning off lights when not in use**, especially when leaving the apartment.

? For our European guests:

You may notice that **light switches work in reverse** compared to European standards —
Up = ON | Down = OFF

Let's work together to save energy and care for the planet ?

Cable TV & Streamming

? TV & STREAMMING

The TV is provided by the Spectrum, and guests can log in to their own streaming apps.

? Any purchase of channels, shows, movies, or other programs must be made using your personal account and credit card. Any unauthorized charges may be billed accordingly.

Clubhouse

Clubhouse

Clubhouse

?? CLUB HOUSE INFORMATION

This resort community features **two Club Houses** available for guests to enjoy.

? ACCESS:

To enter any Club House, you must present a **Key Card** issued by the HOA.
One single Key Card is sufficient for a group of guests — it is used for controlled access.

We provide **3 Key Cards** inside the apartment for your convenience.

They are stored in an **acrylic box mounted on the wall near the AC thermostat**.

? PLEASE REMEMBER:

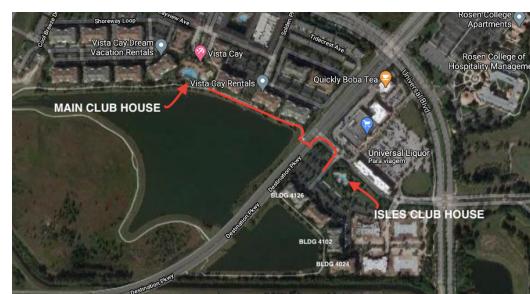
Return the Key Cards to the **same box and same place** after use, so they are ready for the next guests.

???? CLUB HOUSES OVERVIEW

1. Main Club House (~700 yards / 7-minute walk or drive)

Offers:

- Swimming pools
- Game room
- Fitness center
- Bar
- Lounge areas



???? Walking Directions:

- Use the pedestrian gate near **Publix**
- Cross **Destination Parkway**
- Follow the pathway to the **back entrance** of the Main Club House

2. Isles Club House (~70 yards / 1-minute walk)

Just steps away from the apartment!
Offers a relaxing pool, bar, and great leisure infrastructure.

? Always carry a **Key Card** when accessing either Club House.

? MULTI-SPORT COURT

? Sports: **Tennis, Volleyball, and more**

? Reservations: **Call (407) 313-4460** to schedule a time and request court setup.

? Open daily: **9:00 AM until dusk**

? Guests must bring their own equipment.

? Please Note:

- Use the court **at your own risk**
- **Only HOA staff** is authorized to adjust the equipment
- Be courteous and **limit use to 45 minutes** if others are waiting







Tips & Troubleshooting

Local Tips

Local Tips

?? RESTAURANTS

The complex is located in a prime area with numerous restaurant options nearby, offering a variety of cuisines to suit different tastes. Many of these restaurants are within walking distance, making it easy to enjoy a meal without needing transportation.

? TIPPING

In the U.S., tipping is a standard practice, as many service workers rely on tips as part of their wages. Some restaurants automatically include a gratuity in the bill, while others leave it up to the customer. Always check your receipt—if you see "service charge," "gratuity included," or "tips included," there is no need to leave an additional tip.

? Tipping Guidelines:

- ? Waiters/Waitresses: **15% – 22%**
- ? Taxi Drivers: **10%**
- ? Valet Parking Attendants: **10%**

? TRANSPORTATION

The International Drive area, where the apartment is located, offers various transportation options to theme parks and other key attractions, including Universal Studios and the Orange County Convention Center (OCCC).

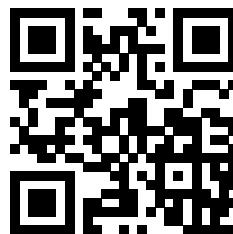
? Public Transportation – LYNX Bus

Orlando's public bus system, **LYNX**, provides affordable transport across the city. You can plan routes, check schedules, and view fares at:

?

LYNX Website

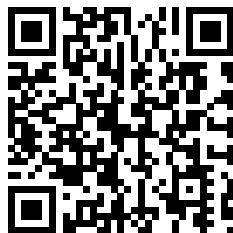
Scan QR code to visit



?

LYNX Routes & Schedules

Scan QR code to visit



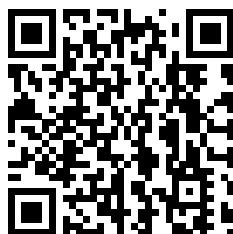
? I-RIDE Trolley Service

A great option for getting around International Drive is the **I-RIDE Trolley**, a green bus that runs along this busy tourist corridor.

?

I-RIDE Trolley Info

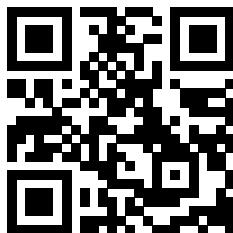
Scan QR code to visit



??

I-RIDE Trolley Video

Scan QR code to visit



? SHUTTLE SERVICE TO THEME PARKS & OTHER DESTINATIONS

A third-party company, **Fabulous Buses**, provides shuttle services to theme parks and other destinations. This service is **not affiliated** with us, but is available for all guests.

? Fabulous Buses Contact:

- ? 5495 South Orange Blossom Trail, Orlando, FL 32839
- ? +1 (407) 885-1252
- ? info@fabulousbuses.com

? Reservations can be made online up to **one week in advance**. Simply scan the provided QR code or visit their website to book.

? Please read the **terms and conditions** carefully before booking, as we have no direct relationship with this service provider.

Troubleshooting

Troubleshooting

? IN CASE OF FIRE

There is **one fire extinguisher** located **inside the Laundry room**.
Please **use it only in small, manageable fires**.

- **Never use water** on grease or electrical fires.
- Keep a **pot lid nearby while cooking** in case you need to smother a grease fire.
- If a **major fire** occurs, **evacuate the home immediately** and call **911**.

? HEALTH & SAFETY TIPS

The **Florida climate** is loved by both people and... bugs!
It's common to see **ants** and **Palmetto bugs** (which resemble cockroaches but are less harmful).

To help avoid uninvited guests:

- Keep food sealed, especially sweet items like chocolate, jam, or honey.
- Do not leave open food packages on counters or floors.

Outdoors:

- Be careful where you step — **ant bites** can be painful.
- If walking in **wooded or swampy areas**, cover your arms and legs and apply **insect repellent**.
- Near **lakes or ponds**, be cautious of wildlife such as **snakes**.
- **Never leave children unattended** in grassy or wild areas.

? Snake bites are rare in Florida, but if it happens:
? **Call 911 immediately** and seek hospital care without delay.

? MAINTENANCE

We strive to resolve any issues quickly and efficiently!

- For most maintenance needs, we aim to complete the work **within 24 hours**.
- If a specialist is required, or if the issue arises on a **weekend**, there may be a slight delay.

? **Need a new light bulb?** Just let us know — we'll take care of it!

For urgent problems, we prioritize **emergency repairs** right away.

? PLUMBING GUIDELINES

To keep things flowing smoothly, please only flush:

- **Human waste**
- **Toilet paper**

? Do **not flush** items such as:

- Diapers

- Sanitary products
- Cotton swabs
- Wipes (even if labeled “flushable”)
- Any other non-toilet-safe items

Clogged toilets due to improper use may result in **plumber service at your expense**.

If the **toilet keeps running**, please let us know right away so we can fix it quickly.