

Property Access

[Check-in](#)

Check-In Time

Welcome there

Check-in is from **15:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

Keys

The lockbox code will be communicated to you prior to check-in by text in the booking app.

The Neighbourhood

Casa Linda in Sosúa, Dominican Republic, is primarily known for being a **secure, full-service, gated community of privately-owned villas with private pools**, catering to vacationers, expats, and retirees.

- **Private Villas with Pools:** This is the hallmark of Casa Linda. Each villa typically comes with its own private swimming pool, fully equipped kitchen, and patio area, offering a more private and spacious alternative to traditional hotels.
- **Resort-Style Amenities (without the crowds):** While the villas are private, the community itself offers a range of amenities. These include:
 - **Waterworks Waterpark:** A significant draw with water slides, a lazy river, splash pads and both kids' and adult pools
 - **Clubhouses and Restaurants:** Castaway's Clubhouse and eatery and Chill Grill offer dining options and serve as social hubs for Residents and guests.
 - **Recreational Facilities:** Mini-golf, tennis courts (also usable for pickleball), bocce ball, shuffleboard, and a children's playground.
 - **Tropical Walking Trails:** Beautifully landscaped communal grounds for leisurely strolls.
- **Strong Community for Expats and Retirees:** Casa Linda has built a reputation as a welcoming place for international buyers, retirees, and expats. English is widely spoken, and there are often social events and activities that foster a sense of community.
- **Security:** The community emphasizes its high level of security with 24-hour gated access and armed guards
- **Convenient Services:** Casa Linda offers a range of services for homeowners and renters, including:
 - **Complimentary Shuttle Service:** Regular shuttles to downtown Sosúa and Cabarete, making it easy to access beaches, shops, and restaurants without needing a rental car.
- **Location:** Situated on a secluded hilltop just outside Sosúa, it offers a quiet atmosphere while still being a short drive from the lively towns of Sosúa and Cabarete, their beaches, and the Puerto Plata International Airport. Many villas offer ocean views due to their elevated position.

In essence, Casa Linda is known for offering a **luxurious, private, and secure villa experience with the added benefits of resort-like amenities and a strong community feel**, making it popular for both vacations and long-term living.

[Check-Out](#)

Check-Out Time

Please vacate the property **before 11:00** .

Please complete the following prior to leaving:

1. Empty all food from refrigerator and freezer.
2. Remove all trash and place in the green bin located in the ground to the front of the property,
3. Turn off all lights, AC's, TV's and fans.,
4. Place any dirty towels in a pile on the bathroom floor.
5. Place all dirty dishes in the dishwasher and turn it on.
6. Leave guest access cards on the kitchen counter.

Most of all, have a safe trip home. We hope to see you back again soon!

[Property Rules](#)

Paying Guests Only

No Parties, No Events, No Pets

- This property has a strict **no parties, No Events, No Pets** policy. Please be mindful and keep gatherings small and respectful.

Noise

Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music / noise between 10 PM and 8 AM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.
- Casa Linda is very strict on their noise policy. A 60 DB max is permitted during the day and 50 DB during quiet hours of 10 pm-8 am. If security is called due to a noise violation they will issue a fine of \$100.

Rubbish & Recycle

Trash is picked up every day. Please place your trash in the barrel at the edge of the street.

Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

Additional Notes

Above all, we want you to have a great time during your stay.

? To help make your vacation even more stress-free and memorable, we're happy to offer a few exclusive services available only to our guests:

*? Private Driver Service – Reliable and comfortable airport transfers or day trips around the island. No need to worry about directions or driving!

*? Rental Car Recommendations – Prefer to explore at your own pace? We work with trusted local companies to get you the best rates and service.

*??? Private Chef Experience – Indulge in authentic Dominican or international cuisine prepared right in the comfort of your villa. Perfect for special occasions or just relaxing evenings in!

*?Massage - Unplug, relax and rejuvenate with a massage. Our massage therapists are highly trained and vetted so all you have to do is relax and enjoy!

*?Maid services - We offer maid services at an additional charge. Please provide at least a 2 day notice for scheduling. All efforts will be taken to try to schedule the maid to clean on your chosen day.

*? Fill the Fridge - Arrive to a stocked fridge and pantry. We offer personal grocery shopping to ensure when you arrive there are basic items already stocked so you can jump straight in the pool and worry about the fridge later.

If you're interested in any of these options, just let us know and we'll be happy to assist with scheduling, quotes, or further details.

We're here to make your stay as smooth and enjoyable as possible!

Pool Safety Rules

[Pool Safety Rules](#)

Pool Safety Rules

For the safety of all guests, **glass containers are strictly prohibited in and around the pool area**. Please use plastic or non-breakable drinkware at all times.

Management is **not responsible or liable for injuries** resulting from broken glass or failure to follow pool safety rules. Thank you for helping us keep the pool safe and enjoyable for everyone.

Getting Around - Free Shuttle

[Free Shuttle Service](#)

Getting Around

Casa Linda offers a free shuttle service. See attached schedule and map.

We can also recommend a private driver or car rental service. Let us know how we can help.



The poster features the Casa Linda logo at the top, which includes a red Adirondack chair and the text 'Casa Linda QUALITY COMMUNITIES'. Below the logo is a dark blue banner with 'SHUTTLE BUS' in white. Underneath is a red banner with 'SCHEDULE' in white. The main part of the poster is a table titled 'CASA LINDA SHUTTLE BUS SCHEDULE'. The table has columns for 'Location', 'Trip 1', 'Trip 2', 'Trip 3', 'Trip 4', and 'Trip 5'. The locations listed are Phase (3-6) (7-9) (10-11), Sosúa Center, Sosúa Beach, Sosúa Playero, Phase (3) (7-9) (10-11), Connections, Cabarete Beach, and Phase (3-6) (7-9) (10-11). The times for each trip are listed in the corresponding columns. At the bottom of the table, there is a red banner with the text 'Last bus to cabarete on sunday, at 4:00pm // Last bus to Sosúa sundays, at 5:00pm'. Below this is a red banner with 'CALL US - 809-571-1190'. At the bottom of the poster, there are three columns of contact information: 'Reception -EXT.221' with a WhatsApp icon and the number '849-859-5151', 'Castaway's Ext.300' with a WhatsApp icon and the number '829-679-8389', and 'Excursions - Ext 221'. At the very bottom, there is a line that says 'FIND US ON SOCIAL:' followed by three icons: Facebook, Instagram, and YouTube, with the text 'Casa Linda DR', 'Casalindaofficial', and 'Casa Linda Villas Dominican Republic' respectively.

Location	Trip 1	Trip 2	Trip 3	Trip 4	Trip 5
Phase (3-6) (7-9) (10-11)	10:00AM	12:00PM	2:40PM	5:00PM	7:00PM
Sosúa Center	10:30AM	12:20PM	3:00PM	5:20PM	7:20PM
Sosúa Beach	10:33AM	12:33PM	3:05PM	5:25PM	7:25PM
Sosúa Playero	10:35AM	12:40PM	3:10PM	5:30PM	7:30PM
Phase (3) (7-9) (10-11)	10:43AM	1:45PM	3:20PM	5:40PM	7:40PM
Connections	11:10AM	2:00PM	4:00PM	6:00PM	
Cabarete Beach	11:20AM	2:15PM	4:30PM	6:20PM	
Connections	11:36AM	2:25PM	4:40PM	6:30PM	
Phase (3-6) (7-9) (10-11)	11:45AM	2:30PM	4:50PM	6:40PM	

Last bus to cabarete on sunday, at 4:00pm // Last bus to Sosúa sundays, at 5:00pm

CALL US - 809-571-1190

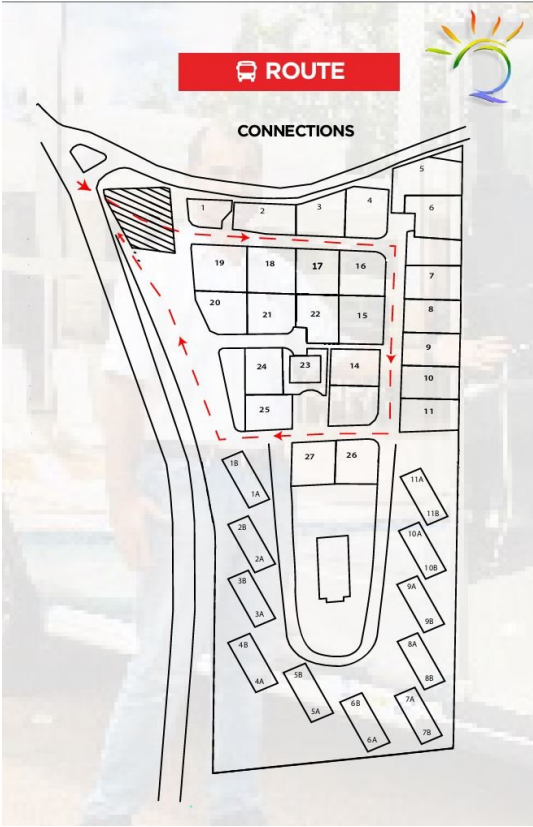
Reception -EXT.221
849-859-5151

Castaway's Ext.300
829-679-8389

Excursions - Ext 221

FIND US ON SOCIAL:

f Casa Linda DR i Casalindaofficial y Casa Linda Villas Dominican Republic



Enhance Your Stay

[Maid Services](#)

Maid Services During your Stay

?Maid services - We offer maid services at an additional charge. Please provide at least a 1-2 day notice for scheduling. All efforts will be taken to try to schedule the maid to clean on your chosen day.

[Massage Services](#)

In House Massage Service

?Massage in your Villa - Unplug, relax and rejuvenate with a massage. Our massage therapists are highly trained and vetted so all you have to do is relax and enjoy!

Send us a message for more information or to scheduled a home massage.

[Private Chef](#)

Private Chef Experience

*??? Indulge in authentic Dominican or international cuisine prepared right in the comfort of your villa. Perfect for special occasions or just relaxing evenings in!

Our chef charges a one time fee plus the cost of food. You can have one meal prepared or the entire day of meals and snacks for the same fee. We recommend you utilize this service on your day of arrival so you have food ready for you when you arrive allowing you to more time to relax and hit the pool.

Send us a message and we can have our chef contact you with menu choices.

You will pay the chef directly.

WiFi Details

[Accessing the WiFi](#)

WiFi Login Details



We offer complimentary WiFi throughout the villa and guest house. The log in details will be sent to you one day before check in

Important Info....

[Drinking Water](#)

Drinking Water

We provide drinking water for your convenience throughout your stay. Please let us know if you are running low and we will arrange a water drop off.

We do ask that you give us the empty bottles when we drop off so we can get them refilled. You can place the empty bottles outside of the front door and we will exchange them for full bottles.

[AC's](#)

AC's

We kindly ask that you turn off AC's in the bedrooms during the day (when not in use) and turn off all AC's when you are not at home to help conserve energy. Thank you so much for helping us sustain the environment.

[BBQ](#)

Lighting the BBQ

The ignitor on the grill is no longer working. To light the grill be sure to leave the lid open, turn on the gas and then ignite using a lighter.

[Oven](#)

Oven Operation

The oven is manually lit. To light the oven open the oven door, turn on the oven using the knob and then light the pilot light at the bottom with a match or lighter. You will find matches and a lighter in the Kitchen Island drawer or the box on top of the island. Please be sure the oven door is OPEN prior to turning on the gas to avoid injury.

[Stove Top](#)

Burner function

Once you turn the gas on to your selected burner you need to press the button to ignite the flame.

[Drinking Water](#)

Drinking Water

A water cooler is provided for your comfort and safety for drinking and cooking. If you need additional bottles of water during your stay please let us know.

[Hot Water](#)

Hot water

This villa utilizes an Insta-heat hot water system. It is activated when you turn on the hot water. It then takes time for the hot water to get to the faucet. It is not uncommon to have to wait for several minutes for the hot water to reach the showers and sinks.

[Garbage Collection](#)

Garbage Collection

Garbage is collected everyday except Sunday. Please place your garbage in the barrel and place at the street for collection. In the DR it is not uncommon to have ants in a property, removing trash often will help with this concern.

[Toilets](#)

Toilets

The plumbing in the Dominican Republic is not equipped to handle paper products. Please do not flush anything down the toilet. We ask that you place all items in the waste bin. If we are called out to unclog a toilet the technician fee will be charged back to you.

[Power Outages](#)

Power

It is not uncommon for the power to go out in the DR. It is also common to experience several short outages in a row. We ask for your patience with this as it is an Island Wide problem and out of our control. If you experience an outage that lasts longer than 15 minutes please let us know.

Weather

[Weather Report](#)

Weather Forecast

Weather

Scan QR code to visit



Contacts

[Phone Numbers](#)

Our Phone Number

You may call, text or reach out to us via the booking app you booked through or via WhatsApp 849-473-7929

Accident / Emergency

[REDACTED]

Fire: 911

[REDACTED]

[REDACTED]

Health

In an emergency, call nine one one (911) and ask for an ambulance. CMC Hospital is within 2 miles of the community.

For non emergent needs you can contact Dr. Wally 829-702-4569 and he will come to the villa to see you.

Book Direct & Save

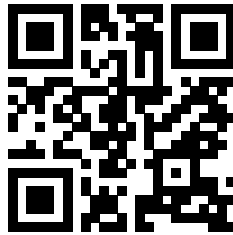
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Direct Booking

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**website! **

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Activities

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