

Property Access

[Check-in](#)

Check-In Time

Welcome there

Check-in is from **15:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease.

Early check-in may be an option depending on availability. If you're planning to arrive before the standard check-in time, please reach out to us, and we'll see if we can make arrangements—though we can't guarantee it.

Should you get here ahead of schedule, be sure to check out our **MAP** below, where we've put together a list of nearby places to visit and things to do while you wait.

Keys

The lockbox code will be communicated to you prior to checkin.

The Neighbourhood

Sosua Ocean Village is a gated oceanfront community on the north coast of the Dominican Republic, offering a wide array of resort-style amenities and diverse real estate options. It's known for its security, well maintained grounds, and family-friendly atmosphere.

Amenities include:

- **Beaches and Pools:**

It boasts a private beach and multiple swimming pools, including a large beach club pool, and water parks for both adults and children.

- **Sports and Recreation:**

The community offers sports grounds, tennis courts, a gym, volleyball and basketball courts, a fishing lagoon, and a kids' entertainment center.

- **Dining and Entertainment:**

There are two restaurants and a beach club boat bar.

- **Other Facilities:**

A spa, beauty salon, and access to nearby cities like Sosua and Cabarete are also available.

- **Family-Friendly:**

Sosua Ocean Village is designed with families in mind, featuring extensive children's playgrounds and entertainment areas.

Other Notable Features:

- **Security:**

The community is gated with 24/7 security, ensuring a safe environment.

- **Eco-Friendly:**

Sosua Ocean Village utilizes solar energy and focuses on preserving the natural environment.

- **Convenience:**

It's located close to the airport (20 minutes) and offers a peaceful atmosphere with fewer cars and motorcycles.

Check-Out

Check-Out Time

Please vacate the property **before 11:00** .

Please complete the following prior to leaving:

1. Empty all food from refrigerator and freezer.
2. Remove all trash and place in the green bin located in the ground to the front of the property,
3. Turn off all lights, AC's, TV's and fans.,
4. Place any dirty towels in a pile on the bathroom floor.
5. Place all dirty dishes in the dishwasher and turn it on.
6. Leave guest access cards on the kitchen counter.

Most of all, have a safe trip home. We hope to see you back again soon!

Property Rules

Paying Guests Only

Registered Guests Only

- Only the number of guests included in your booking are permitted to stay overnight. Extra guests, tents, or campervans are not allowed and can result in an additional fee.

No Parties, No Events, No Pets

- This property has a strict **no parties, No Events, No Pets** policy. Please be mindful and keep gatherings

small and respectful.

Noise

Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music / noise between 10 PM and 8 AM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.
- Sosua Ocean Village is very strict on their noise policy. A 60 DB max is permitted during the day and 50 DB during quiet hours of 10 pm-8 am. If security is called due to a noise violation they will issue a fine of \$100.

Additional Notes

Above all, we want you to have a great time during your stay.

? To help make your vacation even more stress-free and memorable, we're happy to offer a few exclusive services available only to our guests:

*? Private Driver Service – Reliable and comfortable airport transfers or day trips around the island. No need to worry about directions or driving!

*? Rental Car Recommendations – Prefer to explore at your own pace? We work with trusted local companies to get you the best rates and service.

**** Private Chef Experience – Indulge in authentic Dominican or international cuisine prepared right in the comfort of your villa. Perfect for special occasions or just relaxing evenings in!

*? Massage - Unplug, relax and rejuvenate with a massage. Our massage therapists are highly trained and vetted so all you have to do is relax and enjoy!

*? Maid services - We offer maid services at an additional charge. Please provide at least a 2 day notice for scheduling. All efforts will be taken to try to schedule the maid to clean on your chosen day.

*? Fill the Fridge - Arrive to a stocked fridge and pantry. We offer personal grocery shopping to ensure when you arrive there are basic items already stocked so you can jump straight in the pool and worry about the fridge later.

If you're interested in any of these options, just let us know and we'll be happy to assist with scheduling, quotes, or further details.

We're here to make your stay as smooth and enjoyable as possible!

Rubbish & Recycle

Rubbish & Recycle (continued)

There is a garbage "hole" near the parking area with a green lid. Please place all garbage in a bag and then place the bag in the hole. Trash is picked up 7 days a week.

Before you check out, we kindly ask that all indoor bins be emptied. As the cleaner may not arrive immediately after your departure, this helps keep the space fresh and free from unwanted odors or pests.

Enhance your Stay

[Getting Around](#)

Getting Around

*? Private Driver Service – Reliable and comfortable airport transfers or day trips around the island. No need to worry about directions or driving!

*? Rental Car Recommendations – Prefer to explore at your own pace? We work with trusted local companies to get you the best rates and service.

[Maid Services](#)

Maid Services during your Stay

?Maid services - We offer maid services at an additional charge. Please provide at least a 1-2 day notice for scheduling. All efforts will be taken to try to schedule the maid to clean on your chosen day.

[Massage Services](#)

In House Massage Services

?Massage in your Villa - Unplug, relax and rejuvenate with a massage. Our massage therapists are highly trained and vetted so all you have to do is relax and enjoy!

Send us a message for more information or to scheduled a home massage.

[Private Chef](#)

Private Chef Experience

*??? Indulge in authentic Dominican or international cuisine prepared right in the comfort of your villa. Perfect for special occasions or just relaxing evenings in!

Our chef charges a one time fee plus the cost of food. You can have one meal prepared or the entire day of meals and snacks for the same fee. We recommend you utilize this service on your day of arrival so you have food ready for you when you arrive allowing you to more time to relax and hit the pool.

Send us a message and we can have our chef contact you with menu choices.

You will pay the chef directly.

WiFi Details

[Accessing the WiFi](#)

WiFi Login Details



We offer complimentary WiFi throughout the villa and guest house. The log in details will be sent to you one day prior to arrival.

Important Info....

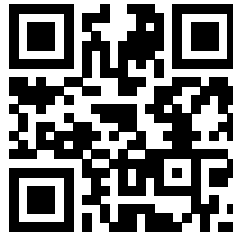
[Prior to Arrival](#)

ID Required

Sosua Ocean Village requires an ID for all adults over the age of 21 to be registered with security prior to your arrival. Please send us a photo of your passport or ID as soon as possible to

sunseekerpm@gmail.com

Scan QR code to visit



or via message in the booking app.

Please note: If you do not send this information to us prior to your arrival you will not be permitted to enter the community. To ensure a seamless arrival we ask that you provide this information to us at least 48 hours prior to your check in day.

[AC's](#)

AC's

We kindly ask that you turn off AC's in the bedrooms during the day (when not in use) and turn off all AC's when you are not at home to help conserve energy. Thank you so much for helping us sustain the environment.

[Toilets](#)

Toilets

The plumbing in the Dominican Republic is not equipped to handle paper products. Please do not flush anything down the toilet. We ask that you place all items in the waste bin. If we are called out to unclog a toilet the technician fee will be charged back to you.

[Power Outages](#)

Power

Power (continued)

It is not uncommon for the power to go out in the DR. It is also common to experience several short outages in a row. We ask for your patience with this as it is an Island Wide problem and out of our control. If you experience an outage that lasts longer than 15 minutes please let us know.

Hot Water Reset

Insta Heat Hot Water Reseet

Occasionally when the power goes out the hot water will need reset to work. To reset you will need to use the step stool located beside the washer and dryer. The hot water "insta heat" is located above and behind the dryer. Press the center button and then the button to the right to reset the hot water and turn it back on.

Weather

[Weather Report](#)

Weather Forecast

Weather

Scan QR code to visit



Contacts

[Phone Numbers](#)

Our Phone Number

You may call, text or reach out to us via the booking app you booked through or via WhatsApp 849-473-7929

Accident / Emergency



Fire: 911



Health

In an emergency, call nine one one (911) and ask for an ambulance. CMC Hospital is within 2 miles of the community.

Book Direct & Save

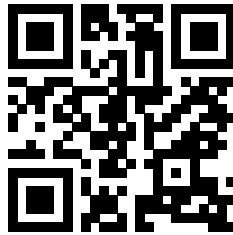
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Direct Booking

Save 10% by booking direct on our

**website! **

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Activities

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