

## Property Access

### [Check-in](#)

#### **Check-In Time**

Welcome there

Check-in is anytime after **16:00**

Our check-in and check-out times are set to ensure a smooth transition between guests, as there may be another booking before or after yours. We'll provide you with an access code prior to your arrival so you can check yourself in with ease. You will receive your cabin access information by email 1 day before your arrival. Please check your junk or spam folders if you do not see it after 7:00 am the day before check in.

#### **Access Code**

We'll provide you with an access code prior to your arrival so you can check yourself in with ease. You will receive your cabin access information by email 1 day before your arrival. Please check your junk or spam folders if you do not see it after 7:00 am the day before check in.

The access code will not be activated until 16:00 and it will be deactivated after 11:00

### [Check-Out](#)

#### **Check-Out Time**

Please vacate the property **before 11:00** .

**Our cleaning crew will be at the cabin shortly after your scheduled check-out to inventory and clean the cabin. We appreciate you completely checking out by 11 AM.**

Please see below further checkout instructions.

### **CHECK-OUT CHECKLIST**

- Put dirty dishes in the dishwasher and start the dishwasher.
- If the Air Fryer was used, please leave it on the kitchen counter for our cleaners so it can be cleaned for the next guest.
- Empty the fridge and pantry of any perishable foods to take home with you.
- Place dirty towels in the area with the washer/dryer.
- Leave the beds unmade but do not strip them. The housekeepers will take care of the sheets.
- Set the thermostat to 78 degrees in summer/ 64 degrees in winter.
- All trash should be carried outside and place inside the trash containers with lids completely closed.
- Turn off all lights and unplug coffee pots.
- Make sure all fireplaces and the grill are off. (You do *not* need to turn off the pilot light in the fireplaces.)
- Close and Lock ALL Windows. Lock ALL Doors.
- Leave the cabin tidy. Leaving the cabin excessively messy may result in extra charges to compensate our cleaning crew.
- Tag @myvacationescape on your FB and Instagram posts! We'd love to see how you enjoyed your trip! Also, be sure to like our FB and Insta pages!

### **Before you leave, make sure you don't forget...**

- Phone Chargers/Camera Chargers
- Makeup Bag/Shaving Bag
- Pillows/bedding/beach towels you brought with you (Please leave *ours* behind.)
- Extra Shoes
- Eye Glasses
- Fishing Equipment
- DVDs/Play Stations/Games you brought from home
- Jewelry
- Fire Arms (they will be turned over to the sheriff)
- Please don't forget to check under the beds and in drawers.
- Forgotten items will incur a **MINIMUM OF \$25 SERVICE CHARGE PLUS POSTAGE** to mail back to you and will be sent at our housekeeper's convenience. During the high peak season this could take up to 30 days, so please try not to forget anything!

***Please make sure you don't accidentally pack any of the cabins' belongings. This is our family's cabin, and we take pride in everything we have supplied in the cabin for every one of our guest's enjoyment. If you take things with you, you're depriving the next guests of the same amazing experience you had. Items discovered missing upon departure will be billed to you!***

Come back and visit again soon!

-Stephen

## **[Location](#)**

**Location**

**<https://maps.app.goo.gl/fvgfKLoXA6E7c3yPA>**

Scan QR code to visit



**Cabin Name:** Once Upon A Pond

**Address:** 31 Cascading Creek Circle Broken Bow, OK 74728

## House Manual

### House Rules

#### House Rules

##### Breakages

We understand that sometimes accidents happen! Should you break anything please let us know immediately - if it's minor we usually won't charge. If it's a larger issue (e.g. the TV screen!) we would like to agree to the cost with you before you leave to avoid any issues later. Thank you!

##### No Smoking

This is a smoke-free home. No smoking of any substance including vaping inside the house. **If there is smoking inside the house, there will be a \$750 fee for smoke removal.**

Smoking is allowed outside at the firepit area, but please ***do not leave any cigarette butts or trash on our property.***

##### No Pets

We love animals but we do not allow pets at the cabin. There are several reasons for this but first and foremost we want to keep the cabin as pristine as possible. Additionally, we have guests that have allergies to pet dander so we ask that you do not sneak them in, either.

##### Furniture & Decor

Please do not move furniture or decorations around. Everything is staged in a way to make for a very relaxing and enjoyable stay. Please treat it as if it were your own.

Please don't take linens, towels, wash cloths, cleaning supplies, batteries from remotes, dishwasher soaps, washer/dryer soaps, DVD's, video games, board games or dishes from the cabin. Our housekeeper checks inventory at every cleaning, and any items found missing or broken will be charged accordingly to the credit card on file.

If you break something just let us know. It happens! If it's something small and an accident we will probably agree to not charge. Communication is key.

##### Toilet Paper & Septic System

PLEASE DO NOT throw anything but toilet paper in the in toilets. This cabin is on a septic system. In order to keep the septic system working correctly, please only flush down human waste and toilet paper. DO NOT throw flushable baby wipes, feminine products, or too much toilet paper or the system will break. This includes cooking oils, grease, and foods at the kitchen sink or other cleaning/foreign chemicals down the sinks or toilets as this will severely disrupt the septic system. We have provided containers underneath the kitchen sink to capture the used cooking oils and greases. Please fill the containers and leave under the sinks and we will dispose of them after your stay. Additionally, our system is not meant to handle more than 24 people at a time. This is another example of why we are very strict about our 24-people limit. Thank you for understanding!

##### Firearms & ATV's

Absolutely NO SHOOTING anywhere near the cabin!!! Although we are surrounded by woods full of deer, it is not a legal hunting area! If you bring your hunting rifles, please find the legal hunting areas to do your shooting. ATV riding is prohibited on the premises. It is illegal to ride ATVs on the area roads also if you are not properly tagged.

### **Security Cameras**

You may notice we have security cameras outside at the front and back staircases. These cameras view the front parking area and staircase, and the back staircase. They serve to protect our property between stays, and to ensure that guests do not bring extra people or pets to the cabin.

### **Maximum Occupancy**

The maximum occupancy of this cabin is 24 people. Do not exceed the maximum occupancy allowed for the cabin. This rule is in place for your safety to ensure everyone could get out of the cabin in case of an emergency. Any violation of this restriction will be grounds for expedited eviction and forfeiture of all monies paid. We do require a list of names and ages of guests before your arrival. It is the guest's responsibility to make sure the guest list is accurate prior to arrival.

### **Parties**

House parties are strictly prohibited. Rental guests understands that we will accept families, married couples, and responsible adults 25 years of age and older only. Renters acknowledge that a violation of this agreement will lead to expedited eviction and forfeiture of all monies paid. **Guests must state, in advance, the number of renters/guests during their stay at Once Upon A Pond. Do not try to circumvent this rule. There will be zero tolerance for any guest that attempts to throw a house party at any time during their stay.**

### **Hot Tub**

Hot tub use is strictly at your own risk. Persons with high blood pressure, skin sensitivities, who might be pregnant, or have any other medical condition that prohibits the use of a hot tub are strongly urged not to use the hot tub. Do not allow anyone in your group to walk-on, jump-on or play-on the hot tub covers, they will break. The condition of the hot tub is checked after every checkout and before your arrival. Any damage due to misuse or neglect will be subject an additional cleaning fees and or loss of deposit for damages. For the full list of Hot Tub rules and regulations, please see our Hot Tube Rules & Regulations in our guidebook.

### **Cutting Trees/ Branches**

Cutting down any of our trees or branches on the trees is strictly prohibited. Any violations of this policy will be subject to loss of security deposit. There are plenty of places to get firewood in Hochatown. See our guidebook for places to get your firewood locally.

### **Landscape Rocks**

Stay off the landscape rock that is placed on and around the driveway. This rock is in place to help with erosion and to provide a border for vehicle parking. Do not take any rocks off the property. Any Rocks taken from the property is stealing. Additionally, do not throw rocks from parking area or roll them down the hillside. It is the owners desire to preserve the natural landscape for all guests to enjoy. Any violations of this policy will be subject to loss of security deposit.

### **TV's & Electronics**

Please do not tamper with the electronics, television, receivers, etc. equipment in the cabin. Please do not unhook or disconnect any cords or wires from any of the equipment. We do check all the TV's, surround sound, and electronic games to ensure they are in working order. Please make sure everything is in working order before you leave. A \$150 fee will be charged for unhooking or tampering with any electronic device and or loss of security deposit.

### **AC/Heating Thermostat Control**

This cabin has three thermostats. Two controlling the upstairs and the other controlling the downstairs. We have one in the living room, one in the game room and one in the downstairs hallway. Do not change any settings on the thermostats other than heat/cool and temperature settings. Feel free to set these units to your own desired temperature within the following parameters. To prevent the AC units from freezing up, do not set the thermostat

below 68 for cooling. Additionally, do not set any of the thermostats in a competing mode. For example: Setting the downstairs temperature to heat to 74 and setting the upstairs to cool to 68. This will cause the units to run continuously with no break and never achieve the set temperature on the thermostats which ultimately will lead to the ac freezing up and failure of the units. Not only is this inconvenient during your stay but it can also cause long term damage. Non compliance of this rule may lead loss of security deposit if a service tech is required remediate an HVAC issue caused by this kind of neglect.

### **Private Pond**

1. Swimming in the pond is strictly prohibited. This policy applies to all guests, regardless of age or swimming ability. The pond is not designed or maintained for swimming purposes and may pose hazards, including but not limited to uneven terrain, rocks, vegetation, wildlife, and varying water depths. Please respect the no swimming policy and refrain from entering the water at any time. The no swimming policy is in place to prioritize the safety and well-being of our guests. Any use of the pond is at your own risk. We shall not be held liable for any accidents, injuries, or damages that may occur as a result of violating the no swimming policy. It is essential to exercise caution and supervise children and non-swimmers near the pond to prevent any accidental entry into the water.
2. Fishing is catch and release only. Do not keep any fish caught from the Pond.

### **Bunk Beds**

1. Bunk Bed Safety Policy:
2. Age and Weight Restrictions: Bunk beds are intended for use by individuals who are at least 10 years old or older. Younger children are not permitted to use the top bunk. The maximum weight limit for each bunk bed is 400 pounds. Please ensure that guests using the bunk beds fall within this weight range.
3. Proper Use and Conduct: Climbing, jumping, or playing on or around the bunk beds is strictly prohibited. Bunk beds should only be used for sleeping and resting purposes. Ensure that the bunk bed ladder is used safely and properly. Guests should face the ladder and use both hands while ascending or descending. Do not attach any additional items, such as ropes or cords, to the bunk beds, as they pose potential hazards.
4. Safety Rails and Guardrails: The top bunks are equipped with safety rails to prevent falls. Guests using the top bunk should avoid leaning, sitting, or hanging over the safety rails to prevent accidents and injuries.
5. Supervision and Responsibility: Adults should supervise children using the bunk beds at all times to ensure their safety and adherence to the safety guidelines. Parents or guardians are responsible for instructing children on the proper use and conduct regarding bunk bed usage.
6. Reporting and Maintenance: Report any damages, malfunctions, or safety concerns regarding the bunk beds immediately to our staff. Do not attempt to repair or adjust the beds without professional assistance. Our staff will promptly address any reported issues and make necessary repairs or replacements to maintain the safety of the bunk beds.

### **Have Fun-Relax-Enjoy**

We sincerely hope your stay with us is one that brings joy, laughter, relaxation and fun. All the rules set in place are there to protect you and the cabin owner and with everything else in life, rules set the parameters for safety of individuals as well as preserving the functionality of all the amenities at My Vacation Escape. Thank you for reading through the rules. We sincerely hope this is the best vacation escape for you and your family or friends. Relax, your on Hochatime.

### **Maximum Occupancy**

### Maximum Occupancy

The maximum occupancy of this cabin is 24 people. Do not exceed the maximum occupancy allowed for the cabin. Any violation of this restriction will be grounds for expedited eviction and forfeiture of all monies paid.

### Registered Guests Only

- We do require a list of names and ages of guests before your arrival. It is the guest's responsibility to make sure the guest list is accurate prior to arrival.

### No Parties

- House parties are strictly prohibited. Rental guests understands that we will accept families, married couples, and responsible adults 25 years of age and older only. Renters acknowledge that a violation of this agreement will lead to expedited eviction and forfeiture of all monies paid. **Guests must state, in advance, the number of renters/guests during their stay at Ounce Upon A Pond. Do not try to circumvent this rule. There will be zero tolerance for any guest that attempts to throw a house party at any time during their stay.**

### Noise

#### Noise & Quiet Hours

- To ensure a peaceful environment for everyone, **no loud music after 11 PM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.

## [Provided at your Cabin](#)

### What is Included

#### Provided At the cabin:

##### Provided at your cabin:

- 4 towels and 2 wash clothes per Master Suite Bathroom
- 12 towels and 8 wash cloth in the Bunk Bathroom
- 2 rolls of toilet paper per restroom
- 2 rolls of paper towels per kitchen area
- Trash Bags for kitchen trash
- Liquid hand soap for all bathrooms
- Shampoo, conditioner, and lotion for all Master Suite Bathrooms & Bunk Bathrooms
- 2 Hair Dryers
- Ironing board and iron
- Kitchen 2 kitchen hand towels, 1 wash cloth.

- Dishwashing pods for dishwasher.
- Dish soap in Kitchen.
- Coffee, cream, and sugar
- Keurig starter supply.
- Laundry Detergent, stain remover, & Dryer sheets

#### Common spices

- Salt & Pepper
- Garlic
- Seasonal Salt

Depending on the length of your stay, you may need more of these items and are responsible for providing them during your stay.

### **What you will find in the kitchen**

We highly suggest you stop at Pruetts Grocery or Walmart in Broken Bow or Idabel on the way into town, or once you get here to pick up any essentials you'd like in the house like milk, cereal, etc.

You also may want to bring a sports bottle to fill with our fridge's filtered water & ice rather than use plastic water bottles. The water from the fridge tastes great!

The kitchen in the cabin is stocked with the following items. (Please notify us if anything seems to be missing)

Our Kitchen includes:

- plates, bowls, glasses, wine glasses
- silverware
- plastic plates and cups (in drawer next to sink)
- 2 coffee pots (pod and drip)
- starter supply of coffee, creamer & sweetener for both pots
- kitchen essential tools
- wine bottle openers
- grater
- spatulas
- tongs
- peeler
- knives
  - blender
  - toaster
  - crockpot
  - handheld mixer
  - Saute pans & pots



- cookie sheets & muffin tins
- cutting board
- mixing bowls
- measuring cups
- baking dishes
- collanders
- pot holders & kitchen towels
- air fryer

### [Suggested Items to Bring](#)

#### **(Not Included) Suggested Items to Bring**

#### **Suggested Items to Bring**

Here's a basic list of what you might want to bring on your vacation. You'll no doubt have your own needs, but we thought this might be helpful, knowing what we do as the amenities in our cabin home and those we don't!

- Coffee and or kcups for the Keurig. We provide a starter kit but depending on the size of your group and how much you drink coffee you may want to bring more.
- Off spray for mosquitos & chiggers. Mosquitoes and chiggers are a known pest in the area. You will want to be prepared when walking around in the woods or on hikes.
- Reusable water bottles. Our fridge has filtered water and it tastes great! We replace the filter regularly.
- Personal electronics chargers
- Flashlights, batteries
- Food for grilling (Mountain Man Meat Market is a great top for steaks)
- Food for making meals (Stop at Walmart or Pruett's on your way into town)
- Plastic food containers, aluminum foil (also helpful when using the oven or grill) and/or plastic wrap for taking home leftovers.
- Snacks and drinks
- Bottled water
- Your own life jackets if you plan on boating or swimming at the lake. This is totally optional but our personal opinion is the ones you rent from the shops at the lake are not always the best quality.
- Firewood. We do not provide Firewood. You can pick some up locally or bring your own. There are several locations for firewood in Broken Bow. Hookers Fire and Ice is a popular place to get your firewood. They are located at 9114 N. US Hwy 259, Hochatown, OK, United States, Oklahoma. (580-263-4784)
- A little cash. Some firewood places only take cash (\$5-\$20/bundle).

### [Refrigerators](#)

#### **Refrigerators**

This cabin has 3 refrigerators. One in the kitchen, one in the laundry room, and one on the deck by the grill. We are commonly asked about the refrigerator and cooling times. Therefore, we have put together this information page to address those questions and suggest helpful tips regarding cooling times for items in the refrigerator.

### **General Guidelines on Cooling Times:**

1. **Initial Cooling Time:** When a refrigerator is first loaded with warm items, it can take up to 24 hours to stabilize to the set temperature. This is because the refrigerator has to work harder to cool down a large volume of warm items.
2. **Factors Affecting Cooling Time:**
  - **Quantity of Items:** The more items you put in, the longer it will take to cool down.
  - **Type of Food/Drink:** Dense items like meats or liquids take longer to cool than lighter items.
  - **Air Circulation:** Proper spacing between items helps with air circulation and faster cooling.
  - **Opening the door while loading:** **Keep in mind that while loading the fridge a lot of the cool air escapes so the longer the doors remain open for loading food/drinks the longer it will take to for the items to cool to the set temperature.**
1. **Difference from a Home Fridge:** In a home fridge, the cooling process is faster because it's usually partially filled with items that are already cold. These pre-cooled items help maintain a stable temperature and cool new items faster. In our short-term rental, the fridge is completely empty before guests arrive, so it takes longer to cool down new items since the fridge doesn't have the thermal mass of pre-cooled items to aid in the process.

### **Tips to Help the Fridge Cool Faster:**

1. **Pre-Chill Items:** If possible, pre-chill drinks and food before placing them in the fridge. For example, buying cold drinks from the store instead of room temperature ones or using coolers during your travel to keep items cold before placing in the fridge.
2. **Don't Overload the Fridge:** Avoid overloading the fridge with too many items at once. The fridge will cool more efficiently if there is space for air to circulate around the items.
3. **Use All Available Fridges:** Remember that there are three refrigerators available. One in the kitchen, one in the laundry room and one on the deck. Distributing the items evenly across all three will help each fridge cool faster and maintain an optimal temperature.
4. **Avoid Opening the Door Frequently:** Opening the fridge doors frequently allows warm air to enter, slowing down the cooling process. Try to minimize how often the doors are opened, especially right after loading the fridges with new items.
5. **Arrange Items Strategically:** Place heavier, denser items like meats and large bottles near the back of the fridge, where it is typically colder. Lighter items can go towards the front or in the door compartments.

## **[Open Door Alarm](#)**

### **Open Door Alarm**

All of the exterior doors have open door detectors. When you open the door you will hear a beep indicating the door was opened. If the door is left open it will beep at you every 10 seconds. If the door is left open for a minute it will emit a siren for 2 seconds, then at 2 minutes the siren sounds for 4 seconds and at 3 minutes the siren sounds for 30 seconds. This will replay every minute there after for 20 seconds. To quiet the alarm simply shut the door. Shutting the door any time during the sequence will silence and reset the alarm.

This alarm helps our guests in two ways.

1. For those traveling with small children, this front door alarm will help parents be alerted to the front door being open in case a small child has wandered outdoors or could potentially do so without them being aware. We hope this open door alarm can help prevent that.
2. The second benefit of this open door alarm is preventing bugs from entering the cabin. We are in the woods and all kinds of bugs are trying to get inside. This open door alarm serves as a reminder to keep the door closed so that unwanted pests stay outside where they belong.

## **Septic Tank**

### **Septic Tank**

This cabin is on a septic tank. In order to keep the septic system working correctly, please only flush down human waste and toilet paper. Please do not flush any feminine products, trash, foods, or other foreign chemicals down the sinks or toilets as this will severely disrupt the septic system. We have provided containers for food grease underneath the sink. Please pour the grease into the grease bags and throw into the trash at the end of your stay.

## **Hot Tub Policy**

### **Hot Tub Policy**

- Wash skin before using hot tub to prevent bringing bacteria into water
- Do not use hot tub during storms
- Pregnant individuals should avoid using hot tub
- Individuals with open or healing wounds should avoid using hot tub
- Remove metallic jewelry before using hot tub as chemicals can ruin the metals
- Swimsuits only- do not wear street clothes in hot tub as they can introduce bacteria, and the hot tub chemicals can ruin clothes
- Shower after using hot tub to wash off chemicals and any bacteria your use may have introduced into hot tub
- Minors must be supervised by adults, and children under the age of 5 should not use hot tub
- Do not use alcohol or drugs while in Hot Tub
- Do not introduce any foreign substances (lotions, oils, salts, or any products that produce bubbles).

**Remember there are certain health risks associated with the use of hot tubs, Jacuzzis, saunas and/or swimming pools.** Hot Tubs are cleaned and chemically sanitized prior to each guest arrival. There are health risks associated with the use of hot tubs. Use with discretion and at your own responsibility. Please shower before using hot tub as some body lotions and products mixed with the hot tub chemicals can cause a rash on your skin as well as damage jewelry. **My Vacation Escape assumes no responsibility for any occurrences associated with hot tub usage.**

Hot tub covers are to be kept on hot tubs at all times unless hot tub is being used.

**DO NOT SIT, STAND ON OR MISTREAT any hot tub cover**, it will not support any persons weight. A \$500 charge will result in any damages done to hot tub covers. Consult a physician if you have questions or concerns before the use of a hot tub, Jacuzzi, sauna and/or pool.

Certain swim wear may discolor using hot tubs and swimming pools. Guest takes full responsibility.

#### Other Cautions

- Enter the Hot tub slowly and carefully
- Have two adults remove the Hot tub cover to avoid damage to the cover and yourself
- No glass products in or around the Hot tub
- Hot tubs are mechanical devices and do on occasion break down. We will do all we can to ensure the Hot tub is in working order during your visit but there will be no refunds given for interruption of service.

## Trash Receptacle

### Trash Receptacles

We have three trash bins outside the cabin at the road.

Trash pick up is Monday, Wednesday and Friday.

**Please do not overstuff the trash bin.** We have lots of critters around our house that LOVE to go digging for dinner! :-) Please be sure the trash bin lid is completely shut. Trash bins "Must remain" at the road throughout the stay. This will ensure they are available for trash pickup. Do not bring the trash bins up by the house as this will attract bugs and critters. We want them to be far away from the cabin.

All full trash bags must be taken to the trash bin at the end of the street. **Do not leave the full trash bags on the deck where bugs and animals are sure to get into and make a mess.**

## Bugs

### Bugs

At certain times of the year, certain kinds of bugs are prevalent in Hochatown. (You are in the woods, after all! :-))

To avoid them getting in the cabin, please keep the doors shut, especially at night.

On nice spring, winter, and summer days, the bugs on the back deck aren't too bad. In the fall, typically in November and early December, wasps start looking for a place to keep warm. They will swarm around the rooftops of the cabins. They typically do not care to be around people, so you don't have to worry about that, but just be careful not to leave doors open at this time of the year as they are looking for ways to get inside and keep warm for the winter.

There's a fly swatter under the kitchen sink.

Please be careful about leaving food on the kitchen counter to avoid ants. If possible, keep your food in the fridge or pantry.

Our home is treated for bugs regularly, and our beds are all treated for bed bug prevention. We just can't prevent the ones outside! haha!

If you're going to explore any trails or check out the woods by our cabin, we highly suggest you **wear OFF. Chiggers are the most common pest in Beavers Bend.** I can tell you from experience that by not wearing a bug repellent can lead to multiple chigger bites. :(

## WiFi Details

### [Accessing the WiFi](#)

#### **WiFi Login Details**



Please use the following details to connect to our complimentary WiFi. **(Email verification Required to stay connected!)**

**WiFi Name:**

**WiFi Password:** Proceed to Sign in Page

## How to use...

### [TV](#)

#### **TV**

Our TV's are Smart TVs so that you can login and watch your shows via your favorite apps.

We have the Hulu app set up already for you to enjoy as well. Just turn on the tv and navigate to the Hulu icon. Please do not log out of our Hulu account. Thanks!

### [Hot Tub Treatment](#)

#### **Hot Tub Treatment**

## Hot Tub Use and Chemical Application Disclaimer

To ensure the hot tub remains clean, safe, and enjoyable for all guests, we kindly ask that you follow these important guidelines. **By using the hot tub, you agree to follow these instructions and acknowledge that you do so at your own risk. The property owner assumes no responsibility for misuse of the hot tub or its associated chemicals.**

## Hot Tub Chemical Usage Instructions

1. **Timing:** Apply the provided chlorine treatment **only when the hot tub is not in use**.
2. **Dosage:** Use **3 tablespoons** of the product for every **500 gallons** of water in the hot tub.
3. **Application Method:**

- Ensure the pump is operating before applying the treatment.
- Add the full dosage at one time, broadcasting evenly across the water's surface.
- **Do not add the product through a skimmer or any automatic dispensing device.**
- **Important:** Apply the treatment directly to the spa water.

### 1. Frequency:

- Add this product at least **once a week**.
- Additional treatments are **strongly recommended** after periods of heavy use, significant rainfall, or if the water becomes cloudy.

### 1. Chlorine Location and Access:

- The chlorine is stored in a **small lockbox on the deck**. The code to unlock it is **280**.
- **Only the guest who signed the rental agreement is authorized to handle the chlorine treatment.**
- **Do not share the lockbox code with children or other guests** to avoid improper or unsafe usage.

## Guest Responsibilities and Important Safety Notices

- **Pre-Use Shower:** Guests are required to shower before entering the hot tub to remove dirt, lotions, hair products, and other contaminants. Chlorine cannot remove impurities caused by these substances.
- **Proper Use Only:** Guests are responsible for using the hot tub and chemicals as instructed. **Any misuse or mishandling of the hot tub or chemicals is the sole responsibility of the guest.**
- **Water Refresh Service:** If you would like a complete water refresh during your stay, we offer a service for **\$50**, which includes draining, cleaning, and refilling the hot tub with fresh water. This service can be requested by calling or text **972-265-9013**. This fee compensates our cleaners for the additional time and effort required for a complete water refresh on the hot tub.

## Liability Disclaimer

- **Acknowledgment of Risk:** By using the hot tub, guests acknowledge the potential risks involved, including improper chemical handling, slipping, or health-related concerns. Guests agree to assume all responsibility for their safety and the safety of others in their party.
- **Owner Liability Waiver:** The property owner is not liable for any injuries, health issues, or damages resulting from the use or misuse of the hot tub, its chemicals, or the surrounding area.
- **Supervision:** Children or individuals who are not familiar with proper hot tub use must not be allowed to operate or access the hot tub or its chemicals.



Thank you for your understanding and cooperation. By following these guidelines, you can help ensure a safe and relaxing experience for everyone. **If you have any questions or concerns, please feel free to reach out!**

## Weather

### [Weather Report](#)

### **Weather Forecast**

#### **Weather**

Scan QR code to visit



## Contacts

### [Local Emergency Information](#)

#### **Local Emergency Information**

For life-threatening emergencies, please call 911 immediately.

For your convenience, you can also contact local services directly:

#### **Fire Department**

Broken Bow: 580-584-2424

#### **Hospital**

McCurtain County Memorial Hospital

Idabel: 580-286-7623

#### **Police Departments**

Broken Bow: 580-584-3310

McCurtain County Sherriff: 580-286-3331

#### **Locksmith**

A-1 John's Locksmith

Idabel

580-584-1000

These numbers are provided for guest convenience. Guests are responsible for verifying the most appropriate contact in the event of an emergency.

### [Our Phone Number](#)

#### **Our Phone Number**

**Your cabin name:** Ounce Upon A Pond

**Your hosts:** Stephen & Christie Guthrie

**Your hosts' phone number:** 972-265-9013

**Your hosts' email:** sguthrie@myvacationescape.com

## Once Upon A Pond

### Property Guidebook

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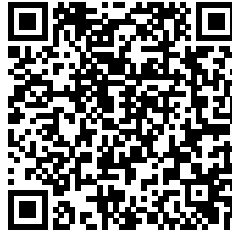
If you have any questions or concerns that our guidebook is not able to answer during your stay please call, text or email us. The business line is the fastest and best way to reach us with anything you may need.

You may also find our AI chatbot helpful in answering questions related to the property.

Link to our chatbot:

[betterstr.com/public-guide/search.php?propertyUUID=f1aff4e1-49e8-46e7-9bc1-d28212136a5a&apitype=3&am](https://betterstr.com/public-guide/search.php?propertyUUID=f1aff4e1-49e8-46e7-9bc1-d28212136a5a&apitype=3&am)

Scan QR code to visit



## Discounts & Saving

### [My Vacation Discount](#)

#### Discounts & Savings

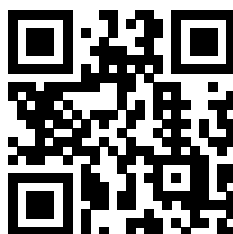
### Unlock your best rate!

**We would love to have you stay again!** In fact, if you book again during your stay and before you leave, you get the benefit of a 10% loyalty discount on your next stay. If you'd like to discuss options please let us know. (Holiday's not included. Booking date must be at least 60 days in the future)

Make your reservation at

**[www.myvacationescape.com](http://www.myvacationescape.com)**

Scan QR code to visit



Additionally, this will allow you to access the lowest rates by avoiding the extra Airbnb/VRBO commission fees:

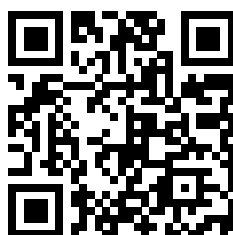
**Referrals are the best form of flattery!** If you refer a friend or family member that books with us, we will give you a 10% discount on your next stay. (In order to ensure you get the referral discount be sure to let us know who you referred prior to booking).

#### **Seasonal Discounts/Promotions!**

Follow us on Facebook, Instagram and Youtube to stay informed on all of our Seasonal promotions and discounts.

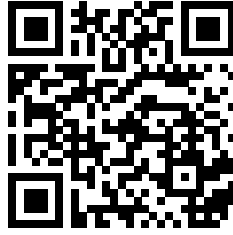
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