

Welcome

[Welcome](#)

Welcome

? Welcome! Everything You Need to Know About Your Stay Awaits!

Your free time is priceless, and we get that! That's why we've crafted this digital guidebook just for you. Inside, you'll discover everything you need for an unforgettable stay—from check-in and check-out times to WiFi details, cherished coffee spots, and the crème de la crème of local restaurants. It's all at your fingertips!

???? Do I Really Need This Info?

Absolutely! Think of it as having us virtually at your side, ready to guide you.

We can't wait for you to leave feeling relaxed, content, and rejuvenated!

Before You Leave Home

[Package Deliveries](#)

Package Deliveries

If you need a package to be delivered to the home, you are able to send it directly to the property. But there are other guests that stay here, so you'll need to ensure that it gets delivered during your stay. We are not able to hold packages unfortunately, but feel free to contact us for extenuating circumstances!

[Supplies & Bedding](#)

Supplies & Bedding

? COMPLIMENTARY STARTER KIT

To make your arrival more comfortable, we provide a **starter supply** that includes:

- **2 rolls of toilet paper** per bathroom
- **Body wash, shampoo, conditioner** in each bathroom
- **2 washcloths** per bathroom
- **4 trash bags** (13-gallon size)
- **1 paper towel roll** (kitchen)
- **Dishwasher pods**
- **Bath washcloths**
- **Kitchen towel**

?? TOWELS & LINENS

- Each guest receives a set of **white bath and hand towels** (based on the home's capacity).
- All beds come with **fresh linens**.
- Laundry facilities are available if you wish to refresh towels or linens during your stay.

?? POOL TOWELS

We provide **separate towels for pool use**. Please remember to bring them back from the pool area, and avoid using white bath towels at the pool.

Damaged or stained towels and bed linens will be charged for replacement.

[How to get here!](#)

Directions

Driving Directions:

Apple & Google maps are the easiest way to navigate to the home. You can also click the "MAP" on the bottom bar

of the screen.

Property Information

[Parking](#)

Parking

We have ample parking available. If you need more parking spots, please contact us and we can chat about it!

Gargage: two cars

Driveway: two cars

Street parking: two cars

TOTAL: six cars

[Check-in](#)

Check-In Basics

Check-in time is 4pm unless approved for early check in
Your 4 digit ACCESS code will be sent to you prior to your stay.

TO UNLOCK: Immediatly enter 4 digit access code, do not press any other buttons before or after.

TO LOCK: Press lock icon on bottom right of screen

- Garage remotes are not provided
- Park cars in garage if possible
- Keep garage door closed always

Door Code

The code for the front door will be sent to you prior to check-in

[Property Rules](#)

Property Rules

Property Rules (continued)

Your home is located in a residential neighborhood, so please follow the house rules.

- **No smoking** (vaping and weed included) There is a \$300 smoke fee.
- **No parties** - please be sure to respect the maximum occupancy of your property
- **No unauthorized pets allowed.** If they are authorized, please pick up after them and keep them off the furniture.
- **Quiet hours are from 10:00pm-7:00am** - please keep noise down! We do have a decibel reader in the home that will notify us if the decible limit is exceeded. This is to ensure our neighbors are not disturbed.
- **No extra guests are allowed on the property**, even if they are not staying the night. If you need more than 16, please contact us and we can talk through it.
- We understand that sometimes accidents happen! Should you break anything, please let us know immediately. If it's a larger issue (e.g. the TV screen!) we would like to agree the cost with you before you leave to avoid any issues later. Thank you!

Pool and Hot Tub

?? General

- Use at your own risk — **no lifeguard on duty.**
- **Children must be supervised at all times.**
- No running, diving, or rough play.
- No glass containers in the pool area.
- Keep noise low — we have **noise-sensitive neighbors.**

? Pool

- No food or drinks in the pool.
- Do not tamper with pool equipment or settings.
- Dry off before entering the house.

???? Hot Tub

- Wash off before entering.
- No oils, bath bombs, bubbles, or lotions — they damage the system.
- Replace the cover securely after each use.

? Hours

- Pool & hot tub open from **8am to 10pm** (quiet hours).

? Safety & Cleanliness

- If something spills or breaks, please let us know so we can schedule a cleaning
- Report any issues with water clarity/temperature ASAP.
- Failure to follow rules may result in extra cleaning or damage fees.

Noise & Quiet Hours

To ensure a peaceful environment for everyone, **no loud music inside or outside after 10 PM**. If socializing outdoors, please keep voices low. If noise levels become disruptive, we kindly ask that you move inside to avoid disturbing the neighbors.

[Room Layout](#)

Bedroom Layout

Bedrooms are configured in the following

[Early Check-In/Late Check-Out Policy](#)

Early check in / late check out policy

Please go to your guest portal link to request an early check in / late check out. It is subject to availability

WiFi Details

[Accessing the WiFi](#)

WiFi Login Details



Please use the following details to connect to our complimentary WiFi

WiFi Name: Casa Pajaro

WiFi Password: BirdHouse22

[Wifi Troubleshooting](#)

Troubleshooting

Please check you are connected to the correct WiFi network **Casa Pajaro** . If it's still not working, please try turn on Airplane mode and turn off your wifi, then turn it on and try again.

If it still doesn't work, please reach out and we will attempt to troubleshoot further.

How to use...

Outdoor

Gas Firepit

Before You Start

- Make sure the **area is clear** of debris, pillows, blankets, or anything flammable.
- Remove the firepit cover (if on).
- Keep children and pets at a safe distance.

? How to Turn On the Firepit

1. Turn the propane knob all the way open (not partially)
2. **Locate the gas control knob** (labeled *Off / High / Low*).
3. **Turn the knob to the "Low" position** and press it down.
4. While holding the knob down, **press the spark/igniter button**
5. Once the flame lights, release the knob and **turn to your desired flame level** (*Low–High*).

? How to Turn Off the Firepit

1. Turn the gas control knob **fully to “Off.”**
2. Allow the firepit to cool completely before touching or covering.
3. Replace the cover if provided.

?? Safety Notes

- **Do not use wood, paper, or any added fuel** — gas only.
- Never leave the firepit unattended while lit.
- Keep flames at a reasonable height to avoid damage or excessive heat.
- Do not operate during **high wind** conditions.
- If you smell gas and it won't ignite, **turn everything off**, wait for the gas to disperse (2 minutes), then try again. Contact us if the problem persists

Games

All of our outdoor games can be found near the pool equipment area. There are two bins where everything is stored.

Weather

[Weather Report](#)

Weather Forecast

Weather

Scan QR code to visit



Check Out

[Check-Out](#)

Check-Out

It's checkout day, we're sad to see you go! Before you leave, please take a few minutes to review the departure instructions. We've tried to make these easy, but completing them will help our team prepare the property for the next guest:

- Leave beds as is
- Make sure the hot tub cover is on
- Make sure all used towels are inside, preferably in a bathroom
- Throw away all trash, and if needed, put bags in the bins outside.
- Close and lock all three doors and garage door.

Please leave the property **before 10:00**.

Extend Your Stay?

When our calendar permits, we like to give guests the opportunity to keep the fun going. Send us a message if you want to hear about staying longer for a discount!

Points of Interest

[Points of Interest](#)

Points of Interest

Add your content here...

Contact

[Contact](#)

Our Phone Number

You may reach out to us via the booking app you booked through

Accident / Emergency



Fire: 911



Health

In an emergency, call nine one one (911) and ask for an ambulance.